

## HEALTHY WESTON

Joining up services for better care in the Weston area



# Easy Read

#### **Introduction**

We want to make sure people in Weston-super-Mare, Worle, Winscombe and the surrounding areas have the best possible health and care services, now and in the future. We need you to help us make the right choices to make this happen.











#### Why do we need to make changes?

The number of people living in Weston and the nearby villages is growing every year. There are more older people and people with different health problems living in our community.

Our health services have a limited amount of money. We need to make services work better for patients while using our money in the best way possible.

Earlier this year we asked people what they wanted from services at Weston General Hospital.

We learned that we need to think about many different health and social care services, as well as those provided in hospital, and find ways to care for people at home or in the community.

We want patients to get the best possible care, and provide services which are good value and can keep running for years to come.

We have worked over the summer of 2017 to come up with a vision for how services could be run in the future. We have called this vision "Healthy Weston"

#### Healthy Weston Aims To:

















Support local people to stay well.

Look after people at home, or in the community, and help to keep them out of hospital.

Make sure people who do go to hospital are able to go home faster, with support if they need it.

Make GP services stronger, along with other community services.

Join up health and social care services to treat and support people better.

Make sure that both poorer and richer people have good health.

Give better health and social care services to the people who really need them. For example, older people and people with learning disabilities.

Make sure Weston General Hospital has a strong future.



#### **Delivering The Changes Needed**

#### **GP** Practices working together

Most of the contact people have with the NHS is through their GP's surgery.



There are more people living in our community. GP services are very busy and we need to make them stronger.



We want GP practices to work together and share their skills and resources.



For example, if there is a nurse in one GP practice who is an expert in diabetes, they could see patients from other GP practices as well as their own.



We want to make sure that GP practices work closely with other health and care services.



We are working with GPs and other organisations, including North Somerset council, to make sure that all buildings used for health care work well for local people.



We want it to be easy for people to access a number of health services in one place.

#### Weston General Hospital At The Heart Of The Community As A "Care Campus"

A big part of the Healthy Weston vision is having Weston General Hospital as the centre of a "Care Campus".

This means lots of different health and care services being provided in one place in our community.

We want Weston to be known for providing the important services that meet the needs of local people.

For example, caring for older people and carrying out planned operations such as hip or knee replacements.











Administration **Dental Clinic** 

Chiropody Occupational Therapy

Physiotherapy Reception / Enquiries

### Our Vision For The Weston Hospital "Care Campus"

These are some of the services that we would aim to offer:



#### **Day Case Treatments**

Providing services like blood transfusions as day case treatments, so that people do not need to stay in hospital overnight.



#### **Diagnostic Services**

Making it quicker for people to have tests like MRI scans, and also providing mental health advice and support.



#### **Children's Services**

Providing health care services for children.



#### Long-Term Condition Clinics

Clinics for people with long-term health problems like diabetes.





#### **Social Services**

Providing support quickly for people who need it, so they are less likely to go into hospital.

#### **Cancer Services**

Providing services like chemotherapy, so that people can be treated as close to home as possible. We need to make changes to how hospital services are provided in Weston so that we can:

Develop the Care Campus.

Make sure the hospital provides the services that are most important to local people.

Use the money and staff we have in the best way.

We want to make sure that people in North Somerset can get good urgent and emergency care as close to home as possible.







Care

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At the moment Weston Accident and Emergency department is closed between 10pm and 8am.

This is because it is difficult to recruit enough doctors to make sure the service runs safely at night.



Healthy Weston will look at different ways to treat people who need emergency care at night, either in Weston or at other nearby hospitals.



At the moment the number of women choosing to have their babies at Weston General Hospital is low.



We will work with hospitals in Bristol and Somerset to look at how best to provide maternity services to women in Weston and the surrounding area in the future.



#### Help Us Get This Right

To get health services right we need to hear what you think. No decisions will be made until we have read everyone's feedback. We will then make a plan for how services might change in the spring of 2018.

## You can let us know what you think by:



Completing our survey at: www.northsomersetccg.nhs.uk/healthyweston

Emailing: northsomerset.feedback@nhs.net



Coming to one of our public meetings. For details visit:

www.northsomersetccg.nhs.uk/healthyweston



Writing to us at: North Somerset CCG, Post Point 11, Clevedon, North Somerset, BS21 6FW



Calling us on: 01275 546702



