



Over half of BNSSG residents report feeling uncertain or worried

Women in BNSSG are more likely to report feeling worried and stressed

Those aged 16-24 or 45-64 are also more likely feel uncertain and worried

Top worries or concerns:

1. My / my family's physical health

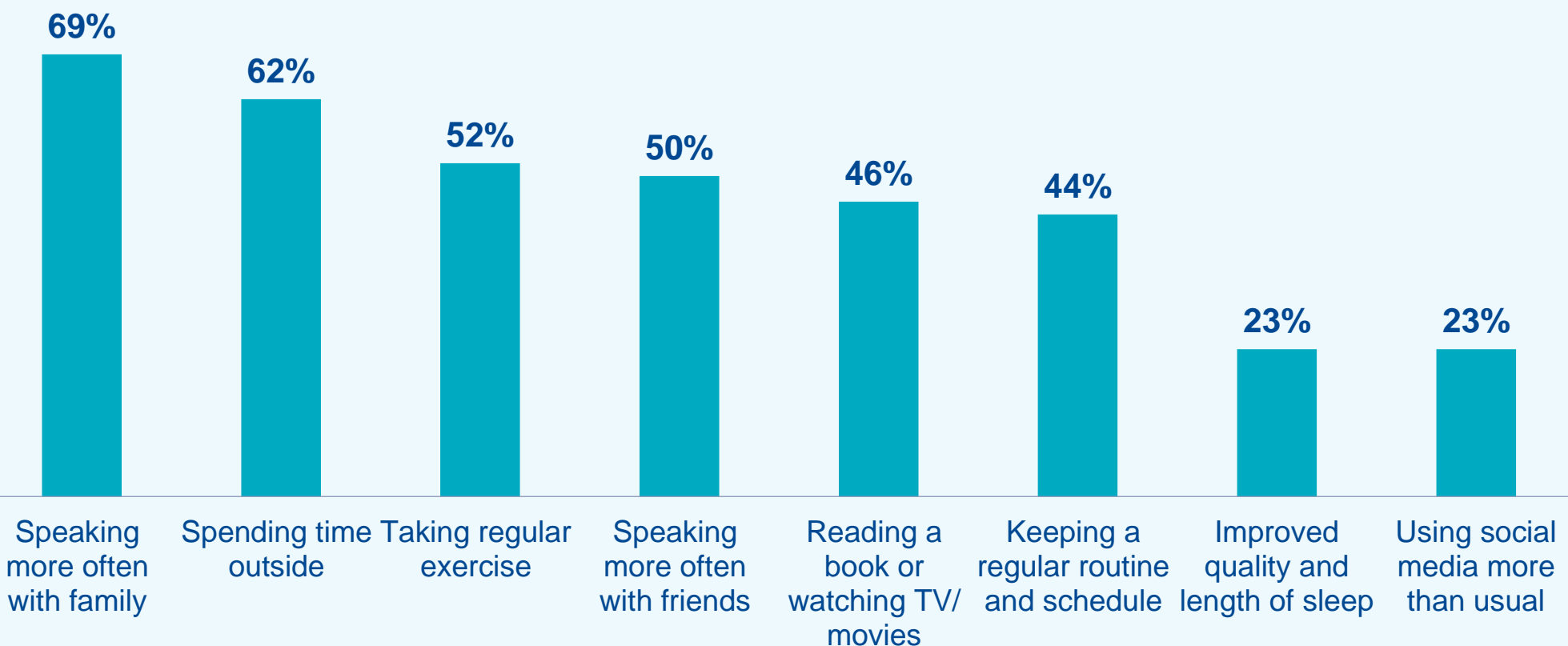
2. My / my family's mental health & wellbeing

3. Staying in touch with friends & family

4. Loss of employment or change in employment

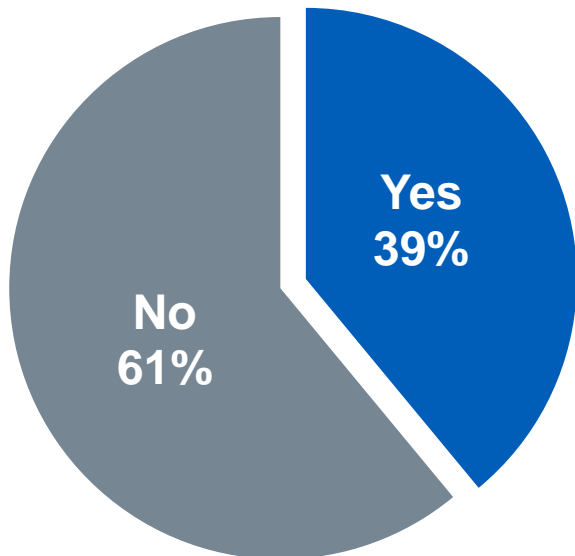
5. Social isolation & loneliness

Main actions taken to look after emotional wellbeing:





Use of health and care services in past month:

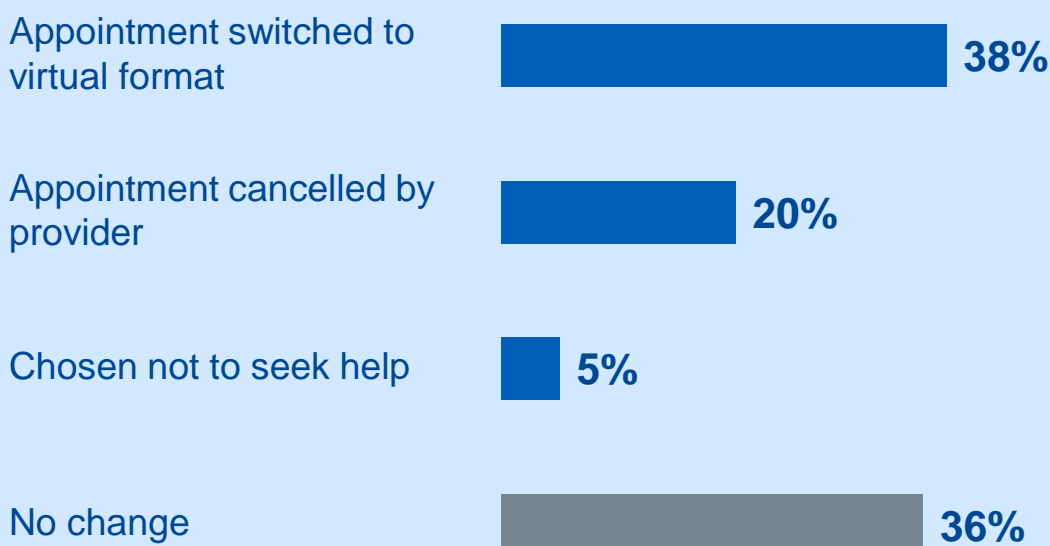


Main services accessed included GP appointments, hospital appointments and mental health appointments

Almost two-thirds of BNSSG residents found it 'easy' to access healthcare services

The main way BNSSG residents have accessed healthcare services is via phone

Changes to routine health and care appointments:



Services used to access health and care appointments:

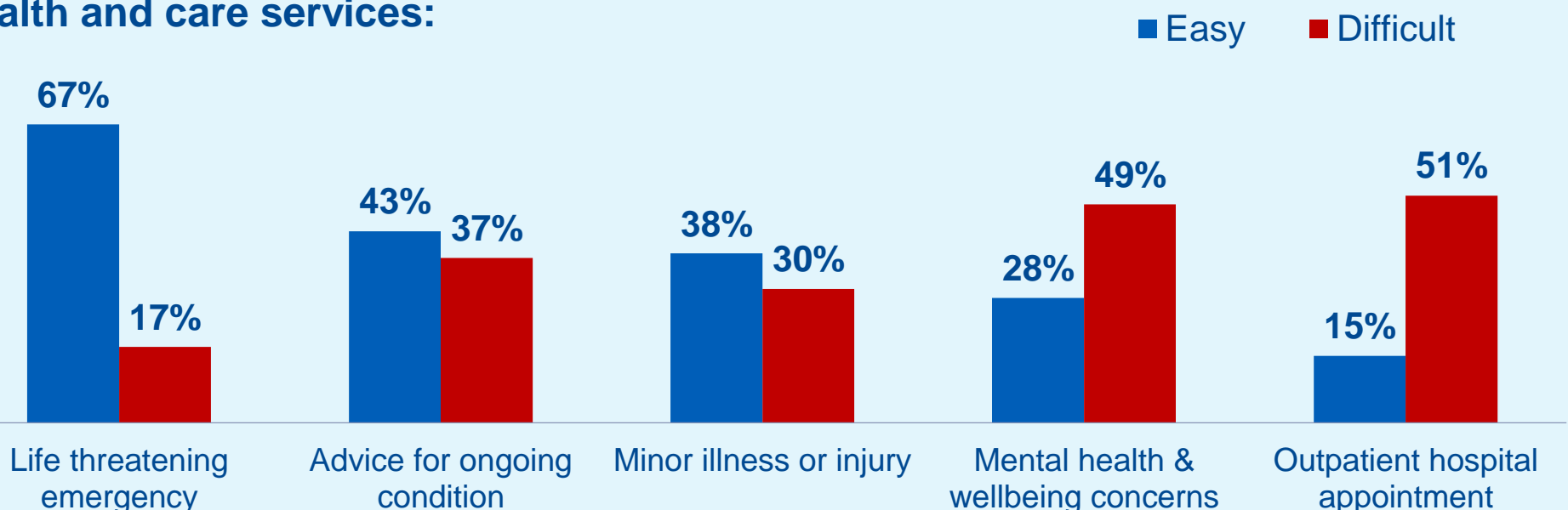
84% of people called their GP, pharmacy or hospital

31% of people had a telephone consult

15% of people went to A&E

14% of people called NHS 111

Perceived ease of accessing health and care services:





Attitudes and behaviours towards coronavirus:

80%

of BNSSG residents feel they know how to protect themselves from coronavirus

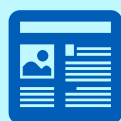
88%

of BNSSG residents report following guidance to prevent the spread of coronavirus

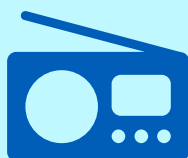
Main sources of information about coronavirus:



70%
Television



61%
Online news



44%
Radio



38%
Friends & family



33%
Facebook or Twitter

Main messages recalled (prompted recall) about coronavirus in the past two weeks:

