

Healthier Together

Improving health and care in Bristol,
North Somerset and South Gloucestershire



Our plans to make Weston General Hospital better



Easy read booklet

Help us make our plans happen
Tell us what you think by **Sunday**
14 August 2022

Who we are



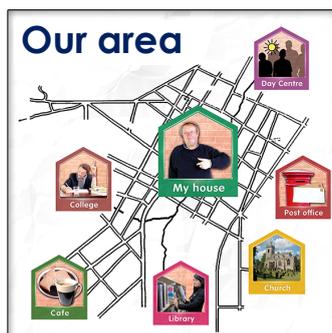
We are **Healthier Together**.



We are the **Integrated Care System** for **Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group** (called **BNSSG CCG** for short).



An **Integrated Care System** is a group of local healthcare organisations who work together to make healthcare services better in their area.



BNSSG CCG look after healthcare services for people who live in the Bristol, North Somerset and South Gloucestershire area.

What this booklet tells you about



Weston General Hospital is an important part of the local **community**.



Community means the area you live in and the people you know.



We want it to be a good hospital so local people get the care they want and need.



This booklet tells you about our plans to make Weston General Hospital better.

About the Healthy Weston programme

**HEALTHY
WESTON** +

Our plans are part of the **Healthy Weston programme**.



The **Healthy Weston programme** is a plan to make healthcare services in Weston and the local area work together better.

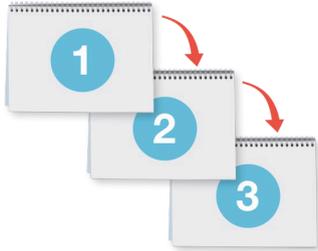


This will help Weston General Hospital to be **strong for the future**.



Strong for the future means strong for the years ahead that haven't happened yet.

About our plans



Our plans include 3 main things we want to happen to make Weston General Hospital better.



We want to become a centre of surgical excellence



This means we want to offer lots more **planned operations** for adults of all ages.



Planned operations are when the day and time of the operation has been decided before the operation happens.



We want to become a centre of excellence for older people's care



This means we want to have more **specialised** care for older people. **Specialised** means care given by staff with special skills.



We want to help people go home quicker



This means we want people who come to hospital because of an emergency to be able to go home as soon as possible.



We will still offer **Accident and Emergency** services (called **A&E** for short) from 8am to 10pm. This is the same as the last 5 years.



We will still do all the services we do now, including

- **outpatient** appointments
- **maternity care**
- children's services
- cancer care
- tests
- x-rays
- intensive care
- emergency operations
- **rehabilitation.**



Outpatient means you come for an appointment but don't stay overnight.



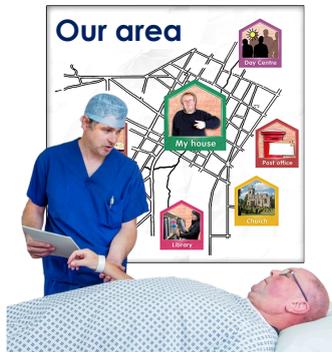
Maternity care means care given to women, babies and families during pregnancy, labour, birth and after birth.

Rehabilitation means support given to people to help them live good and healthy lives after hospital.



We want to make all the services we do now better.

About our centre of surgical excellence



The changes we want to make

We want to offer local people more planned operations like hip, knee or cataract operations in a hospital close to their home.

Good things about the changes

- We will offer 20 to 114 more planned operations every day.
- People from the local area won't have to travel to other hospitals for their operation.
- Less people will have to wait for an operation which will help other hospitals in the area.



Bad things about the changes

We will need more **funding** to buy new equipment and make our **facilities** better.

Funding means money given to an organisation. **Facilities** are the places where our healthcare happens.



About our centre of excellence for older people's care



The changes we want to make

We want special clinics and wards with teams of doctors, nurses and health specialists who will care for older, **frail** people.

Frail means weak and more likely to get sick.

Good things about the changes



- Our teams and specialists will work together better to give older, frail people good care.
- The hospital will work more with local GP surgeries, community services and social care services.



Bad things about the changes

We don't think there are any bad things about these changes.

About help to go home quicker



The changes we want to make

We want to help people go home quicker when they come to the hospital because of an emergency, or an accident.



We will have areas where people can be looked at and treated quickly. This means less people will have to stay in hospital overnight.



Older, frail people who need care as an **inpatient** will stay at Weston General Hospital. **Inpatient** means you stay in hospital overnight.



We will have special facilities and a new team to look after these people.



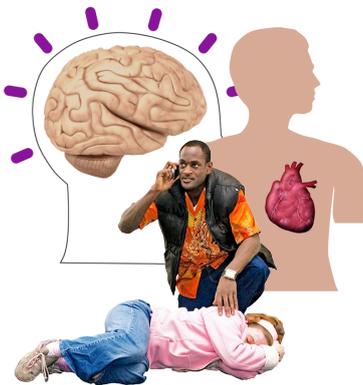
Adults who are any age and need an emergency operation will have it at Weston General Hospital.



They will stay as long as they need to.



Anyone else who needs to stay longer in hospital will be taken to a different hospital in the area where they can get the care they need.



This includes people who have had a stroke, a serious heart attack or other serious health problems.



They will be taken to a different hospital by a special team of drivers.



Good things about the changes

Lots of people will go home quicker because they will get care on the same day. They won't have to stay in hospital overnight.



If people go home quicker

- we will have more space and equipment to do more planned operations
- the hospital will be better so more people will want to work here and stay in their job for a long time
- we will be able to keep A&E open between 8am and 10pm.



Bad things about the changes

About 8 more people a day will be moved to a different hospital in the area because they need to be in hospital for more than a day.



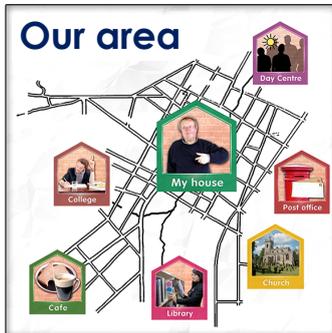
These people will be further away from home. It might take friends and family longer to travel to visit them.

What our changes mean in numbers



- We will have the same amount of hospital beds as we do now but more of them will be for planned care.
- The number of people going to A&E will be same as it is now.
- The number of ambulances going to A&E will be same as it is now.
- About 8 more people a day will be moved to a different hospital in the area.
- From 20 to 114 more planned operations will happen every day, if we get funding to make this happen.

Why we need to make changes



To keep up with the health needs of local people

There are more people living in our area and people live for longer than they used to. This means more people need healthcare.



Our plans mean Weston General Hospital can offer lots more planned operations every year and still have all the other services people need.



All healthcare services need to be strong for the future

There are not enough healthcare workers in our country.



Our plans make Weston General Hospital a better hospital which will help us get good staff with special training so our services can happen for a long time.



Local people want Weston General Hospital to be strong for the future

Most of the people we asked said Weston General Hospital needs to change.

Local people think if we make our changes the hospital will be strong for the future.

To help services and teams work together



Our plans will help Weston General Hospital work with GP surgeries, community services and social care services so people can get all the care they need in their local area.

To use our resources in the best way



Resources mean all the things that make our healthcare services happen, like our staff and the money the NHS gives us.

Our plans mean we will use our resources in a better way.

What the hospital will look like

These are the names of the services we will have on each floor of the hospital.



Weston General

Services on the 2nd floor

- Centre of surgical excellence
- Urgent and emergency surgery
- Critical care

Services on the 1st floor

- Centre of excellence for older people's care
- Stroke rehabilitation
- General rehabilitation

Services on the ground floor

- A&E for all ages, 14 hours a day, 7 days a week
- Older people's emergency care
- Same day emergency care and hot clinics
- 24 hour acute monitoring inpatient unit and 72 hour older people's assessment unit
- Seashore Centre for children's services
- Diagnostics and outpatients

How you can help



More than 5,000 local people and people who work in healthcare services helped us make our plans.



Doctors, nurses and other health workers were in charge of making our plans.



We asked lots of people what they thought about our plans. Lots of people said they liked them.



Now we want you to help us make our plans happen.



We want you to tell us

- how we should tell people what is happening about our plans
- how we can help people our plans affect.



We have written some questions for you to answer. This is called a **survey**.



The questions are in our survey booklet called **Help us make our plans for Weston General Hospital happen**.



You need to fill in our survey and send it back to us by **Sunday 14 August 2022**.

What happens next



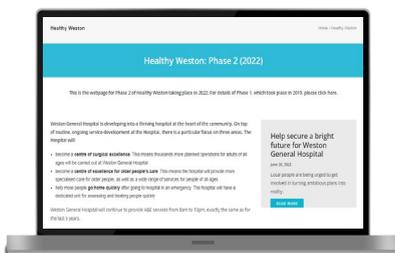
We will listen and think about what you tell us.



We will use what you tell us to help make our plans happen.



A team who are not part of the NHS will write a **summary** of what you tell us in Autumn 2022. A **summary** means a short version.



We will put the summary on our website

[bnssghealthiertogether.org.uk/
healthyweston](https://bnssghealthiertogether.org.uk/healthyweston)

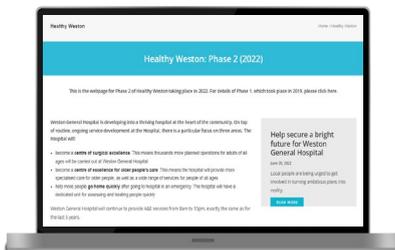
Contact us



Send an email to this address
bnssg.healthy.weston@nhs.net



Call this telephone number
0117 900 2633
Leave an answerphone message
and we will call you back. Make
sure you tell us your telephone
number.



Find out more on our website
[bnssghealthiertogether.org.uk/
healthyweston](https://bnssghealthiertogether.org.uk/healthyweston)



Find us on Twitter
@HTBNSSG
or
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Healthier Together

Improving health and care in Bristol,
North Somerset and South Gloucestershire



Thank you to A2i for the words
www.a2i.co.uk (reference 35345)

The full version of this document is called
Making Weston General Hospital's bright future a reality