Healthier Together

Improving health and care in Bristol, North Somerset and South Gloucestershire

# Medicines Optimisation Strategy









#### Overview

#### **This Medicines** Optimisation Strategy aligns with the NHS Long **Term Plan**

It is collectively owned by all of the partner organisations that make up Healthier **Together Integrated Care System (ICS)** of Bristol, North **Somerset and South** Gloucestershire





#### **VISION – Medicines** Optimisation



## Value

**Evidence based, cost** effective and good clinical outcomes

**Person-centred**, shared decision-making and outcomes that matter

**Dividing up our resources** to achieve the best outcomes for the population





#### **I** To implement a person-centred, collaborative approach to get the best value from medicines



#### **Technical**

High quality, safe care and for the right people



## Case for Change

Nationally 30-70% of patients have unintentional changes to their medication when transferring between care settings

## Safety

#### Estimated 237 million medication errors

occur annually in NHS England

# Value

# We currently spend around **£313 million** on medicines annually

#### Medicines waste locally costs around **£5 million,** half of which

is recoverable

#### We spend **£8.5 million**

on medicines considered to be of low value



## Case for Change

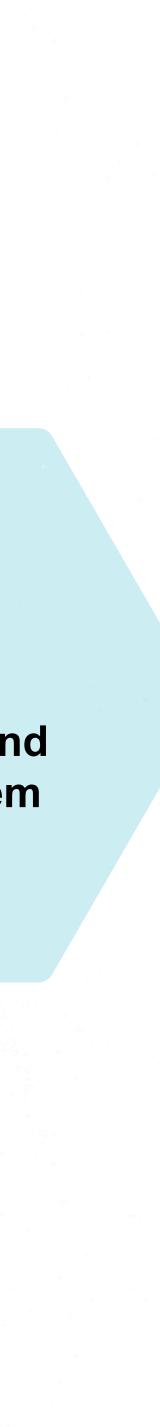
#### Approximately 15% of readmissions due to a medicine related issue

#### Admission avoidance

Nationally, avoidable adverse reactions cause over **180,000 bed days** contributing to **1,708 deaths.** Costing £98.5 million per year Leadership and workforce An integrated, agile Pharmacy workforce to deliver key elements

> Strong leadership

and system planning are required to ensure workforce available and able to meet requirements Support system workforce, recruitment and expand system networks



# Principles

#### 1. Safe, Person-Centred Care

Holistic approach with shared decision making central to all prescribing decisions

Prevention / early intervention to reduce the impact of longterm conditions whilst encouraging self-care

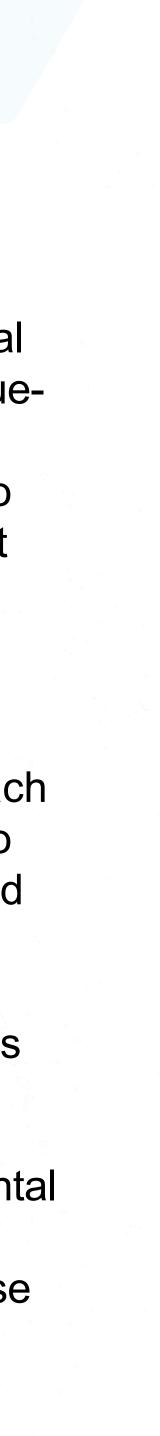
Reduce hospital admissions through greater focus on medicines safety

- Systematic structured medication reviews and deprescribing, to reduce inappropriate polypharmacy and medication related harm
- Embed decision medicines safety
- support tools to improve Change the culture relating to use of medicines, both with clinicians and the public

# Delivering Best Value

- **ICS-wide strategy for** reducing medicines waste
- Maximise the use of best value biologics
- Our aspiration is that all sectors of the ICS have a formulary adherence target of 90%

- Reduce low priority prescribing medicines
- Aim to achieve financial balance through a valuebased approach to medicines and strive to ensure we get the best value for every pound we spend
- Utilise a standardised and integrated approach to patient pathways, to reduce inequalities and unwarranted variation ensuring equity of prescribing and access to medicines
- Recognise environmental challenges relating to medicines and minimise impact where possible



## Principles

# Medicines Quality and Safety

- System wide approach to medicines safety
- Priority areas include polypharmacy, high risk situations and transitions of care
- Focus on reducing harm from high risk medicines e.g. insulin, anticoagulants, prescribed dependence forming medicines

Regarding World Health Organisation challenge aim to reduce severe avoidable medication related harm by 50% and reduce hospital admissions due to medicines

Aim to align incident report system across all providers, improving safety by reporting and learning from medication errors whilst encouraging an open culture

Empower patients to engage with their medicines and develop resources for patients to support their understanding of their medicines

#### 4. Resilient Pharmacy Workforce

Ensure that we have the right workforce that has ability, skills and flexibility to deliver the system requirements

Work to align with ICS Workforce Strategy

Health and Care teams to support the Medicines **Optimisation principles** across the ICS



#### Principles

5. Strong, Collaborative System Leadership

- A collaborative approach to leadership.
- Good communication channels with stakeholders on all Medicines Optimisation aspects across ICS

ICS-wide aligned processes across all sectors

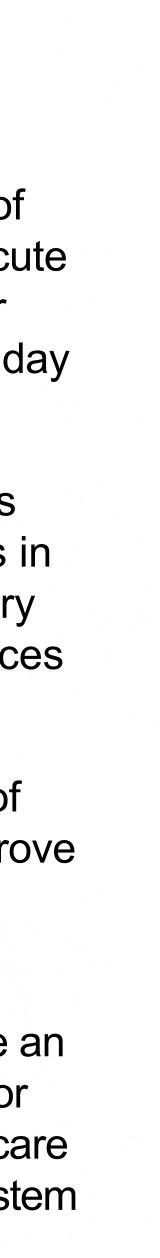
#### 6. Digital/IT

A single, integrated patient medication record across the ICS. Having the right access, to the right information, at the right time, as a single consolidated view of the information held for their patient across the system Digitally driven improvements in flow of patients through the acute sector to deliver earlier discharge times in the day

 Standardisation of medicines descriptions and coding in systems in line with NHS dictionary of medicines and devices (dm+d)

Strive for greater use of digital solutions to improve efficiencies and safety around medicines

Digital technologies are an underpinning enabler for significant changes to care provision across the system



#### **BNSSG Integrated Pharmacy and Medicines Optimistation Programme**

#### Acute Care Collaboration

Re-design Technical Services

Homecare at Scale

Procurement opportunities

High cost devices procurement/High cost drug pathways and adoption of biosimilars as they come to market

Working with specialised commissioning

#### **Integrated Care**

BNSSG Formulary adherence

Enhanced Health in Care Homes

Polypharmacy focus

Monitored Dosage Systems process to reduce inappropriate use

Mental Health - STOMP - Autism, Learning difficulties, Suicide prevention, physical health, perinatal

Engagement with Primary Care Networks and Integrated Care Partnerships

**Repeat Prescription Hubs** 

Standardise and rationalise Patient Group Directions across BNSSG

#### Prevention

Medicine Quality and Safety including PINCER principles

Community Pharmacy & healthy living pharmacies

Signposting and self-care

Long term conditions

Reducing inequalities

Medicines Optimisation Work stream Mapping: Current

Medicine Quality and Safety Medicine Value

> Pharmacy Workforce

#### Workforce

- d Recruitment and retention CER for expanding roles
  - Pre-registration plans
  - Education & training
  - Career programme across the system
  - Pharmacy Professionals Networks across BNSSG
  - Collaborate with Primary Care Networks (PCNs)
  - Specialist Pharmacists working across PCNs & Acute Trusts
  - Portfolio/Joint Roles

#### Digital / I.T

- Further development of current integrated digital system accessible by all sectors
- One system wide patient medication record
- ePMA roll out across acute trusts
- Electronic Prescription Services capability expanded across all providers
- Integrated electronic prescribing system
- Red drug prescribing visible to whole system
- Electronic Transfer of Care

#### Urgent & Emergency Care

Refer to Pharmacy Schemes

Urgent Care Pharmacist integration programme

Access to medicines & pharmacies out of hours

Community Pharmacist Consultation Service (CPCS)

Patient Group Directions in community pharmacy

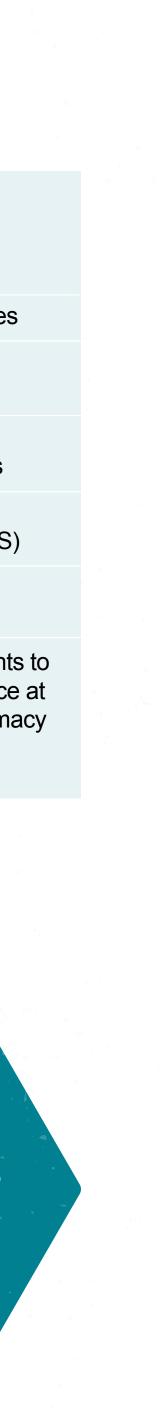
Secondary care refer patients to Discharge Medicines Service at their local community pharmacy

Urgent and Emergency Care

Antimicrobial Stewardship

Polypharmacy

Digital / I.T



# **Key Deliverables**

WHAT	HOW
Increased awareness of medicines optimisation agenda across all sectors	Commun Medicines understar
Increased use of self-care medication and "lifestyle prescriptions"	Empower and provi
Reduce Medicines Waste	Improved structured disposal o
Medicines Value:	
90% compliance with BNSSG formulary by 2023/24	Audit of fo
90% uptake of best value biologicals (BVB)	Early agr
Reducing avoidable harm from medicines by 50% by 2023/24	Use of sy eclipse/ra
Aim for lowest 10% of CCGs for low value prescribing	Prescribir networkir

nicate and engage all stakeholders in the es Optimisation strategy and improve anding how it is relevant

er patients through shared decision making vide alternatives to medicines

d care home processes, use of prescribing hubs, d medication reviews, public education, appropriate of medicines and recycling

formulary adherence

reed pathways to introduce BVB in all areas

ystem safety tools such as PINCER, adar and structured medication reviews

ing quality schemes, dashboards, ng between providers



# **Key Deliverables**

WHAT	HOW
Increase number of pharmacy technician and pre-registration pharmacy training places	System-
Single system-wide medication record	Digital teo
Engagement with a national genomics programme	Linking in and Healt
Align with guidance and outputs from English Pharmacy Aseptic Transformation Board	Local Tec
Improve system-wide outcomes, for example secondary care admissions, morbidity and mortality	Investing clearly ide
Meet antibiotic national prescribing targets and Health Care Acquired Infections national targets	Agree a s Programr

#### -wide workforce plan

- echnology further development of current ed digital system accessible by all sectors
- n with The Global Alliance for Genomics Ith and Genomic Medicine Service Alliance
- chnical Services review
- g in medicines when evident this will improve lentified outcomes
- system–wide Antimicrobial Resistance

# **Overview of Individual Project Deliverables**

# Medicine Quality and Safety

Agree benchmarking and adopt a system—wide reporting with particular focus on high risk medicines

Integrated, system—wide approach to medicines safety Agree a standardised format for reporting incidents across ICS

# Medicine Value

Repeat prescription hubs have been implemented at PCN level and this is to continue to be rolled out across the system to centralise repeat prescribing

Review procurement opportunities, at system level to get greatest system benefit

To scope opportunity for centralising areas of work across trusts to gain system efficiencies and continuity whilst collaborating across all sectors



#### **Overview of Individual Project Deliverables**

#### Workforce

Work closely with the ICS workforce groups to align and implement plans

Develop a sustainable, integrated and diverse workforce that is trained appropriately to meet the system requirements

Support staff wellbeing



# Polypharmacy

Educational programme developed to upskill all health care professionals involved with polypharmacy

> Reduce inappropriate polypharmacy

Support the Structured Medication Review Directed Enhanced Service in General Practice



# **Overview of Individual Project Deliverables**

#### Antimicrobial Stewardship

Continue to follow national and local antimicrobial prescribing guidance, having ICS wide guidance where appropriate Continue to monitor antimicrobial prescribing including monitoring the long term impact of the pandemic on prescribing

Collaboratively work to reduce inappropriate recording of allergy for certain antibiotics Support the review of Clostridioides difficile infections and enable the reduction in infections through appropriate antibiotic prescribing

# **Digital/IT**

Aim for one integrated patient medication record across the ICS Implementation of electronic prescribing and medicines administration solutions to acute and mental health sectors by 2022/2023

Develop a sustainable portfolio of digital platforms to ensure learning, improvement and innovation are integral to the medicines optimisation effort

Greater use of technology and use of digital tools to improve medicines safety



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