

Quick Reference Guide – The Banner and Alerts

The Banner

At the top of the screen you will see the banner, this contains:

- **The person's name**
- **Date of birth**
- **Address**
- **NHS Number**

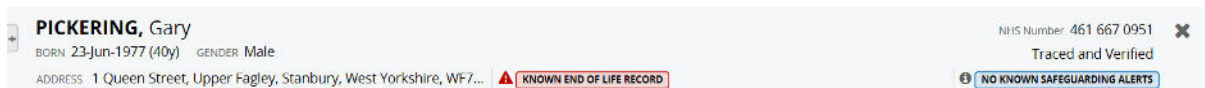
Alerts in the Banner

There are currently 4 alerts that can be viewed in the banner, these are:

- Known Perinatal Mental Health Plan
- Known End of Life Record
- Known Safeguarding Alert
- Known GP Allergies (& contraindicated meds)

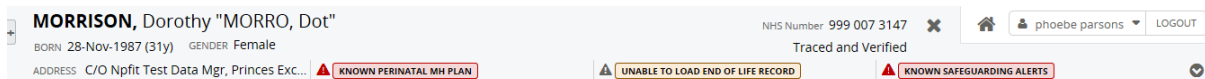
These alerts are only visible to those with care professionals and not administrator role.

If an alert exists, it will be coloured red

A screenshot of a user banner for Gary Pickering. The banner includes the name 'PICKERING, Gary', birth date 'BORN 23-Jun-1977 (40y)', gender 'GENDER Male', and address 'ADDRESS 1 Queen Street, Upper Fagley, Stanbury, West Yorkshire, WF7...'. It also shows the NHS Number '461 667 0951' and a status of 'Traced and Verified'. Two alerts are visible: a red triangle with 'KNOWN END OF LIFE RECORD' and a blue box with 'NO KNOWN SAFEGUARDING ALERTS'.

Known Perinatal Mental Health Plan

There will be a Known Perinatal MH Plan alert if there is a Perinatal Mental Health plan from Avon and Wiltshire Mental Health Partnership Trust displayed in the portal.

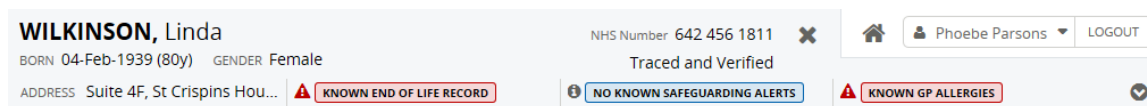
A screenshot of a user banner for Dorothy Morrison. The banner includes the name 'MORRISON, Dorothy "MORRO, Dot"', birth date 'BORN 28-Nov-1987 (31y)', gender 'GENDER Female', and address 'ADDRESS C/O Npfit Test Data Mgr, Princes Exc...'. It also shows the NHS Number '999 007 3147' and a status of 'Traced and Verified'. Three alerts are visible: a red triangle with 'KNOWN PERINATAL MH PLAN', a yellow triangle with 'UNABLE TO LOAD END OF LIFE RECORD', and a red triangle with 'KNOWN SAFEGUARDING ALERTS'. The user's name 'phoebe parsons' and a 'LOGOUT' button are also visible.

Pressing **more** takes you to this message



Known GP Allergies

There will be a Known GP Allergies alert if there are any Allergies or contraindicated medications on the GP Record.



End of Life Record Alert

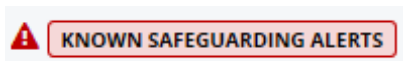
There are three options for the End of Life Record alert:

- **Known End of Life Record**- this indicates the patient has an EOL Record in GP EMIS system and will display in red
- **No Known End of Life Record**- this indicates the patient does not have an EOL Record in GP EMIS system and will display in blue
- **Unable to Load End of Life Record** - this indicates the patient has not consented to sharing their information with Connecting Care or there is a problem loading the record due to a technical issue. This will display in orange

The full view is displayed via more details, there is also a summary page that condenses the 9 EOL tabs onto one screen?

Known Safeguarding Alert

There will be a Known Safeguarding Alert if there is a safeguarding alert from North Somerset and Bristol City Councils **childrens** systems or South Glos. **childrens** and **adults** systems.



You can expand the banner to access further information.

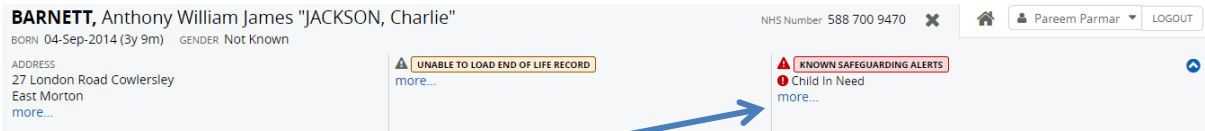
BARNETT, Anthony William James "JACKSON, Charlie" NHS Number 588 700 9470 Pareem Parmar LOGOUT

BORN 04-Sep-2014 (3y 9m) GENDER Not Known

ADDRESS
27 London Road Cowlesley
East Morton
more...

UNABLE TO LOAD END OF LIFE RECORD
more...

KNOWN SAFEGUARDING ALERTS
Child In Need
more...



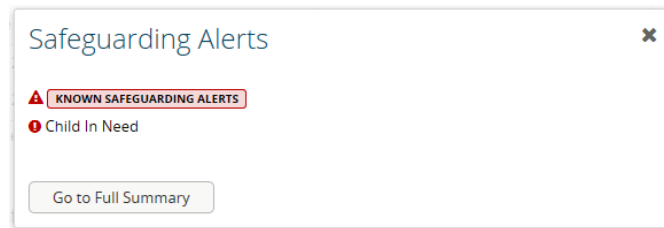
If you select **more...** on either of the **Perinatal MH Plan, End of Life** or **Safeguarding alerts** a pop up box will appear with an option to the **Full Summary** – this will take you to the Person Summary (if you're not already on that page).

Safeguarding Alerts

KNOWN SAFEGUARDING ALERTS

Child In Need

Go to Full Summary



For more information & support contact your local IT Helpdesk