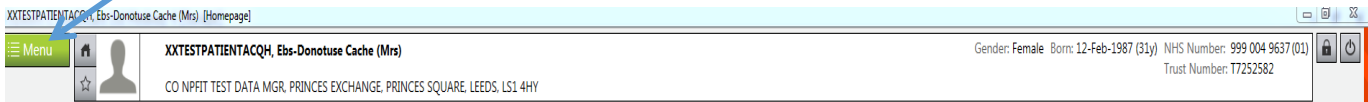


Quick Reference Guide – Launching Connecting Care Portal in CareFlow EPR (Medway)

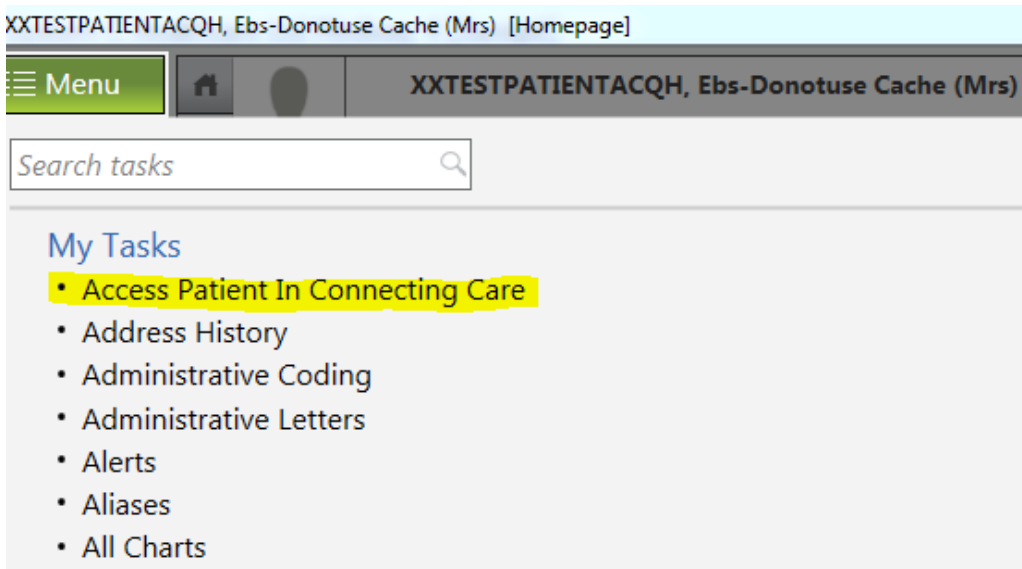
You can now access Connecting Care record from within CareFlow EPR (Medway) in context so you do not need to enter your username and password again to use this function. You can still access Connecting Care via the web browser when needed.

To access a person in Connecting Care in CAREFLOW EPR follow these steps -

1. Search for the patient in **CAREFLOW EPR (Medway)**
2. Select **Menu** from the **Patient Home Page**



3. From the **My Tasks** list select 'Access Patient In Connecting Care'



- The Connecting Care record for the patient you are viewing will then be launched in a new window. You will be taken to the Privacy Challenge screen if you have not accessed the patient record to establish a relationship.

XXTEST, Greg (Mr) (Third Party Interoperability - Web)

XXTEST, Greg (Mr)
Great Western Railway, Bristol Temple Meads Railway Station, Temple Meads, BRISTOL, BS1 6QF

Third Party Interoperability - Web

XXTEST, Greg
BORN 02-May-1964 (54y) GENDER Male

To protect individual privacy this record is sealed. In order to access this record, please indicate your reason:

The individual or adult with legal responsibility is present and has given me permission.

I am providing care for this individual --Select Reason--

I need 'one time' access --Select Reason--

Please note that this declaration and all access to this record is being audited and may be subject to a legitimate use investigation.

[Click Here](#) for further information on how to use the Privacy Challenge screen on our website

- The **Connecting Care record** will open. You will then be able to navigate to the different tabs.

XXTEST, Greg (Mr) (Third Party Interoperability - Web)

XXTEST, Greg (Mr) Gender: Male
Great Western Railway, Bristol Temple Meads Railway Station, Temple Meads, BRISTOL, BS1 6QF

Third Party Interoperability - Web

XXTEST, Greg
BORN 02-May-1964 (54y) GENDER Male
ADDRESS Great Western Railway, Bristol Temple Meads Railway Station, Temple Meads, B... UNABLE TO LOAD END OF LIFE RECORD NO KNOWN SAFEGUARDING ALERTS

Person Summary | Care Network | Timeline | GP Records | NSCP Records | BCH Records | Sirona Records

Document View
Showing All | Mark All As Read
Group By Category | Sort By Date

Person Summary
Demographics
There are no items to display

Organisations Involved

Organisation	System	Identifier	Data
University Hospitals Bristol	PAS (Midway)	T7968835	Inte

Event Summary (Last 12 Months)

Event Type	Care Setting	<= 3 Months	4 - 6 Months	7 - 12 Months
<input type="checkbox"/> Inpatient	Hospital	1		

Referrals
No Results Found

Previous Appointments and Events (most recent 10)*

Event Type	Speciality	Start Date	End Date
<input checked="" type="radio"/> Inpatient (11742540)	DERMATOLOGY	09.02.2018 10:04:00	

Results 1 - 1 Printer Friendly Version

6. To exit Connecting Care click the Cancel button on the bottom right hand side of the screen
- When you close the Patient Home Page (ECN) within CAREFLOW EPR (Medway), the Connecting Care window will shut down

Please note: When using Connecting Care through CAREFLOW EPR (Medway) you cannot search for patients within Connecting Care or use any other Connecting Care functionality, including ED admissions list, Work lists and My Details.

To access this other functionality you must log in to the Connecting Care portal in a web browser, to do this you will need to use the username and password

- When trying to access the Connecting Care record through CAREFLOW EPR (Medway) you may see an error message for the following reasons –
 - The person has opted out from Connecting Care
 - No NHS number is recorded in CAREFLOW EPR (Medway) for this person
 - The person may have a Connecting Care record but their NHS number isn't marked as traced and verified
 - No Connecting Care record found for the NHS number
 - Connecting Care found more than one person with this NHS number

For more information & support contact the UHBW IT Helpdesk