

Reference: FOI.ICB-2223/227

Subject: Remote Working Solution

*I can confirm that the ICB **does hold some of the information requested**; please see responses below:*

| QUESTION | RESPONSE |
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| Please provide me with name and supplier for each contract of remote working solution | South Central and West Commissioning Support Unit (SCW CSU). Remote working solution is part of our SLA (Service Level Agreement) with them. We use Microsoft AOVPN (Always on VPN). |
| Please provide contract duration and renewal date | |
| Please provide manufacturer of solution(s) | |
| Please provide supplier of solution(s) | |
| Please provide number of licenses | All users have AOVPN enabled |
| Please provide average cost per user per annum | SCW CSU. Remote working solution is part of our SLA with them. We use Microsoft AOVPN. |
| Please provide information on how this was procured, if framework was used please provide framework reference | |
| Internal contact – please send full contact details including email address and job title | Digital Business Partner – bnssg.digital@nhs.net |



**Bristol, North Somerset
and South Gloucestershire**
Integrated Care Board

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| Please provide how many HSCN lines per site | Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) are within a shared building; therefore we share one HSCN connection. |
| Please provide how many APs per site | We have 5 AP per floor |
| Please provide how many switches per site | The ICB use shared infrastructure therefore we do not hold this information. |
| How many tickets were raised for IT remote connectivity issues | South Central and West CSU hold this data, we advise you to contact them directly – england.contactsus@nhs.net |

The information provided in this response is accurate as of 6 March 2023 and has been approved for release by Deborah El-Sayed, Director of Transformation and Chief Digital Information Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.