

Reference: FOI.ICB-2223/193

Subject: Telephony & Data Storage

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. Telephony and UC/ Collaboration:</p> <p>a. Please confirm the manufacturer of your telephony system(s) that are currently in place b. When is your contract renewal date?</p> <p>b. Who maintains your telephony system(s)?</p> <p>c. Do you use Unified Communications or Collaboration tools, if so which ones?</p>	<p>The ICB (Integrated Care Board) uses 3CX which is provided by South Central and West Commissioning Support Unit (SCW CSU).</p> <p>Microsoft Teams is also used – see response below.</p>
<p>2. Microsoft:</p> <p>a. What Microsoft 365 licence do you have across the business e.g. E3, E5</p> <p>b. Which partner looks after your Microsoft tenant?</p> <p>c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?</p>	<p>Our licences are mainly M365 AfE 5327 E3 =0 E=0</p> <p>The ICB are part of the NHS tenant and is supported by NHS England and their digital partner.</p> <p>Our applications are hosted mainly in our digital partners (South Central and West CSU) Data Centre.</p>
<p>3. Storage:</p> <p>a. Does your organisation use on-premise or cloud storage or both?</p>	<p>The ICB uses storage in our digital partners Data Centre.</p> <p>The cost is included within the overarching contract for support services provided by SCW.</p>

<p>b. Please confirm the on-premise hardware manufacturer c. Please confirm your cloud storage provider d. What is your annual spend on cloud storage?</p>	
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The information provided in this response is accurate as of 15th February 2023 and has been approved for release by Deborah El-Sayed, Director of Transformation and Chief Digital information Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.