

Reference: FOI.ICB-2223/253

Subject: Non-Emergency Patient Transport (NEPTS) and Taxi Procurement

*I can confirm that the ICB **does hold some of the information requested**; please see responses below:*

QUESTION	RESPONSE
1. Does your organisation directly procure Non-Emergency Patient Transport (NEPTS) contracts and if not which organisation(s) does procure NEPTS contracts on behalf of the Trusts within the ICB/ICS?	Yes
2. Does your organisation have a specific Person of Interest (POI) who has responsibility/accountability for NEPTS contracts within the ICS/ICB and if so please provide contact details.	Contract Manager for NEPTS - bnssg.communitycontracts@nhs.net
3. If there is not a single person within the ICS/ICB who is responsible/accountable for NEPTS, please confirm contact details of individuals responsible for NEPTS contracts for each Trust within the ICB.	N/a
4. What date is/was the current NEPTS contracts due to end (outside of any available extension periods) for those trusts within the ICS/ICB and what extension periods are available for each NEPTS contract?	April 2017 – March 2022, with provision for 2 one-year extensions, which have been enacted.

5. For how many years were the NEPTS contracts awarded?	5 + 1 + 1
6. Which organisation(s) were awarded the NEPTS contract?	E-zec Medical Transport Services Ltd
7. What was the total value of each individually awarded NEPTS contract within the ICS/ICB excluding any extension periods?	£34,433,000 over the 5 + 1 +1 contract period
8. What was the additional spend on NEPTS over and above the awarded contracted value for each contract within the ICS/ICB for the Year to December 31 st , 2022? Please confirm the split by provider.	Additional £1,819,790 non-recurrent increase in 202/23 to cover additional activity.
9. What has been, both in terms of numbers and %, the two largest KPI failure(s) for each of the NEPTS contracts within the ICS/ICB for the year to December 31 st , 2022?	BNSSG ICB does not hold this information.
10. Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?	Renal dialysis car service contracted to Veezu from April 2017 to March 2024.

The information provided in this response is accurate as of 28 March 2023 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.