

**Reference:** FOI.ICB-2223/057

**Subject:** ICSs Digitising, Connecting and Transforming NHS Services

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p>1. What IT systems and/or digital tools does your ICS use to enable frictionless movement of staff across your ICS to allow flexible and remote working? Please state if your ICS does not currently enable this.</p> <p>2. Which suppliers provide the digital communication tools that are used across the ICS to enable self-service pathways such as self-triage, referral, condition management and advice and guidance? Please state if your ICS does not currently provide some or all such digital communication tools.</p> <p>3. Do your ICS-wide clinical systems meet clinical safety standards as set out by <a href="#">DTAC</a> and DCB0129 and DCB0160?</p> <p>4. Does your ICS have a population health management system that has a fully linked, longitudinal dataset with primary, secondary, mental health, social care and</p>	<p>Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) is newly formed and is currently agreeing a systemwide digital strategy with NHS and local authority partners who are also strategic commissioners for public health and social care.</p> <p>1. The ICS currently uses a range of communication tools such as MS Teams to enable remote and flexible working and our shared care record Connecting Care to enable share patient information safely. BNSSG also utilises tools that enable frictionless movement of our workforce across ICS partners, such as virtual desktops that enable staff to work within multi-organisational pathways. The ICB does not currently hold a supplier list for all the partners in the system for this you would need to contact organisations directly. A list of NHS and non-NHS ICS partners include:</p> <p><b>Healthcare Trusts and CICs (Community interest company):</b></p>

<p>community data? If yes, please state the name of the supplier of this system.</p> <p>5. Do all your ICS-wide digital transformation projects, programmes and services meet the <a href="#">Technology Code of Practice</a>?</p> <p>6. Does your ICS have a shared care record that adheres to Professional Records Standard Body’s Core Information Standard? Please can you also state the supplier of this shared care record, even if it does not currently adhere to the PRSB standard?</p> <p><b>Clarification:</b> These questions are based on the <a href="#">What Good Looks Like</a> framework, which sets out NHS England’s expectations and guidance for ICSs to digitise, connect and transform NHS services. Where we use the term “ICS” in this request, we are referring to the integrated care system which is overseen by your Integrated Care Board. We understand that the information requested should be held by the ICB, as the statutory body responsible for NHS services across the ICS.</p>	<ul style="list-style-type: none"> <li>• University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) – <a href="https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests">https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests</a></li> <li>• North Bristol NHS Trust (NBT) – <a href="https://www.nbt.nhs.uk/about-us/information-governance/freedom-information/request-information">https://www.nbt.nhs.uk/about-us/information-governance/freedom-information/request-information</a></li> <li>• South Western Ambulance Service NHS Foundation Trust - <a href="https://www.swast.nhs.uk/welcome/foi-key-documents/making-a-freedom-of-information-request">https://www.swast.nhs.uk/welcome/foi-key-documents/making-a-freedom-of-information-request</a></li> <li>• Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) – <a href="https://www.awp.nhs.uk/contact-us/freedom-information">https://www.awp.nhs.uk/contact-us/freedom-information</a></li> <li>• Sirona health and care - <a href="mailto:Sirona.hello@nhs.net">Sirona.hello@nhs.net</a></li> <li>• One Care - <a href="https://onecare.org.uk/contact/">https://onecare.org.uk/contact/</a></li> </ul> <p><b>Primary Care Networks:</b></p> <ul style="list-style-type: none"> <li>AFFINITY (BNSSG) PCN</li> <li>BRIDGE VIEW PCN</li> <li>BRISTOL INNER CITY PCN</li> <li>CONNEXUS PCN</li> <li>FABB (FISHPONDS, AIR BALLOON &amp; BEECHWOOD) PCN</li> <li>FOSS (FIRECLAY &amp; OLD SCHOOL SURGERY) PCN</li> <li>GORDANO VALLEY PCN</li> <li>HEALTHWEST PCN</li> <li>MENDIP VALE PCN</li> <li>NETWORK 4 (BNSSG) PCN</li> <li>NORTHERN ARC PCN</li> <li>PHOENIX (BNSSG) PCN</li> <li>PIER HEALTH PCN</li> </ul>
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SEVERNVALE PCN  
STOKES PCN  
SWIFT PCN  
TYNTESFIELD PCN  
YATE & FRAMPTON PCN

**Local Authorities:**

- Bristol City Council - <https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi>
- North Somerset Council - <https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi>
- South Gloucestershire Council - <https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/>

2. Partners and citizens within the ICS use a number of health, care and wellbeing apps and platforms to support self-triage and condition management. For example, My Medical Record for oncology pathways, web platforms to provide advice and guidance to learning disabilities communities and commissioned apps to support citizens on respiratory and MSK pathways.

3. Yes

	<ol style="list-style-type: none"><li>4. BNSSG ICB does not have a longitudinal dataset with the areas specified in the FOI. BNSSG ICB has built our PHM capability in-house, in partnership with our CSU (Commissioning Support Unit), GP federation, and ICP partner organisations, where specific local fields are needed.</li><li>5. BNSSG ICS seeks to ensure all new digital solutions meet the Technology Code of Practice</li><li>6. BNSSG ICS uses its Shared Care Record Connecting Care, which is supplied by Orion Health and which currently adheres to the PRSB standard</li></ol>
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***The information provided in this response is accurate as of 5 October 2022 and has been approved for release by Deborah El-Sayed, Director of Transformation and Chief Digital Information Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***