

Reference: FOI.ICB-2324/133

Subject: Patient Transport Journeys

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
1. How many patient transport journeys were booked for discharging patients in 2021/22?	<p>The ICB funded contract for NEPTS (Non-Emergency Patient Transport Services) in 2021/22 was delivered by E-zec and there were 5,073 discharge journeys in 2021/22.</p> <p>Information on acute activity should be sought from UHBW (University Hospitals Bristol and Weston NHS Foundation Trust) and NBT (North Bristol NHS Trust).</p> <p>UHBW: FreedomOfInfo@uhbw.nhs.uk / https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests</p> <p>NBT: foi@nbt.nhs.uk / https://www.nbt.nhs.uk/about-us/information-governance/freedom-information/request-information</p> <p>Mental Health Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) is commissioned as part of their block contract to ensure that system wide processes are followed for the arrangement of onward transport</p>

	<p>to ensure that this is both timely and safe for the patients discharges. We advise you to contact AWP – https://www.awp.nhs.uk/contact-us/freedom-information for information relating to patient transport.</p>
<p>2. What was the total cost of these journeys?</p>	<p>Discharge journeys in 2021/22 were delivered by E-zec under a block contract arrangement, which includes outpatient journeys.</p> <p>Information on costs for discharges should be sought from UHBW and NBT.</p> <p>Mental Health Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) is commissioned as part of their block contract ensure that system wide processes are followed for the arrangement of onward transport to ensure that this is both timely and safe for the patients discharges. We advise you to contact AWP – https://www.awp.nhs.uk/contact-us/freedom-information for information relating to patient transport.</p>
<p>3. How many of these journeys were 'out of hours' and to non-contract providers? And how much did these cost?</p>	<p>All ICB funded discharge activity was managed by E-zec Medical, under contract, therefore no ICB discharge activity was delivered by non-contract providers.</p> <p>Of the 5,073 discharge journeys delivered by E-zec in 2021/22, 1,272 were out of hours.</p> <p>Mental Health AWP Subcontract Secure Care UK LTD to provide transport for service users that are detained and being transferred from one</p>

	hospital to another. This can include Acute Hospitals to Mental Health Hospitals. This would include out of hours transport.
4. How do the hospitals book transportation for discharging patients? Is there an IT system?	All of the acute providers use Cleric for managing discharge bookings.

The information provided in this response is accurate as of 20 July 2023 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.