

Reference: FOI.ICB-2324/276

Subject: Digital - Software and Hardware

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Please could you provide the following information, I am researching what actions Healthcare Authorities have taken regarding adopting digital health solutions and technologies, aimed at transforming their health services:</p>	
<p>1. Companies contracted to provide the following: a. Photocopiers/MFDs b. Printers c. Print room / reprographics</p>	<p>The ICB receives its MFD and print room/reprographics services from South Central and West Commissioning Support Unit (SCW) as part of a package of services.</p> <p>Any Freedom of Information requests concerning SCW should be sent to NHS England. To request information please contact NHS England on england.contactus@nhs.net</p>
<p>2. Manufacturers of equipment used for the following (if different to Q1) a. Photocopiers/MFDs b. Printers c. Print room / reprographics</p>	<p>Please refer to SCW</p>
<p>3. Length of contract/s and end dates? (Please advise of any extensions available) a. Photocopiers/MFDs b. Printers c. Print room / reprographics</p>	<p>Please refer to SCW</p>

<p>4. Number of devices? a. Photocopiers/MFDs b. Printers c. Print room / reprographics</p>	<p>Through the supply route described above the ICB has: 3 MFDs 1 single desktop printer There is one print room in the 360 Bristol office base.</p>
<p>5. Details on how these were procured. i.e. By Framework a. Procurement method b. If Framework, please state which framework was utilised</p>	<p>Please refer to SCW</p>
<p>6. Do you have any print management software e.g. PaperCut, Equitrac? If so, which software?</p>	<p>No</p>
<p>7. Does the ICP have a Hybrid or Digital Mail Service, if so, who supplies this and when does the contract expire?</p>	<p>Yes, the Referral Service within the ICB utilises the services provided by Synertec. The contract has no expiry date, it is rolling contract.</p>
<p>8. Do you utilise any Document and / or Content Management systems, if so, which?</p>	<p>No</p>

The information provided in this response is accurate as of 31 October 2023 and has been approved for release by Rob Hayday, Chief of Staff for NHS Bristol, North Somerset and South Gloucestershire ICB.