

Reference: FOI.ICB-2324/333

Subject: Discharge / Transfer of Care Hubs

*I can confirm that the ICB **does hold the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>I am making a request for information under the FOI act, related to a discharge hub/ transfer of care hub:</p> <ol style="list-style-type: none">1. Are such hubs currently operated within your ICB?2. If so, which organisations have the contract to run them?3. If the answer to (1a) is 'yes', what software system is used to manage the flow of patients through the hub?4. If such a hub does not exist, or no software system is used, are there plans to set one up and/ or procure such a software system? Please provide the planned dates for each activity.5. If a hub is already in use, where is it physically located and which NHS organisation(s) staff it?	<ol style="list-style-type: none">1. Yes2. University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) and North Bristol NHS Foundation Trust (NBT)3. Both sites use Care Flow connect4. NA5. They are located in the: Bristol Royal Infirmary (UHBW) Southmead Hospital (NBT) <p>Both hubs are staffed by Hospital, Local authority and Sirona staff.</p>

The information provided in this response is accurate as of 27 November 2023 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.