

Reference: FOI.ICB-2425/044

Subject: Structured Diabetes Education (SDE)

*I can confirm that the ICB **does hold some of the information requested**; please see responses below:*

| QUESTION | RESPONSE |
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| The new Provider Selection Regime, that came into effect on 1 st January 2024 provides a new set of rules that relevant authorities must follow when procuring certain healthcare services in England. We understand that your organisation comes within this remit. | |
| 1. Who is the lead / main contact for SDE commissioning for your organisation for Type 1 diabetes education? Please provide up to date contact information. | All enquiries about the service should be addressed to the Communities, Children's and Primary Care contracting team - bnssg.communitycontracts@nhs.net |
| 2. Who is the lead / main contact for SDE commissioning for your organisation for Type 2 diabetes education? Please provide up to date contact information. | All enquiries about the service should be addressed to the Communities, Children's and Primary Care contracting team - bnssg.communitycontracts@nhs.net |
| 3. Which organisations are you currently contracting with to provide SDE to patients in your area. Please list all and specify which services they provide. | Sirona care & health CIC Details of the services can be found here: https://sirona-cic.org.uk/nhsservices/services/diabetes-structured-education/ |
| 4. If the local community team are delivering the SDE, please provide their contact information? | We do not provide details of individual service leads. Any queries should be directed to: sirona.hello@nhs.net |

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| 5. When are each of the above contracts due to expire? | 31 March 2030 |
| 6. When you seek to award a new contract for any of the above services, would you consider the existing provider to be the only capable provider? If yes, please detail why. | As the contract for this service does not expire until 2030 we are not in a position to respond to this query, this would be considered closer to the end of the contract. |
| 7. In light of the new PSR transparency and record keeping, please can you confirm what Key Performance Indicators you will be assessing service provision against, and please advise whether the current incumbent providers are meeting these KPIs in full. These criteria usually include quality, innovation, value, integration, collaboration, service sustainability, improvement of access, reduction of health inequalities, facilitating choice and social value. | As above |
| 8. If different to those named in 1 and 2 above, please confirm the name and contact details of the person who will be responsible for assessing whether any Direct Awards will be made upon contract expiry. | Not applicable. |

The information provided in this response is accurate as of 7 May 2024 and has been approved for release by Helena Fuller, Deputy Director of Business and Planning for NHS Bristol, North Somerset and South Gloucestershire ICB.