

Reference: FOI.ICB-2425/053

Subject: Continence Care for People Living in Care Homes

*I can confirm that the ICB **does hold some of the information requested**; please see responses below:*

QUESTION	RESPONSE
<p>Pre-ambble</p> <p>According to the NHS 2018 Excellence in Continence Care report, it is estimated that more than 50% of care home residents have urinary incontinence. People living in care homes are entitled to the same access and level of NHS services as those living in their own homes. Care homes and commissioners should collaborate with each other to ensure adequate provision and funding of products.</p> <p>Please, therefore, accept this data request under the Freedom of Information Act as a Freedom of Information Request. This request seeks to collect data regarding your Integrated Care Board's (ICBs) continence provision.</p> <p>Please note: if the service you offer differs between residential and nursing care homes, please clearly address this in your response to the questions below. If prior to ICB formation, the former CCGs had different processes and, these have not changed and the ICB has multiple processes across the ICB, please make sure this is reflected in your response below.</p>	
<p>Q1) Continence care is free at the point of access. We are aware former CCGs used to offer either a weekly payment to care providers to fund the purchase of continence aids (i.e pads) themselves or in some cases free issued continence aids (i.e. pads) to care home residents via the local continence service. Please outline the current approach across the ICB for</p>	<p>The ICB currently funds continence products by a consumable budget held and managed by Sirona care and health CIC, our community services provider. The community provider will assess for and prescribe clinically appropriate continence products where indicated wherever they reside in BNSSG (Bristol, North Somerset and South Gloucestershire). This was reviewed as part of the original contract design process.</p>

continence provision for both residential and nursing care home residents, and when was this last reviewed.	
<p>Q2) If your ICB currently offers a weekly payment, please outline what the current weekly payment paid to care providers by your ICB for continence aids (i.e. pads), and when was this last reviewed. <i>Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.</i></p>	Not Applicable
<p>Q3) If your ICB currently provides free issues products by your local continence service, please confirm how many continence aids (i.e. pads) are issued per resident per day, and what determines the number of continence aids (i.e. pads) each resident will receive, and when this was last reviewed. <i>Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.</i></p>	The number of continence aids prescribed is determined by the assessment conducted by the specialist continence service delivered by Sirona care and health CIC. The 3 per day figure is the standard limit for adults, however, where there is a clearly defined clinical need, this limit may be flexible following assessment by a specialist clinician.
<p>Q4) Please provide the appropriate contact details for continence assessments and funding decisions/applications. <i>(Please provide a name, title, email address, phone number and address)</i></p>	<p>Sirona Bladder & Bowel Service (adults) Castlewood Tickenham Road Clevedon BS21 6FW 01275-885185 Sirona.bladderandbowel@nhs.net</p>

Q5) Please outline your future proposals and timeline for the review of continence care among your ICB, and when this was last reviewed.	There are currently no plans to review continence care within the ICB.
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The information provided in this response is accurate as of 31 May 2024 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.