

Reference: FOI.ICB-2425/114

Subject: AI Technology, IT Support and Governance in GP Practices

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. AI Technology Transcription/Dictation Consideration:</p> <ul style="list-style-type: none"> Has the ICB considered implementing a specific AI technology transcription/dictation solution within its systems or for use by GP practices within the ICB? If so, at what stage is the consideration process (e.g., initial discussions, pilot program, full implementation)? Can you provide any relevant documents outlining the rationale for considering this AI technology (e.g., feasibility studies, risk assessments)? 	<p>Within the ICS, GP practices are looking at AI technically. This process is supported by a process called Emerging Tech, to ensure that all area of IG /DPO and Cyber are covered before a practice uses the system. Currently for AI transcription we have one product going through this process. Within the ICB, we are initial discussions with two suppliers. The rationale for both GP and ICB to free up administrators to be able to complete other tasks in their working day. To ensure accuracy minute taking and decisions taken within meetings or repetitive tasks</p>
<p>3. AI Governance and Oversight:</p> <ul style="list-style-type: none"> Does the ICB have a specific policy or framework for evaluating and approving the use of AI technologies within its systems or by GP practices? If so, please provide a copy of this policy or framework. In the absence of a specific AI policy, how does the ICB ensure the responsible and ethical implementation of AI tools? 	<p>This is currently being worked on. With any products that are looked at, ethical implementation are part of the process.</p>

<p>4. Compliance and Governance Lead:</p> <ul style="list-style-type: none"> Please provide the name and contact details of the lead for compliance and/or governance within the ICB responsible for the installation of new software for GP practices 	<p>The ICB's Digital Lead.</p> <p>Enquiries can be sent to bnssg.digital@nhs.net</p>
<p>5. IT Support:</p> <ul style="list-style-type: none"> Please provide the name and contact details of the lead for IT support within the ICB responsible for the installation of new software for GP practices 	<p>The ICB's Digital Lead.</p> <p>Enquiries can be sent to bnssg.digital@nhs.net</p>
<p>6. IT and Compliance/Governance Services Provider (if applicable):</p> <ul style="list-style-type: none"> If the ICB outsources IT or compliance/governance services, please provide the name and contact details of the company providing these services. 	<p>South Central and West CSU (Commissioning Support Unit)</p> <p>Contact details can be found via: https://scwcsu.nhs.uk/about/contact-us</p>
<p>7. List of GP Practices (please provide on excel):</p> <ul style="list-style-type: none"> A comprehensive list of all GP practices within the ICB, broken down by borough. Please include the name and contact details of the lead GP for each practice. 	<p>Please find enclosed.</p>

The information provided in this response is accurate as of 2 August 2024 and has been approved for release by Seb Habibi, Deputy Chief Transformation and Digital Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.

PCN	Locality	Practice Name	PCN Lead/Clinical Director	PCN Manager
FABB - Beechwood, Air Balloon, Fishponds PCN	Inner City and East	Fishponds Family Practice	Dr David Porteous - David.porteous@nhs.net	Danielle Morrish d.morrish@nhs.net
		Air Balloon Surgery		
		Beechwood Medical Practice		
FOSS - Fireclay and Old School Surgery PCN	Inner City and East	Fireclay Health	Dr Natalie Hallam natalie.hallam@nhs.net Chris Tasker c.tasker@nhs.net	julie.dunphy1@nhs.net
		The Old School Surgery		
Bristol Inner City PCN	Inner City and East	Montpelier Health Centre	Dr Wil Klinkenberg wklinkenberg@nhs.net	katearchibald@nhs.net
		East Trees Medical Practice		
		The Wellspring Surgery		
		Broadmead Medical Centre		
		Lawrence Hill Health Centre		
		Compass Health		
Bridge View PCN	South Bristol	Charlotte Keel Medical Practice	Dr Clare Wilson clare.wilson6@nhs.net	vivian.munday@nhs.net
		Bridge View Medical		
Connexus PCN	South Bristol	Priory Surgery	Dr Caroline Perkins and Dr Claire Rowell - c.rowell@nhs.net; caroline.perkins1@nhs.net	hari.singh@nhs.net
		Birchwood Medical Practice		
		Wells Road Surgery		
		Stockwood Medical Centre		
		Nightingale Valley Practice		
Swift PCN	South Bristol	The Armada Family Practice	Dr Lesley Ward lesley.ward8@nhs.net; Dr Kate Jones katherine.jones25@nhs.net	Julie.Welch3@nhs.net
		Hillview Family Practice		
		The Lennard Surgery		
		Grange Road Surgery		
		Bedminster Family Practice		
		Hartwood Healthcare		
Downton Road Surgery				
Affinity PCN	North & West	Westbury On Trym Primary Care Centre	Katia Chapman Katia.chapman@nhs.net Amy Davies amy.davies26@nhs.net bnssg.clinicaldirector.affinity@nhs.net	catherine.farrington@nhs.net Bnssg.affinitymanagers@nhs.net
		Greenway Community Practice		
		Falldon Way Medical Centre		
HealthWest PCN	North & West	Pembroke Road Surgery	Dr Lee Salkeld - leesalkeld@nhs.net	Julie McFadden j.mcfadden@nhs.net
		The Family Practice		
		Whiteladies Medical Group		
		Student Health Service		
Northern Arc PCN	North & West	Shirehampton Group Practice	Drs David Winfield and Helen Leigh - clinicaldirector.northernarc@nhs.net	victoria.cassely@nhs.net
		Pioneer Medical Group		
Phoenix PCN	North & West	Gloucester Road Medical Centre	Dr Michelle Jones (Glos Road)- michelle.jones52@nhs.net Dr Tom Pelly (Horfield) -tom.pelly@nhs.net	peter.maynard1@nhs.net michelepowell@nhs.net
		Horfield Hc		
4PCN	South Gloucestershire	Close Farm Surgery	Dr Felicity Fay - felicity.fay@nhs.net	sarah.cole35@nhs.net
		Kingswood Health Centre		
		Hanham Health		
		Cadbury Heath Healthcare		
Severnvale PCN	South Gloucestershire	Thornbury Health Centre - Burney	Briony Lodge briony.lodge@nhs.net	sam.baker-green@nhs.net
		St Mary Street Surgery		
		Streamside Surgery		
		Pilning Surgery		
		Almondsbury Surgery		
Stokes PCN	South Gloucestershire	Stoke Gifford Medical Centre	Dr Faisal Siddiqui faisal.siddiqui4@nhs.net	mirinda.rowell@nhs.net; gavin.richards@nhs.net
		Bradley Stoke Surgery		
Yate and Frampton PCN	South Gloucestershire	Frome Valley Medical Centre	Sam Davies sam.davies4@nhs.net	andrew.appleton@nhs.net rachel.ind@nhs.net
		Courtside Surgery		
		Kennedy Way Surgery		
		West Walk Surgery		
		Wellington Road Surgery		
Network 4 PCN	South Gloucestershire	The Downend Health Group	Dr Richard Berkley richard.berkley@nhs.net	ceridwen.massey2@nhs.net chris.langford@nhs.net
		Three Shires Medical Practice		
		Leap Valley Medical Centre		
		Orchard Medical Centre		
		Emersons Green Medical Centre		
Concord and Mendip Vale PCN	South Gloucestershire / North and West	Monks Park Surgery	Dr James Case james.case@nhs.net	David Clark david.clark23@nhs.net
		Coniston Medical Centre		
		Concord Medical Centre		
		Sea Mills Surgery		
		Southmead & Henbury Family Practice		
Mendip Vale PCN	Woodspring	Mendip Vale Medical Practice	Dr Shruti Patel shruti.patel4@nhs.net	David Clark david.clark23@nhs.net
Gordano Valley PCN	Woodspring	Heywood Family Practice	Natasha Ward natasha.ward4@nhs.net	Kirstin Ling kirstin.ling2@nhs.net
		Harbourside Family Practice		
		Clevedon Medical Centre		

		Portishead Medical Group		
Tyntesfield PCN	Woodspring	Tyntesfield Medical Group	Dr Sarah Pepper Sarah.pepper1@nhs.net	nsoccg.towerhouse@nhs.net gemma.harding2@nhs.net
Pier Health PCN	Weston & Worle	Graham Road Surgery	Dr John Heather - John.Heather@nhs.net	julie.davidson1@nhs.net
		Winscombe Surgery		
		168 Medical Group		
		Tudor Lodge Surgery		
		The Cedars Surgery		
		The Milton Surgery		
		Stafford Medical Group		
		Pier Health Group/Horizon Health		