Reference: FOI.ICB-2425/127

Subject: Virtual Wards

I can confirm that the ICB does hold the information requested; please see responses below:

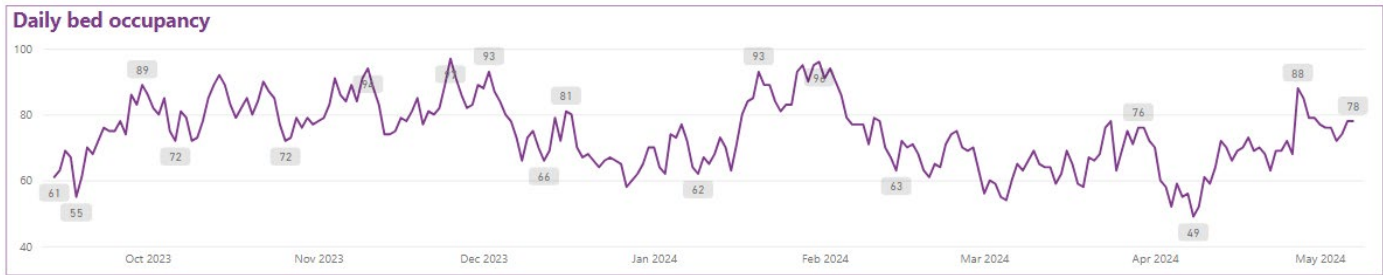| QUESTION	RESPONSE
Please refer to requesters template enclosed.	Please refer to spreadsheet enclosed below, and previous responses on the ICB website: https://bnssg.icb.nhs.uk/wp-content/uploads/2024/07/FOI.ICB-2425_049-Virtual-Wards-Final-Response.pdf https://bnssg.icb.nhs.uk/wp-content/uploads/2024/07/FOI.ICB-2425_092-Virtual-Wards-Final-response-.pdf

The information provided in this response is accurate as of 7 August 2024 and has been approved for release by Dave Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.

Together we are BNSSG

Q1. General info

Do you use virtual wards within your ICB?	[Y]
If not, are you planning on using them in the future?	N/A

Q2. Bed capacity

Please provide the total number of virtual ward bed capacity

Please see attached the latest data pack from the provider Sirona care & health. For any further data we advise contacting Sirona care & health directly who may have further detail – sirona.hello@nhs.net

Q3. Virtual ward providers details

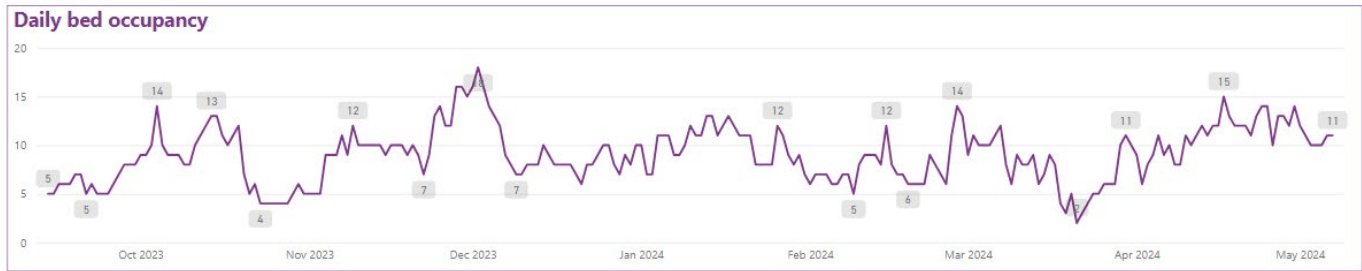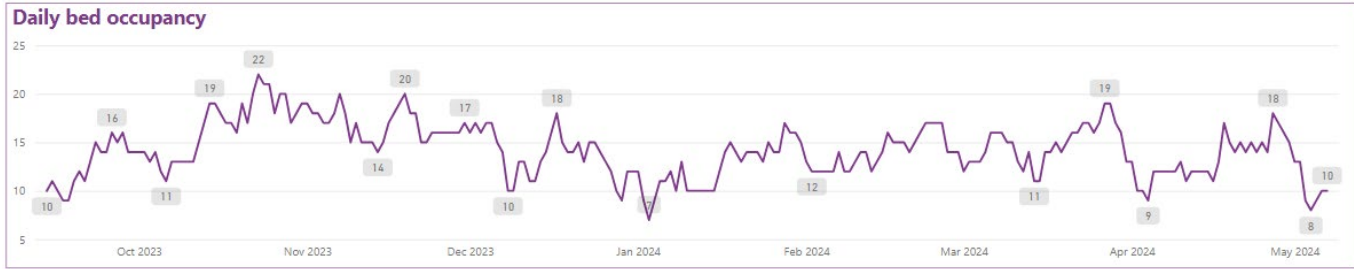| Name of virtual ward provider	Contract start date [dd/mm/yy]	Contract end date [dd/mm/yy]	For 2024, the total number of virtual ward beds provided	Contract value [£]			
				Total	Technology component	Staffing component	Others - please specify
Sirona care and health, who also subcontract some of the service to North Bristol NHS Trust (NBT) and University Hospitals Bristol and Weston NHS Foundation Trust (UHBW)		Mar-30		£6.75m in 23/24 and recurrently £7.275m from 24/25 onwards			

NHS@Home Bed Occupancy

Daily bed occupancy

Frailty

Daily bed occupancy

General

Daily bed occupancy

Heart Failure

Daily bed occupancy

OPAT

Daily bed occupancy

Respiratory

NHS@Home

Total Referrals this Period
2528

Routine Referrals this Period
1796

Urgent Referrals this Period
732

Referrals by Month

Accepted on Caseload

Month	Number of Referrals
Apr 2023	102
May 2023	125
Jun 2023	158
Jul 2023	154
Aug 2023	78
Sep 2023	221
Oct 2023	215
Nov 2023	244
Dec 2023	234
Jan 2024	296
Feb 2024	218
Mar 2024	235
Apr 2024	248
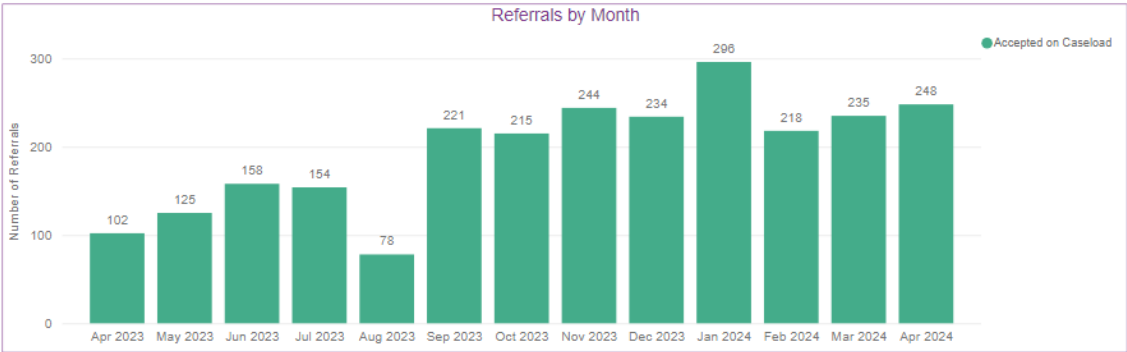
Frailty

Total Referrals this Period
691

Routine Referrals this Period
510

Urgent Referrals this Period
181

Referrals by Month

Accepted on Caseload

Month	Number of Referrals
Apr 2023	32
May 2023	27
Jun 2023	39
Jul 2023	29
Aug 2023	18
Sep 2023	63
Oct 2023	69
Nov 2023	76
Dec 2023	55
Jan 2024	96
Feb 2024	60
Mar 2024	67
Apr 2024	60
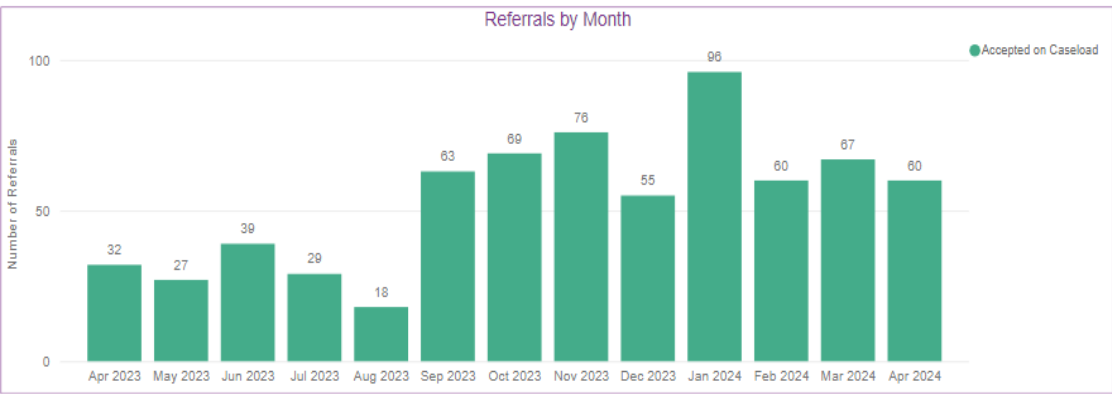
General

Total Referrals this Period
411

Routine Referrals this Period
298

Urgent Referrals this Period
113

Referrals by Month

Accepted on Caseload

Month	Number of Referrals
Apr 2023	7
May 2023	13
Jun 2023	32
Jul 2023	33
Aug 2023	10
Sep 2023	19
Oct 2023	27
Nov 2023	40
Dec 2023	31
Jan 2024	51
Feb 2024	51
Mar 2024	45
Apr 2024	52
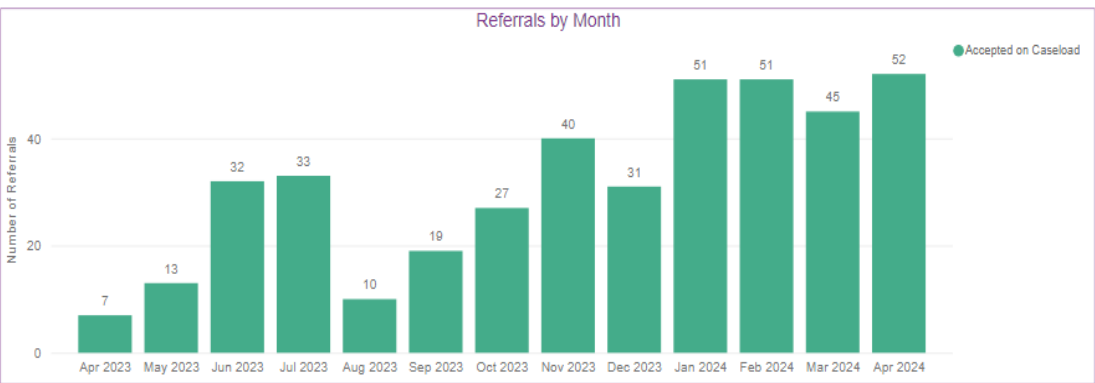
Heart Failure

OPAT

Total Referrals this Period: 110
Routine Referrals this Period: 73
Urgent Referrals this Period: 37

Referrals by Month — ● Accepted on Caseload

Month	Number of Referrals
Apr 2023	5
May 2023	8
Jun 2023	8
Jul 2023	8
Aug 2023	2
Sep 2023	18
Oct 2023	5
Nov 2023	6
Dec 2023	10
Jan 2024	8
Feb 2024	5
Mar 2024	14
Apr 2024	13
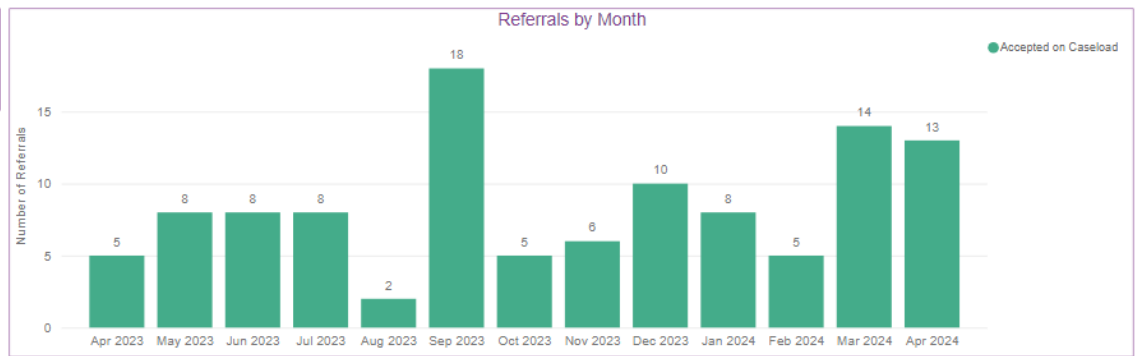
Respiratory

Total Referrals this Period: 415
Routine Referrals this Period: 264
Urgent Referrals this Period: 151

Referrals by Month — ● Accepted on Caseload

Month	Number of Referrals
Apr 2023	16
May 2023	27
Jun 2023	38
Jul 2023	39
Aug 2023	17
Sep 2023	39
Oct 2023	36
Nov 2023	24
Dec 2023	44
Jan 2024	39
Feb 2024	24
Mar 2024	35
Apr 2024	37

NHS@Home

Total Referrals this Period: 901
Routine Referrals this Period: 651
Urgent Referrals this Period: 250

Referrals by Month — ● Accepted on Caseload

Month	Number of Referrals
Apr 2023	42
May 2023	50
Jun 2023	41
Jul 2023	45
Aug 2023	31
Sep 2023	82
Oct 2023	78
Nov 2023	98
Dec 2023	94
Jan 2024	102
Feb 2024	78
Mar 2024	74
Apr 2024	86

REFERRALS BY SOURCE

Legend:
- ● Acute Hospital Inpatient/Outpatient Department
- ● Ambulance Service
- ● Community Health Service (same or other Health Car...
- ● Emergency Care Department (including Minor Injuries...
- ● General Medical Practitioner Practice
- ● Hospice
- ● Independent Sector
- ● National Screening Programme
- ● Not known

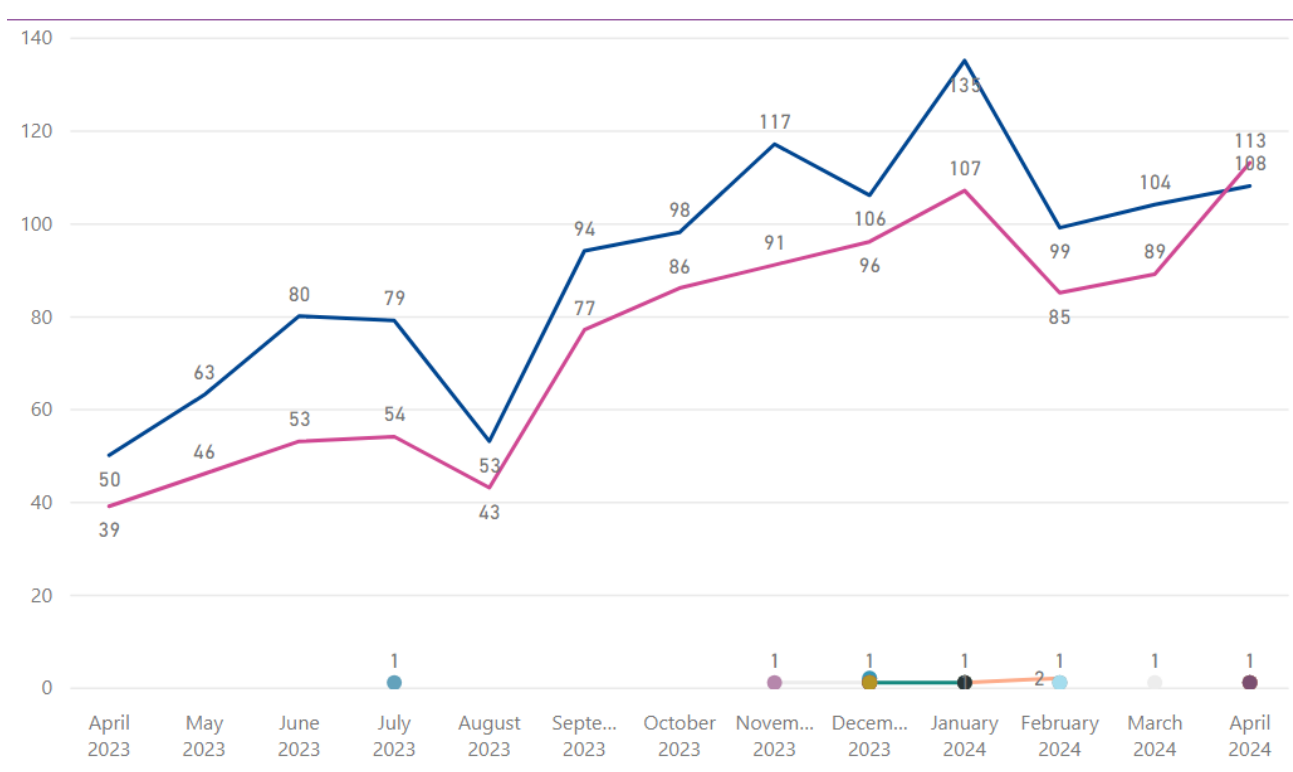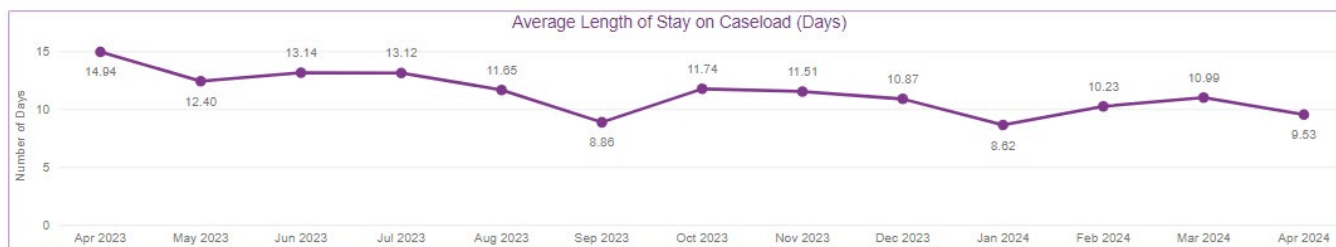| Month	Total	Acute Hospital Inpatient/Outpatient Dept	General Medical Practitioner Practice	Community Health Service
Apr 2023	102	83	13	
May 2023	132	111		
Jun 2023	167	133	22	
Jul 2023	167	137	19	
Aug 2023	84	68	13	
Sep 2023	228	190	18	16
Oct 2023	216	178	14	14
Nov 2023	247	208	26	
Dec 2023	234	200	16	
Jan 2024	296	247	21	26
Feb 2024	218	185	21	
Mar 2024	235	193	14	23
Apr 2024	249	222	13	

REFERRALS RECEIVED BY ACUTE HOSPITAL

● University Hospitals Bristol and Weston NHS Foundatio...
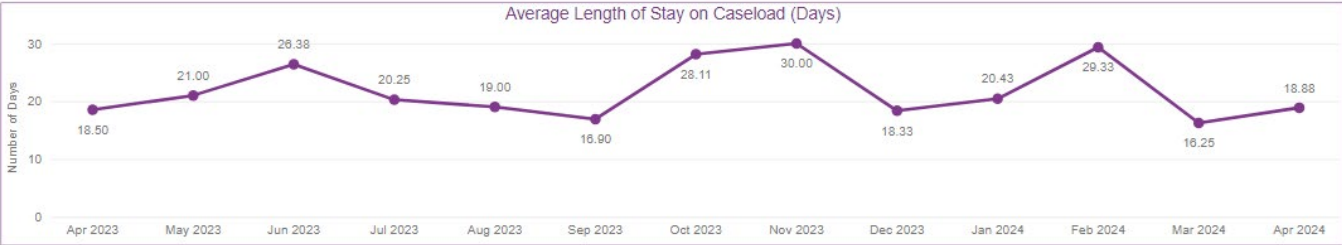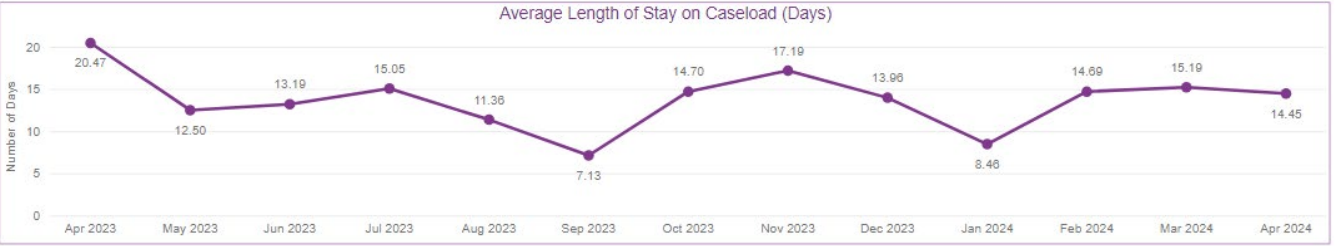
● North Bristol NHS Trust

NHS@Home

Frailty

General

Average Length of Stay on Caseload (Days)

Heart Failure

Average Length of Stay on Caseload (Days)

Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024
18.50	21.00	26.38	20.25	19.00	16.90	28.11	30.00	18.33	20.43	29.33	16.25	18.88

OPAT

Average Length of Stay on Caseload (Days)

Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024
20.47	12.50	13.19	15.05	11.36	7.13	14.70	17.19	13.96	8.46	14.69	15.19	14.45

Respiratory

Average Length of Stay on Caseload (Days)

Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024
13.08	11.27	12.89	13.02	12.58	8.64	12.58	12.24	10.71	9.26	10.26	10.85	9.58