

Reference: FOI.ICB-2425/144

Subject: Online Consultation and Video Consultation (OCVC) Services for Primary Care Provider

I can confirm that the ICB does hold the information requested; please see responses below:

QUESTION	RESPONSE
<ol style="list-style-type: none"> 1. The name of the current provider(s) of patient messaging and remote consultation services. 2. The expiration date of the current contract(s) with this provider(s). 3. Whether the contract includes an extension clause and if so what duration? 4. If the contract will be coming back to the market in 2024. 5. If no to answer 4, what date the contract will be coming back to the market. 	<ol style="list-style-type: none"> 1. Accurx for patient messaging and patient triage, e-consult for online consultations 2. Both contracts will expire 30 June 2025 3. Both contracts have just been extended so will not be extended again 4. No 5. The contracts will be coming to the market in time for contracts to commence 1st July 2025

The information provided in this response is accurate as of 22 July 2024 and has been approved for release by Dave Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.