

**Reference:** FOI.ICB-2425/150

**Subject:** Survey Tools

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<ol style="list-style-type: none"> <li>1. Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data)</li> <li>2. If so, which supplier do you use for this tool?</li> <li>3. How much do you spend annually on a Survey Tool?</li> <li>4. Which month &amp; year does your contract with your supplier end?</li> <li>5. Who is the budget holder for this contract?</li> </ol>	<ol style="list-style-type: none"> <li>1. Yes The Survey Monkey platform is used for surveys undertaken by the ICB and to support partnership work across the BNSSG system.  The organisation also uses Microsoft Forms for short staff surveys which do not collect personally identifiable data.  Mentimeter is used for interactive polls</li> <li>2. Survey Monkey, Microsoft Forms, Mentimeter</li> <li>3. Survey Monkey - £2122.50 + VAT  Microsoft Forms – provided as a tool within the Microsoft suite of products. For further information please contact the provider South West CSU (Commissioning Support Unit) by contacting NHS England (NHSE) directly - <a href="https://www.scwcsu.nhs.uk/about/contact-us#:~:text=palscomplaints%40nhs.net-">https://www.scwcsu.nhs.uk/about/contact-us#:~:text=palscomplaints%40nhs.net-</a></li> </ol>

	<p><a href="#">.Freedom%20of%20Information%20requests,- Any%20Freedom%20of</a></p> <p>Mentimeter - £857.25</p> <p>4. Survey Monkey - March 2025 Microsoft – Please contact NHSE directly (details in link above) Mentimeter - The subscription paid for covers the dates July 2024 to July 2025</p> <p>5. Survey Monkey - Deborah El-Sayed, Chief Transformation &amp; Digital Officer Microsoft – please contact NHSE directly (details in link above) Mentimeter - ICB Communications Team</p>
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***The information provided in this response is accurate as of 7 August 2024 and has been approved for release by Dr Joanne Medhurst, Chief Medical Officer and Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***