

**Reference:** FOI.ICB-2425/159

**Subject:** NHS Community Healthcare EPR and Technology Supplier Information

*I can confirm that the ICB does hold the information requested; please see responses below:*

QUESTION	RESPONSE
1. A list of all the NHS Community Healthcare EPR software vendors within your ICS region.	EMIS
2. What third party technology suppliers are GP practices in your ICS region using for: <ul style="list-style-type: none"> <li>a. Remote monitoring</li> <li>b. Pharmacy</li> <li>c. Social Prescribing</li> <li>d. Virtual Wards</li> <li>e. Telehealth</li> <li>f. Community health</li> <li>g. Analytics</li> <li>h. Communications systems</li> <li>i. Hardware</li> <li>j. Personal Health Records</li> <li>k. Workforce management</li> <li>l. Triage</li> </ul>	<ul style="list-style-type: none"> <li>a) Doccla</li> <li>b) Eclipse and Scriptswitch</li> <li>c) Elemental</li> <li>d) Doccla</li> <li>e) Not known</li> <li>f) EMIS</li> <li>g) PowerBI</li> <li>h) Telephony is Gp practice responsibility and not known by the ICB</li> <li>i) Dell, Fujitsu, Kyocera and Meraki switches and firewalls</li> <li>j) EMIS</li> <li>k) Gp practice responsibility and not known by the ICB</li> <li>l) Accurx, eConsult, Klinik, Anima, AskmyGP and Patchs</li> </ul>

3. Which third party software providers listed in Question 2 utilise the IM1 framework, and which do not?	The list of suppliers that are live with IM1 pairing integration can be found here: <a href="#">IM1 Pairing integration - NHS England Digital</a>
4. Which third party software providers listed in Question 2 utilise the GP Connect framework?	EMIS <a href="https://digital.nhs.uk/services/gp-connect/supplier-progress">https://digital.nhs.uk/services/gp-connect/supplier-progress</a>
5. What are the known challenges of GP system interoperability between different software providers in your region?	As all our GP practices and our community provider use EMIS, we have less interoperability issues for GP practices. BNSSG ICB use Connecting Care to integrate between different software providers in the region, such as the acute trusts.

***The information provided in this response is accurate as of 27 August 2024 and has been approved for release by Jenny Bowker, Deputy Director of Performance and Delivery – Primary Care and Children’s Services for NHS Bristol, North Somerset and South Gloucestershire ICB.***