

Reference: FOI.ICB-2425/171

Subject: NEPTS, Specimen Couriers and SEND/MH Transport

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
Please refer to requesters template enclosed.	Please note the latest 'Update on non-emergency patient transport provision' here: https://bnssg.icb.nhs.uk/news/update-on-non-emergency-patient-transport-provision/

The information provided in this response is accurate as of 2 September 2024 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.

Q1. Current Supplier Information			
NEPTS	Do you use an external provider for Non-Emergency Patient Transport Services (NEPTS)?	Y	BNSSG ICB does not hold this information. Pathology services are provided by NBT (North Bristol NHS Trust), UHBW (University Hospitals Bristol and Weston NHS Foundation Trust) and UKHSA. For further detail on the transport arrangements please contact the provider directly: FOIArequests@nbt.nhs.uk FreedomOfInfo@uhbw.nhs.uk swhpt@ukhsa.gov.uk
NEPTS	If not, are you planning on using them in the future?	N/A	
Pathology Specimen Courier	Do you use an external provider for Pathology Specimen Courier Services?	[Y/N]	
Pathology Specimen Courier	If not, are you planning on using them in the future?	[Y/N]	
SEND Transport	Do you use an external provider for SEND Transport?	[Y/N]	
SEND Transport	If not, are you planning on using them in the future?	[Y/N]	BNSSG ICB does not hold this information. Please contact our local authorities directly: Bristol City Council - https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi North Somerset Council - https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi South Gloucestershire Council - https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/
Mental health transport	Do you use an external provider for Mental Health Transport?	[Y/N]	
Mental health transport	If not, are you planning on using them in the future?	[Y/N]	BNSSG ICB does not hold this information. Please contact our trust: AWP (Avon & Wiltshire Partnership NHS Foundation Trust) - awp.freedomofinformation@nhs.net

Q2a. Spend										
			2018/19		2019/20		2021/22		2022/23	
			Internal	External	Internal	External	Internal	External	Internal	External
NEPTS	Annual Spend on NEPTS [£]			5,876,756		£5,517,777		5,820,244		7,398,100
Pathology Specimen Courier	Annual Spend on Pathology Specimen Courier [£]									
SEND Transport	Annual Spend on SEND Transport [£]									
Mental health transport	Annual Spend on Mental health transport [£]									

Q2b. Journeys provided										
			2018/19		2019/20		2021/22		2022/23	
			Internal	External	Internal	External	Internal	External	Internal	External
NEPTS	Total Number of NEPTS Journeys			Not available		117458		111494		112060
Pathology Specimen Courier	Total Number of Pathology Specimen Courier Journeys									
SEND Transport	Total Number of SEND Transport Journeys									
Mental health transport	Total Number of Mental health transport Journeys									

Q3. Current Provider Details		[provider 1]	[provider 2]	[provider 3]	[provider n...]
NEPTS	Name of current provider (s)	SVL	Veezu	B.A (Patient Transport Hub)	
NEPTS	Total Contract Value [£]	5,238,164 pa	796138 pa	400,000 pa	
NEPTS	Contact Start Date	01/08/2024	01/08/2024	01/08/2024	
NEPTS	Contract End Date	31/07/2029	31/07/2029	31/07/2029	
Pathology Specimen Courier	Name of current provider (s)				
Pathology Specimen Courier	Total Contract Value [£]				
Pathology Specimen Courier	Contact Start Date				
Pathology Specimen Courier	Contract End Date				
SEND Transport	Name of current provider (s)				
SEND Transport	Total Contract Value [£]				
SEND Transport	Contact Start Date				

SEND Transport	Contract End Date	
Mental health transport	Name of current provider (s)	
Mental health transport	Total Contract Value [£]	
Mental health transport	Contact Start Date	
Mental health transport	Contract End Date	

Q4. Previous Provider Details		[provider 1]	[provider 2]	[provider 3]	[provider n...]
NEPTS	Name of the previous NEPTS provider (s)	EMED	Veezu	EMED	
NEPTS	Reason for change	Contract ended		Contract ended	
Pathology Specimen Courier	Name of the previous Pathology Specimen Courier provider(s)				
Pathology Specimen Courier	Reason for change				
SEND Transport	Name of the previous SEND Transport provider(s)				
SEND Transport	Reason for change				
Mental health transport	Name of the previous Mental Health Transport provider(s)				
Mental health transport	Reason for change				