



Reference: FOI.ICB-2526/105

Subject: Medicines Management Software Solutions

I can confirm that the ICB does hold the information requested; please see responses below:

QUESTION	RESPONSE
a. What medicines management software solution(s) are currently used by the ICB (or commissioned via the ICB) for prescribing decision support (for example ScriptSwitch, OptimiseRx, Eclipse) b. Who is/are the software provider(s)?	a. ScriptSwitch and Eclipse b. Optum and Prescribing Services Ltd
 2. Procurement and Contracting a. What was the procurement route used (e.g., G-Cloud, NHS SBS, HSSF, open competition, direct award)? b. What are the start and end dates of the current contract? c. Are there extension options, and if so, what are the terms? d. What termination provisions are in place, including notice periods? 	 a. ScriptSwitch – NHS SBS Medicine Optimisation Prescribing Decision Support System Framework Eclipse – Nationally Funded GP IT Framework b. ScriptSwitch - Start date 01/09/2023 End date: 31/08/2025 Eclipse – Extension period 01/04/2025-30/06/2026 c. ScriptSwitch - Yes optional one year extension, the ICB has enacted the one-year extension until 31/08/2026 Eclipse – We are expecting a new Nationally Funded Framework to be utilised subject to timeframes. d. ScriptSwitch - 3 months written notice to terminate the agreement





e. Are there plans to re-procure, consolidate, or change the current medicines management solution in the next 12–24 months?	Eclipse – we are awaiting the new nationally funded framework with updated terms and conditions e. There are plans to re-procure each contract at the end of the contract.
 a. What is the annual or total contract value (please provide an exact figure or a cost range/band if exact values cannot be disclosed)? b. What population is covered by your current solution? 	 a. ScriptSwitch annual contract value approximately £268,000 Eclipse total contract value 01/04/24- 31/03/2025 £605,842 b. BNSSG population from NHS Digital April 25 1,096,731

The information provided in this response is accurate as of 16 July 2025 and has been approved for release by Dr Joanne Medhurst, Chief Medical Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.