

**Reference: FOI.ICB-2526/103**

**Subject: Domiciliary Care**

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
Please note unless specified these questions relate to both <b>children and adults</b> . Please also include any packages that are jointly commissioned by ICBs and Local Authorities and specify where applicable.	
1) Please provide a list of current domiciliary care providers commissioned by the ICB. Next to each provider please include within the information whether or not each provider is part of a framework agreement, block contract, spot purchase or other arrangement (please specify)	<p>The ICB Continuing Health Care (CHC) team host over 80+ NHS standard service contracts relating to domiciliary care provision for patients. Placements are then spot purchased when a patient meets the criteria for their care.</p> <p>The ICB has block contracts with 3 domiciliary care providers, Network Healthcare, AliMo Care and Top Care.</p> <p>Please refer to enclosed spreadsheet detailing the providers that contracts are hosted with.</p>
2) How many referrals have not been fulfilled by providers in each of the previous three calendar months in the following areas: (please include total hours for each package)	The ICB can confirm that all placement requests at this time have been sourced with no one awaiting a package of care for Supported Living or Domiciliary Care.

Supported living Domiciliary care	
3) Please provide the number of children assessed as requiring complex care or domiciliary care who are currently awaiting a care package along with the average waiting time. Please specify if the complex care relates to physical care (ie tracheostomy) or complex by way of learning disability or mental health including autism. ( Please specify children over the age of 16 (in terms of numbers of cases). We would ask that all children are included aged 4-18.	The CHC complex children team are currently sourcing 1 package of care with an average wait time to source the correct complex care needs taking between 1-3 months.
4) What proportion of domiciliary care and complex care packages are commissioned via Spot Purchase and what is the total value of this? Please provide the figures for the last two years. Domiciliary care refers to providing support and personal care within the family dwelling.	Spot Purchase in 2023/24 = £42,147,539 representing 99% of overall spend for domiciliary care.  Spot Purchase in 2024/25 = £45,299,425 representing 99% of overall spend for domiciliary care.
5) How many clients/service currently require supported living accommodation with such needs at the time of writing this email? This can apply to people both under and over 18.	There are no clients awaiting supported living accommodation.
6) Who are your current awarded providers for all homecare/supported living related packages? Please specify all providers including those that have been awarded inside a framework, but also those	Please refer to the enclosed spreadsheet which details all homecare/supported living providers.

outside- such as spot purchase. Framework can include, PSLs, tenders or dynamic purchasing agreements. Please specify which category each provider falls into	For information: the ICB also has a published list available on our website that details all providers where a contract is held. Please note the link below: <a href="https://bnssghealthiertogether.org.uk/library/icb-contracts-register-clinical/">https://bnssghealthiertogether.org.uk/library/icb-contracts-register-clinical/</a>														
7) What is the total value of spend in these areas (please break down into Children and Adults)> Please provide total spend data for: 2022-2023, 2023-2024, 2024 to 2025	<table><tr><td></td><td>2022-23</td><td>2023-24</td><td>2024-25</td></tr><tr><td>Adult Dom Care</td><td>36,103,121</td><td>42,560,132</td><td>45,693,863</td></tr><tr><td>CYP Dom Care</td><td>2,727,000</td><td>2,916,000</td><td>2,181,173</td></tr></table>				2022-23	2023-24	2024-25	Adult Dom Care	36,103,121	42,560,132	45,693,863	CYP Dom Care	2,727,000	2,916,000	2,181,173
	2022-23	2023-24	2024-25												
Adult Dom Care	36,103,121	42,560,132	45,693,863												
CYP Dom Care	2,727,000	2,916,000	2,181,173												

***The information provided in this response is accurate as of 30 July 2025 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***

**Name of Provider**

3 Trees Community Support Ltd
Acacium Group
Afya Care Ltd
Agincare Live-in Care (South West)
Agincare UK Bristol
Alef Care Ltd
AliMo Care Ltd
Alina Homecare Services Ltd
Always Care (previously Star Care
Angel Care Support Ltd
Aspirations Support Bristol Ltd
Aspire Care (SW)
Avon Home Care Ltd
Avon Home Carers Ltd
B&S Healthcare Limited - Unit 21 Barnack Trading Centre
Blakehill Healthcare Ltd
Bluebird Care Bristol West
Bristol Quality Care Ltd
Caafi Healthcare Ltd
Care 1st Ltd
Care Quality Services
Care Unite Ltd T/A Home Instead Senior Care Bristol East
Carepride Limited
Caring Comes 1st
Cherish Able Care Ltd
Chrysalis Homecare (prev. Medacs Healthcare PLC)
City and County Healthcare Group
City and County Healthcare Group
Clover Health and Homecare Ltd
Complete Care Holdings Limited
Corran Support Ltd
Courtfield Healthcare Ltd
DAT Healthcare Ltd
Delore Care (Fairolive Ltd, trading as Delore Care)
Design4Life
Dhek Bhal
Direct Healthcare 24 Ltd
Eleanor Nursing and Social Care Limited - Bristol
Excel Living Limited
Five Valleys Care Limited
Fourways Care
Fresh Haven Healthcare Ltd
Happy Care Ltd
Health and Social Care Services Ltd
Helping Hands (T/A Arrigadeen Nursing Home)
Heritage Healthcare Bristol
Improving Prospects

In Faith Care Ltd
Independent Clinical Services Ltd
Invictus Complex Care Ltd
Kumari Care Ltd
Maxtoke Ltd
Mears Extra Care Ltd
Medgen Community Services
Medgen Ltd
Midshire Care Ltd
Network Healthcare Professionals Limited
Newcross Healthcare Solutions Ltd
Noble Live-In Care
Olive Leaf Health & Homecare Limited
Perpetual Care Ltd
Premier Homecare Limited
Prestige Nursing Ltd
Pride Health and Social Care
Prime Way Care Ltd
Quality and Compassionate Care
Secure Healthcare Ltd
Seraphim Home Care Ltd
Shining Care
Silvacare Ltd
Sonderwell
Staff Management Ltd
Steadfast Care Ltd
Steps Ahead Care & Support Ltd
Synergy Complex Care Ltd
Team Brain Injury Support Limited
Verve Homecare Ltd
Willowbank Care Limited
Yellow Rose Healthcare Ltd