

Reference: FOI.ICB-2526/130

Subject: Continuing Healthcare Commissioning, Responsibilities, and Operational Metrics

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>I am writing to request information under the Freedom of Information Act 2000 regarding the commissioning and delivery of Continuing Healthcare (CHC) services within your Integrated Care System (ICS), including details on future arrangements, responsible personnel, outstanding workloads, and contracted providers.</p> <p>Please provide the following information as of the date of this request (or the most recent available data, specifying the date):</p>	
<p>1. Current Commissioning Arrangements for Continuing Healthcare: A description of your ICS's current commissioning model for CHC services, including how assessments, reviews, and funding decisions are handled.</p>	<p>BNSSG ICB Continuing Healthcare (CHC) related work is in line with National Guidance. The current legislation is available via the following link (NHS England framework): National framework for NHS continuing healthcare and NHS-funded nursing care - GOV.UK</p>
<p>2. Future Commissioning Plans for 2026: Details on whether CHC work is planned to remain with the Integrated Care Board (ICB) or Integrated Care Partnership (ICP), or if it is due to be delegated or transferred to a community trust (or other provider) in 2026. If a transfer is planned, please include the timeline, rationale, and any relevant documentation (e.g., board papers or strategy documents) that can be disclosed.</p>	<p>The ICB does not hold this information.</p>

<p>3. Responsible Person for Continuing Healthcare: The name, job title, and contact details (email and/or phone) of the individual within the ICB or ICP who is primarily responsible for overseeing Continuing Healthcare services. If this role is shared among multiple people, please list all relevant individuals.</p>	<p>Rosi Shepherd, Chief Nursing Officer and the Director of Nursing/Deputy Chief Nurse.</p> <p>Enquiries should be sent to bnssg.customerservice@nhs.net, Tel: 0117 900 2655 or 0800 073 0907 (freephone).</p>
<p>4. Outstanding CHC Assessments: The current number of outstanding CHC assessments awaiting completion across your ICS.</p>	<p>As of 05/08/2025 there were 139 CHC new assessments in progress, this is not inclusive of Fast Track reviews.</p>
<p>5. Outstanding CHC Reviews: The current number of outstanding CHC reviews (e.g., periodic eligibility reviews) across your ICS.</p>	<p>At the end of quarter 1 (30/06/2025) there were 148 CHC reviews pending.</p>
<p>6. Outstanding Funded Nursing Care (FNC) Reviews: The current number of outstanding FNC reviews across your ICS.</p>	<p>As of quarter 1 (30/06/2025) there were 491 FNC reviews due.</p>
<p>7. Contracted Independent Providers: Details of any independent providers (e.g., private companies or agencies) currently contracted by the ICB to complete CHC assessments, reviews, or related work on behalf of the ICS. Please include:</p> <ul style="list-style-type: none"> i. The names of the providers. ii. The scope of their contracts (e.g., types of assessments covered). iii. The duration of the contracts (start and end dates). 	<ul style="list-style-type: none"> i. UB Healthcare ii. CHC assessment capacity iii. Contract expires 31st March 2026 iv. £81,770.00

iv. The approximate value of each contract (if disclosable without exemption).	
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The information provided in this response is accurate as of 18 August 2025 and has been approved for release by Kathryn Dalby-Welsh, Deputy Director of Nursing (Funded Care) for NHS Bristol, North Somerset and South Gloucestershire ICB.