

Reference: FOI.ICB-2526/180

Subject: Harbourside Medical Practice Significant Event

I can confirm that the ICB does not hold the information requested; please see responses below:

QUESTION	RESPONSE
<p>I am writing under the Freedom of Information Act 2000 to request information relating to a significant event that reportedly occurred at Harbourside Medical Practice (North Somerset) during the summer of 2023. I am currently based outside the UK but make this request under my rights provided by the FOIA.</p> <p>Specifically, I request disclosure of the following:</p>	
<p>1. Any significant event reports, serious incident reports, or other safety incident records logged between 1 June 2023 – 30 September 2023 relating to Harbourside Medical Practice and involving:</p> <ul style="list-style-type: none"> • Paramedic attendance, and • A patient death (suspected hyperosmolar coma or diabetic crisis). 	<p>There were no reported serious incidents at the ICB to the STEIS (Strategic Executive Information System) platform or ICB Datix Contact Us portal during this timeframe involving paramedic attendance and a patient death which occurred at Harbourside Medical Practice.</p>
<p>2. Any investigation outcomes, summaries, or actions taken as a result of such an event.</p>	<p>Not applicable as there were no events reported to STEIS or Datix as detailed above.</p>

The information provided in this response is accurate as of 23 September 2025 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.