

Reference: FOI.ICB-2526/227

Subject: Contract with S12 Solutions Ltd or Vital Hub UK

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Please could you confirm whether your organisation, Bristol, North Somerset and South Gloucestershire Integrated Care Board, currently holds a contract or agreement with S12 Solutions Ltd or Vital Hub UK for any services or systems provided by the company relating to S12 or Mental Health Act administration, or has written plans to enter into one.</p> <p>If such a contract or plans exists, please provide the following details:</p> <ol style="list-style-type: none"> 1. Confirmation of contract - does your organisation currently have a contract, licence, agreement or any other commercial relationship with S12 Solutions Ltd or Vital Hub UK? 2. Procurement details - how was the contract/s procured (e.g. open tender, framework agreement, direct award under a waiver etc)? 3. Contract duration - what is the start and end date of the current contract/s? 	<ol style="list-style-type: none"> 1. This service is co-commissioned by Bristol, North Somerset and South Gloucestershire (BNSSG) Integrated Care Board (ICB) and Bath and North East Somerset, Swindon and Wiltshire (BSW) ICB. 2. This agreement was approved by NHS England (NHSE) under the Innovation Technology Payment programme (ITP). BNSSG ICB does not hold a copy of the service/product specification NHS England provided to bidders. 3. This agreement is in place to automatically renew for successive periods of 12 months. The Renewal date is 19th September annually. 4. This agreement is in place to automatically renew for successive periods of 12 months (each a Renewal Period), unless either party notifies the other party of termination, in writing, at least 3 months before the end of the Initial Subscription Term or any Renewal Period. 5. Provides an application that enables the coordination of approved mental health professionals (AMHPs) to locate and contact doctors approved under Section 12 of the Mental Health Act and allow those doctors to control their availability

<ol style="list-style-type: none"> 4. Renewal or extension plans - are there any recorded plans to procure, renew, extend, or retender the contract? If so, please provide details of any proposed procurement timeline, including expiry or re-tender dates if known. 5. Services provided - what specific services or systems are included under the contract/s? 6. Current provision of services - what are the most recently recorded realised benefits of any services you have in place, and what is the most recently recorded level of uptake across professional groups? 7. Contract value - what was the total contract value at point of award and what is the current total contract value, including any variations, extensions or changes since the original award? 8. If the contract has previously been extended can you confirm the procurement process that was administered. If the contract was renewed by direct award without evaluating other options and pricing through a competitive process please outline the rationale for doing so in the context of the new UK Procurement Act 2023. 9. If you are an ICB and do not hold a contract but have written information about such a contract held by one of the bodies you commission, please provide details as such. 	<p>and personal details online. AMHPs will have real-time access to available, local, section 12 approved doctors.</p> <ol style="list-style-type: none"> 6. The ICB does not hold this information 7. The contract value is £73,500 split between BNSSG ICB and BSW ICB. 8. The Contract was directly awarded in compliance with the Procurement Act 2023, following a shortlisting exercise of providers on the G Cloud 14. 9. N/A
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The information provided in this response is accurate as of 30 October 2025 and has been approved for release by Helena Fuller, Deputy Director of Business, Strategy and Planning for NHS Bristol, North Somerset and South Gloucestershire ICB.