

Reference: FOI.ICB-2526/004

Subject: Patient Transport Services; Patient Access and Outcomes

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. A comprehensive list of NHS provider sites to which patient transport services will take patients, broken down by:</p> <p>a) Locality Partnership the site is located in (specifically: South Gloucestershire, North and West Bristol, Inner City and East Bristol, South Bristol, Woodspring, and Weston, Worle and Villages)</p> <p>b) Site operator (NHS Trust, independent provider, etc.)</p>	<p>This information is held by the contract holder, currently University Hospitals Bristol and Weston NHS Foundation Trust (UHBW). The enquirer should contact UHBW directly to request this information.</p> <p>Contact details can be found via the following link: https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests</p>
<p>2. Regarding provisions for NHS service delivery growth in community and non-hospital settings:</p> <p>a) What specific clauses or mechanisms exist within current contractual agreements to accommodate expansion of patient transport to new community and non-hospital settings?</p> <p>b) Are there documented processes for adding new locations to the patient transport network?</p>	<p>a) The current contract recognises that secondary care may be provided within community as well as acute hospital settings. Paragraph 3.1 of the service specification states that [The contract holder is required] to 'provide flexibility to respond to changing levels in future activity and patient needs (e.g. new healthcare locations providing NHS treatment).'</p> <p>b) There are no documented processes for adding new locations to the patient transport network. Patients are transported within BNSSG to wherever their treatment is taking place.</p>

<p>c) Please provide any strategic planning documents that outline how patient transport services will adapt to the increasing shift toward community-based care delivery.</p>	<p>c) There are no strategic planning documents that outline how patient transport services will adapt to the increasing shift toward community-based care delivery, patients are already transported within BNSSG to wherever their treatment is taking place.</p>
--	---

The information provided in this response is accurate as of 10 April 2025 and has been approved for release by Sarah Truelove, Deputy Chief Executive and Chief Finance Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.