

Reference: FOI.ICB-2526/011

Subject: Capacity and Access Payment (CAP) Scheme 2024/25

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>I am looking for some information to be answered under the Freedom of Information Act relating to the capacity and access payment (CAP) scheme. Funding for this was split into two parts for PCNs in 2024/25– the first 70% was a capacity and access support payment (CASP), and the second 30% was a capacity and access improvement payment (CAIP), based on performance. This was outlined in the Network Contract DES 2024/25.</p> <p>My questions are as follows:</p>	
<ol style="list-style-type: none"> 1. What was the total amount of funding available to PCNs in your ICB area for the capacity and access improvement payment scheme (CAP) as a whole in 2024/25? 2. And please can you break down the total amount of funding that was available to PCNs via CASP payments in 2024/25 (70% of the total scheme funding)? 3. And what was the total amount of funding available to PCNs in your ICB area for the CAIP payments in 2024/25 (the 30% amount - scheme details outlined above)? 4. How many PCNs in your ICB area received the national capacity and access support payment (CASP) in 2024/25? 5. How many PCNs in your ICB area received any money via the local capacity and access improvement payments (CAIP) in 2024/25? 	<ol style="list-style-type: none"> 1. £4,864,162 2. £3,404,913 3. £1,459,249 4. All 20 PCNs received payments 5. All 20 PCNs received payments 6. All PCNs received 100% of their allocated payment. The ICB is aware through previous interactions with PCNs, that the split information is considered commercially sensitive* to them and the PCNs would request that ICBs do not disclose this information. The ICB would suggest contacting the PCNs directly to request this information. 7. N/A

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| <ol style="list-style-type: none"> 6. Can you please provide the amount of CAIP money received by each PCN in 2024/25? Please provide this both as an amount in pounds and as a percentage of what they were entitled to receive. 7. If the answer to number 5 was less than 100%, can you please state why? 8. These CAIP payments were split into three criteria – better digital telephony, simpler online requests and faster care navigation, assessment and response. Please provide for each PCN in your ICB the amount received per criteria in both amount in pounds and percentage in 2024/25. 9. In the previous year, 2023/24, how many PCNs received any money via the local capacity and access improvement payments (CAIP)? 10. Can you please provide the amount of CAIP money received by each PCN in 2023/24? Please provide this both as an amount in pounds and as a percentage of what they were entitled to receive. 11. If the answer to number 10 was less than 100%, can you please state why? 12. These CAIP payments were split into three criteria in 2023/24 – patient experience of contact, ease of access and demand management, and accuracy of recording in appointment books. Please provide for each PCN in your ICB the amount received per criteria. 13. Who within your ICB assessed the delivery of the plans in 2024/25? | <ol style="list-style-type: none"> 8. The payment was not split by the ICB into the 3 areas, each PCN received their payment as a whole 9. In 2023/24 all 20 PCNs received payments 10. All PCNs received 100% of their allocated payment
The ICB is aware through previous interactions with PCNs, that the split information is considered commercially sensitive* to them and the PCNs would request that ICBs do not disclose this information. The ICB would suggest contacting the PCNs directly to request this information. 11. N/A 12. The payment was not split by the ICB into the 3 areas, each PCN received their payment as a whole 13. The delivery of the plans was assessed by a panel comprising of members of the Primary Care Team and ratified by the Access Recovery Steering Group. 14. The plans were assessed against the three criteria – better digital telephony, simpler online requests and faster care navigation, assessment and response. 15. The payments were made to PCNs in February 2025 16. None 17. None 18. N/A 19. N/A |
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<p>14. Under what criteria was the delivery of the plan assessed in 2024/25?</p> <p>15. When were/will the payments be delivered to PCNs in 2024/25?</p> <p>16. How much CAIP funding was not allocated to PCNs in your ICB area in 2024/25?</p> <p>17. How much CAIP funding was not allocated to PCNs in your ICB area in 2023/24?</p> <p>18. What did the ICB do with the funding that wasn't distributed to PCNs via these payments in 2024/25?</p> <p>19. What did the ICB do with the funding that wasn't distributed to PCNs via these payments in 2023/24?</p>	
	<p><u>*Questions 6 and 10</u></p> <p>The ICB has exempted the responses to questions 6 and 10 under Section 43(2), information would be likely to prejudice the commercial interests of an organisation. In this case, the PCNs and practices have indicated that the ICB disclosing the split information would prejudice their commercial interests. The ICB has considered this information when considering the public interest test and in this case, the ICB has exempted the information.</p> <p>The ICB believes that it would be more appropriate for the requester to contact the PCNs directly to request the information. The ICB is committed to providing services which are value for money and robust data sharing with PCNs and Practices is integral to this commitment. There is a risk that should the ICB disclose information considered commercially sensitive then PCNs and Practices may not share data with the ICB as readily. The ICB has determined that this</p>

	data sharing leads to improved services and therefore it is in the population's best interests that the ICB exempt the information.
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The information provided in this response is accurate as of 7 May 2025 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.