

Reference: FOI.ICB-2526/220

Subject: Residential and Supported Living Services for Adults with Learning Disabilities (LD,) Mental Health (MH) and Autism Spectrum Disorders (ASD)

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. The number of individuals currently funded in each of the categories listed below (or a point-in-time snapshot, if more appropriate).</p> <ul style="list-style-type: none"> • Learning disability • Mental health • Autism Spectrum disorders 	<p>Please note:</p> <p>The following ICB responses are in relation to those patients who meet the requirement for Continuing Healthcare (CHC) funding where the ICB is the lead commissioner.</p> <p>The ICB collects CHC data in line with nationally mandated categories of Physical Disability, Learning Disability, and Mental Health. It is therefore not possible to answer the question using the categories requested.</p> <p>The number of individuals currently funded are: Learning Disability – 173 Mental Health – 20</p>
<p>2. Please provide the highest and lowest hourly rate the ICB pays to providers of residential services for adults with LD, MH and ASD</p>	<p>Residential services are commissioned on a weekly cost basis, not hourly rates.</p>

<p>3. Please provide the highest and lowest hourly rate the ICB pays to providers of supported living for adults with LD, MH and ASD.</p>	<p>The ICB negotiates rates on an individual provider basis, aiming for rates to sit within loose bands.</p> <p>Non-complex providers are at rates between £24.84 and £28.73 per hour.</p> <p>Complex providers are at rates between £28.37 and £33.00 per hour.</p>
<p>4. Please provide the average weekly fee the ICB pays to providers of supported living services for adults with LD, MH and ASD.</p>	<p>For the current year, below is the average fee currently in place.</p> <p>Learning Disability – £2,657 per week</p> <p>Mental Health – £972 per week</p>
<p>5. Please provide the average weekly fee the ICB pays to providers of residential services for adults with LD, MH and ASD.</p>	<p>For the current year, below is the average fee currently in place</p> <p>Learning Disability – £3,391 per week</p> <p>Mental Health – £1,726 per week</p>
<p>6. Of the total number of adults funded by the ICB in supported living services for adults with LD, MH and ASD, please provide the number that were placed 'in area' and the number that were placed 'out of area'. By 'out of area', I mean people that are funded by the ICB but placed outside the ICB boundaries.</p>	<p>As of 1st October 2025.</p> <p>In area = 83</p> <p>Out of area = 8</p>
<p>7. Please provide the number of (a) New joiners and (b) Leavers of adults (aged 18-64) with a primary support need of LD, ASD or MH needs in long-term supported living settings. Please provide data for the financial year</p>	<p>The ICB does not commission adult social care. We advise you to contact the Local Authority's as follows:</p> <p>Bristol City Council - https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi</p>

2022/23, 2023/24 and where possible, projected figures for 2024/25.

(Please note, by new joiner we mean an individual who is new to adult social care during the year, or was previously not in a long-term supported living setting. By leaver we mean a person whose case is closed with adult social care, or whose supported living placement has ended and been replaced by a different service (e.g. a residential placement))

North Somerset Council - <https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi>

South Gloucestershire Council - <https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/>

8. Please provide total expenditure with each provider related to long-term placements in supported living for adults aged 18-64 with LD, ASD and MH.

Data included below covers the financial year 2024/2025.

Provider	Total expenditure
Angel Care	£304,013
Alderwood L.LA Tatling Grove	£16,528
Aspire (SW) Bristol	£311,958
Bluebird Care	£163,402
Brandon Trust - Supported Living	£431,684
Caafi Healthcare Ltd	£5,411
Caremark (Bristol)	£41,772
Courtfield Healthcare	£73,031
Cintre	£370,310
Fresh Haven Healthcare Ltd	£430,949
Holmleigh Care Homes Ltd	£347,113
Kindly Care Ltd	£42,840
Komplex Community Ltd	£11,520

	Merit Care Ltd	£77,539	
	Network Healthcare Professionals Ltd	£142,227	
	Network Ventures Ltd	£20,146	
	Newcross Healthcare Solutions	£186,577	
	Nurseline Community Services	£484,991	
	Olive Leaf Health & Homecare Ltd	£518,600	
	Pride Health & Social Care Ltd	£27,103	
	Prosperity Care	£141,505	
	Quality & Compassion Care Ltd	£318,212	
	SENSE- Community Services	£27,692	
	Synergy Complex Care Ltd	£146,116	
	Tetra Care Ltd	£110,714	
	Verve Homecare	£439,104	
9. Please provide the average percentage of agency staff for all services providing supported living for adults with LD, MH and ASD.	This is not under the remit for ICB to comment on, this would need to be obtained from the individual service provider.		
10. Please provide the average percentage of agency staff for all services providing residential care for adults with LD, MH and ASD.	This is not under the remit for ICB to comment on, this would need to be obtained from the individual service provider.		
11. Please confirm if the ICB requires providers to pay staff Real Living Wage	This is not under the remit for ICB to comment on, this would need to be obtained from the individual service provider.		

<p>12. Could you please provide the contact details, including telephone number, email address and postal address, of the department and individuals responsible for the placement of adults for LD, MD and ASD.</p>	<p>Providers new to the area are encouraged to contact the ICB's Brokerage Team at the following: bnssg.brokerage@nhs.net</p>
<p>13. Please tell us the average (arithmetic mean as a percentage) annual fee rate uplift (inflationary uplift) you have implemented in 2024/25 for externally provided adult learning disability and autism services (not your in-house services) for each of the service types as follows:</p> <ul style="list-style-type: none"> a. Residential homes (including profound and multiple learning disability (PMLD) services and respite care) b. Supported living 	<p>A maximum uplift of 4% was applied across our CHC and D2A care home and domiciliary care providers in the 2024/25 financial year.</p>

The information provided in this response is accurate as of 31 October 2025 and has been approved for release by Kathryn Dalby-Welsh, Deputy Director of Nursing (Funded Care) for NHS Bristol, North Somerset and South Gloucestershire ICB.