

**Reference: FOI.ICB-2526/223**

**Subject: Supported Living Services for Adults with learning disabilities (LD) and Autism Spectrum Disorder (ASD)**

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p>Under the Freedom of Information Act, I would like to request the following information regarding supported living services for adults (aged 18-64) with a <b>primary support need of learning disabilities (LD)</b>. Please also <b>include data for adults (aged 18-64) with Autism Spectrum Disorder (ASD)</b> where information is captured for this cohort or where this is recorded as a primary support need.</p> <p>Supported living may also be called Supported accommodation or Supported housing and is a housing scheme where housing, support and care services are provided to help people with disabilities live as independently as possible in the community. Providers of supported living will be registered to deliver personal care to service users.</p> <p>Long term care is provided to clients on an ongoing basis and varies from high intensity provision such as nursing care, to lower intensity support in the community such as the provision of direct payments to arrange regular home care visits.</p>	<p>Please refer to the requesters template enclosed.</p> <p>The ICB has applied Section 43(2) to the disclosure of the number of service users. Section 43(2) exempts from disclosure information which would, or would be likely to, prejudice the commercial interests of an organisation. The ICB believes that disclosure of the information would prejudice the commercial interests of the providers in the attached list as providing the number of service users may determine the costs of packages which the ICB believes is commercially sensitive to providers.</p> <p>The ICB has previously contacted a subset of the providers who have confirmed that the cost of individual packages is considered commercially confidential to them. The ICB has considered the information provided by the providers when applying the public interest test to the exemption.</p> <p>The public interest arguments in favour of disclosing the information include the ICB's responsibility to be transparent and accountable in its decision making and to promote public understanding of how the</p>

Please provide answers on the attached and accompanying spreadsheet.

NHS works. These care packages are paid for through general taxation and therefore the public have an interest in whether services commissioned by the ICB represent value for money. Each month the ICB publishes all spend over £30k and the ICB has provided the total expenditure for these organisations for 2024/25. Therefore, the ICB does publish a high level of expenditure for the public to scrutinise. Please find latest published information here: [Spend over £30,000 September 2025 - BNSSG Healthier Together](#)

The public interest argument in favour of maintaining the exemption includes the confirmation from providers that the information relating to expenditure is considered commercially sensitive and would prejudice their commercial interests as the provider could be at a competitive disadvantage if this information was disclosed. The ICB has also considered that disclosure of this information would prejudice the commercial interests of the ICB.

The ICB has determined that disclosing the information would prejudice the commercial interests of current providers and therefore disclosure may result in current providers and possibly future providers not offering packages of care to the ICB. Providers may consider that offering packages to the ICB would constitute a risk of competitive disadvantage for them. The ICB has a responsibility to secure the best use of public resources and provide value for money. To achieve this, the ICB needs a wide range of organisations willing to provide packages of care. Funding is based on the assessed level of needs of the patient, as well the availability of care at the time the request is made to find a suitable provider. If

this range of providers was not available, the ICB may find that the costs of care packages increased, ultimately spending more for these services. It is also vitally important to patients that there is a wide range of providers who can provide care to ensure that patients receive packages of care most suitable for them.

The ICB has considered both arguments and believes that maintaining the exemption is in the public's interest as it supports the ICB to commission services which are value for money and supports the best offer of choice for patients.

The ICB has also considered whether the numbers of service users may make individuals identifiable and on doing so has applied Section 40(2) (Personal Information). The ICB must consider Data Protection Principles when responses contain individual's health data as well as consider whether disclosure of information may allow members of the public to identify individuals.

The ICB has considered whether disclosure of the information would contravene principle (a): personal data shall be processed lawfully, fairly and in a transparent manner in relation to the data subject(s).

In this case the data requested constitutes health related records which is considered special category data. The conditions for disclosing this type of data are: Explicit consent and whether the data is already in the public. In this case, the ICB does not have consent to disclose the information and this information is not in the

	<p>public domain. Therefore, disclosure would contravene principle (a) and the ICB has not disclosed the information.</p> <p>The ICB Freedom of Information policy outlines the requirement for the ICB to consider whether disclosure of patient numbers, particularly relating to health data, could make individuals identifiable. In this case, the ICB has considered that by the very nature of being CHC eligible, packages are highly complex and usually for individuals who are well known within the health and social care system. FOI responses are made publicly available and the ICB must consider whether an individual could be identified through other data available, whether this is on a wider public or individual basis.</p> <p>The ICB also has an obligation to consider the reasonable expectations of the individuals involved. In this case, the ICB believes that the individuals would expect that any details relating to their care packages were confidentially held by the ICB.</p>
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***The information provided in this response is accurate as of 3 November 2025 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***

## FOI Answers: Supported Living for Adults with LD and ASD

ICB/Health Board: **Bristol, North Somerset and South Gloucestershire (BNSSG) ICB**  
Date: 04/11/2025

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for placements in supported living.	Name	Job title	Telephone No.	Email Address
	The BNSSG Brokerage Team - There is not one person with responsibility for commissioning placements. Placements are procured by the BNSSG brokerage team		0117 900 2626	<a href="mailto:bnssg.brokerage@nhs.net">bnssg.brokerage@nhs.net</a>

2. Please provide the total number of adults (aged 18-64) with a primary support need of learning disabilities (LD) or Autism Spectrum Disorder (ASD) funded by the ICB/Health Board and receiving long-term care in supported living settings.	2023/24	2024/25	2025/26 (projected)
	106	111	The ICB does not forecast this data.
a. How many are placed in area (i.e. within the ICB/Health Board boundary)?	85	90	
b. How many are placed out of area (i.e. outside the ICB/Health Board boundary)?	21	21	

3. Please provide a list of providers of supported living services used by the ICB/Health Board to place adults (aged 18-64) with a primary support need of LD or ASD receiving long-term care. <i>Please provide data for the latest month (if available); if not, the last financial year 2024/25</i>	Provider	(a) Number of service users	(b) Total expenditure
a. Please provide, for each provider, the number of adults aged 18-64 with LD or ASD funded by the ICB/Health Board in long-term supported living placements	Angel Care	Please refer to response template	£304,013
	Alderwood L.LA Tatling Grove		£16,528
	Aspire (SW) Bristol		£311,958
	Bluebird Care		£163,402
	Brandon Trust - Supported Living		£431,684
	Caafi Healthcare Ltd		£5,411
	Caremark (Bristol)		£41,772
	Courtfield Healthcare		£73,031
	Cintre		£370,310
	Fresh Haven Healthcare Ltd		£430,949
	Holmleigh Care Homes Ltd		£347,113
	Kindly Care Ltd		£42,840
	Komplex Community Ltd		£11,520
	Merit Care Ltd		£77,539
	Network Healthcare Professionals Ltd		£142,227
	Network Ventures Ltd		£20,146
	Newcross Healthcare Solutions		£186,577
	Nurseline Community Services		£484,991
	Olive Leaf Health & Homecare Ltd		£518,600
	Pride Health & Social Care Ltd		£27,103
	Prosperity Care		£141,505
	Quality & Compassion Care Ltd		£318,212
	SENSE- Community Services		£27,692
	Synergy Complex Care Ltd		£146,116
	Tetra Care Ltd		£110,714
	Verve Homecare		£439,104
b. Please provide total expenditure with each provider related to long-term placements in supported living for adults aged 18-64 with LD or ASD			

For the question 3 (above), please state which timescale has been used (e.g. latest month or financial year 2024/25)

Last financial Year 2024/25

4. Please provide the average weekly fee the ICB/Health Board pays to providers of long-term care in supported living settings for adults (aged 18-64) with LD or ASD. <i>Please provide data for the latest month (if available); if not, the last financial year 2024/25</i>	
£	£3,807.67

5. Please provide the number of adults (aged 18-64) with a primary support need of LD or ASD in supported living with fees per week of:	
a. Less than £500	8
b. £500 to £749	2
c. £750 to £999	6
d. £1,000 to £1,249	4
e. £1,250 to £1,499	11
f. £1,500 to £1,999	10
g. £2,000 to £2,499	10
h. £2,500 or more	60

6. Please provide the (a) highest (b) lowest and (c) average hourly rate the ICB/Health Board pays to providers of supported living service for adults (aged 18-64) with a primary support need of LD or ASD. <i>Please provide data for the latest month (if available); if not, the latest financial year 2024/25.</i>	Data is for the 2024/25 financial year
a. Highest	£35.00
b. Lowest	£22.40
c. Average	£25.02