

Reference: FOI.ICB-2526/232

Subject: Telecoms Used by Commissioned Services or Practices

I can confirm that the ICB does not hold the information requested; please see responses below:

QUESTION	RESPONSE
<p>Please can you provide the names of the telecoms providers currently used by commissioned services or practices that fall within the remit of your ICB.</p> <p>1. Please provide the names of the leasing company involved if applicable</p> <p>For each of the commissioned services or practice, please state:</p> <p>I. Whether they have a lease hire agreement with a third party for their telecoms services</p> <p>II. For the Jan 2025 – July 2025 period, the average cost paid each month to the telecoms company and any lease company by each commissioned service or practice that fall within the remit of your ICB. Please also provide a total cost paid across the whole period</p> <p>III. The number of VoIP licences provided by the telecoms provider</p>	<p>Telephony services are the responsibility of the commissioned services or GP Practices, and the ICB does not hold this information.</p>

IV. Whether they have paid early exit fees to be freed from telecoms contracts in the period of Jan 2024 to Jan 2025 and if so the amount	
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The information provided in this response is accurate as of 4 November 2025 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.