

**Reference:** FOI.ICB-2526/237

**Subject:** Agency and External Providers for Nursing Services

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
Please provide the following information for the period <b>1 June 2025 to 30 September 2025</b> :	
<p>1. <b>Contracts or service agreements</b> the ICB holds with external organisations for the delivery of nursing or clinical staffing services, including (but not limited to):</p> <ul style="list-style-type: none"> <li>○ Community nursing</li> <li>○ Continuing Healthcare (CHC)</li> <li>○ Urgent Treatment Centres (UTCs)</li> <li>○ Minor injury or frailty services</li> <li>○ Hospital at Home or step-down care</li> </ul>	<p>BNSSG ICB holds a contract with Sirona care &amp; health for Adult Community Services. This contract includes the delivery and management of the following services:</p> <ul style="list-style-type: none"> <li>- Community nursing</li> <li>- Urgent Treatment Centres</li> <li>- Minor Injury or Frailty Services</li> <li>- NHS@home</li> </ul> <p>BNSSG ICB holds a contract with UB Healthcare to deliver CHC assessments and reviews.</p>
<p>2. For each contract, where available, please include:</p> <ul style="list-style-type: none"> <li>○ Provider name</li> <li>○ Service description</li> <li>○ Contract value and duration</li> <li>○ Procurement route/framework used (e.g., Workforce Alliance, HealthTrust Europe, or direct award)</li> </ul>	<p><b>Community Nursing, Urgent treatment centres, Minor injuries and step-down care</b></p> <p>-Provider name – Sirona care &amp; health</p> <p>Service descriptions can be found here:</p> <p>Community Nursing: <a href="#">Community Nursing (Remedy BNSSG ICB)</a></p> <p>Urgent Treatment Centres and Minor Injuries: <a href="#">Urgent Care, MIU &amp; WIC (Remedy BNSSG ICB)</a></p>

	<p>NHS@home: <a href="#">NHS@home (Remedy BNSSG ICB)</a></p> <p>-The above services form part of a wider block contract and as such it is not possible to provide values for individual services.</p> <p>-The Sirona Adult Community Services Contract duration is 10 years.</p> <p>The Procurement route was through a full procurement exercise through the Public Contracts Regulations 2015.</p> <p><b>Provider name – UB Healthcare</b></p> <p>The service supports the ICB in meeting demand for CHC assessments, largely comprising Fast Track CHC cases requiring a full assessment beyond 12 weeks. The service may also support with other aspects of ICB CHC services, such as new 28 day CHC assessments, CHC reviews, complex case management and administrative support.</p> <p>The duration of the contact is from 9/12/24 – 31/03/26. The 2024/25 value of the contract was set at £81,770. The 2025/26 element of the contract had no pre-agreed volume of activity at the time of award.</p> <p>The Procurement route was a call-off under the NHS Countess of Chester Hospital Commercial Procurement Services - All Age Continuing Care Services framework.</p>
<p>3. <b>Total spend on agency nurses or temporary clinical staff (Band 5–8)</b> for the same period, broken down by:</p> <ul style="list-style-type: none"> <li>○ Care setting (community, urgent care, inpatient, etc.)</li> </ul>	<p>We advise you to contact Sirona care and health directly for this information: <a href="mailto:hello.sirona@nhs.net">hello.sirona@nhs.net</a></p>

<ul style="list-style-type: none"> <li>○ Supply route (NHSP, framework agency, off-framework provider, etc.)</li> <li>○ <b>Total hours worked</b> per band or role</li> <li>○ <b>Charge per hour</b> for each band or role</li> </ul>	<p>Please note: no agency nurses or temporary clinical staff (band 5-8) have been used by the ICB during the period of 1 June 2025 to 30 September 2025.</p>
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*The information provided in this response is accurate as of 10 November 2025 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.*