

Reference: FOI.ICB-2526/238

Subject: Clinical Decision Support Systems in Primary Care

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE								
<p>Please confirm which Clinical Decision Support, referral enablement, or workflow management systems are currently in use within general practice settings across the NHS Bristol, North Somerset and South Gloucestershire (BNSSG) ICB (<i>Bristol, North Somerset, South Gloucestershire</i>) — whether commissioned directly by the ICB, by Primary Care Networks (PCNs), GP federations, or individual practices.</p> <p>In particular, please indicate whether any of the following systems are in active use within GP practices in your area:</p> <ul style="list-style-type: none"> • Ardens Clinical • Medicus Health Partners (Medicus) • DXS Point-of-Care (Best Pathway) / DXS International <p>For each relevant system identified, please provide the following (where information is held):</p>	<p>GP practices in BNSSG use Ardens clinical which is paid for by the ICB with the contract being managed by the GP federation. Please see below for the details as requested:</p> <table border="1"> <tr> <td>Supplier name</td><td>Ardens</td></tr> <tr> <td>Commissioning body</td><td>GP federation</td></tr> <tr> <td>Contract start and end dates</td><td>1st January 2025- 31st December 2025</td></tr> <tr> <td>Contract value</td><td>£313,731</td></tr> </table> <p>The ICB does not have any further information on other systems used in the area, this would need to be obtained by contacting the practices/PCNs directly.</p>	Supplier name	Ardens	Commissioning body	GP federation	Contract start and end dates	1 st January 2025- 31 st December 2025	Contract value	£313,731
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<u>Information Requested</u>	<u>Description</u>	
Supplier name	Name of the system supplier or provider	
Commissioning body	Whether the contract is managed by the ICB, a PCN, federation, or practice	
Contract start and end dates	If applicable and held centrally	
Contract value	If applicable and held centrally	
<p>If this information is not held centrally by the ICB, please confirm whether it is instead managed at practice, federation, or PCN level, and if possible, indicate how this data can be accessed or whom to contact for clarification.</p>		

The information provided in this response is accurate as of 3 November 2025 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.