

Reference: FOI.ICB-2526/264

Subject: AIS Compliance oversight for Courtside Surgery

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. ICB oversight artefacts (FOI):</p> <ul style="list-style-type: none"> i. Any AIS assurance frameworks, monitoring plans, or checklists used for GP practices in BNSSG since 1 January 2024. ii. Any compliance returns or self-assessments submitted by Courtside (AIS-specific or equality/Reasonable Adjustments sections) in that period. iii. Any audits, spot checks, or thematic reviews referencing Courtside and AIS. 	<p>The ICB does not hold any oversight artefacts in relation to AIS for GP practices in BNSSG.</p>
<p>2. Training & implementation (FOI):</p> <ul style="list-style-type: none"> i. Evidence of AIS-related training requirements for member practices and any completion data/logs for Courtside staff (administrative and clinical) since 1 January 2024. 	<p>The ICB doesn't have any AIS related training logs.</p> <p>In relation to the new national requirements for a reasonable adjustment digital flag for patients with autism and those on the learning disability register, a local EMIS solution was developed that was shared with practices: Reasonable Adjustment Digital Flag</p>

<p>ii. Any ICB-issued guidance on recording/flagging communication needs in EMIS/Ardens and sharing those needs on referral.</p>	
<p>3. Equality governance (FOI):</p> <p>i. Any Equality Impact Assessments (EIA), risk assessments, or minutes where AIS/Reasonable Adjustments at Courtside were discussed (especially Feb–Jun 2025).</p> <p>ii. Name and role of the ICB Accountable Officer/Lead for AIS compliance in primary care, and any escalation pathway when a practice fails to meet AIS.</p>	<p>The ICB does not hold any EIAs, risks assessments or minutes related to Courtside and AIS/Reasonable adjustments.</p> <p>AIS compliance is the responsibility of the provider, the ICB does not have an accountable officer or lead for AIS compliance in primary care.</p>

The information provided in this response is accurate as of 20 November 2025 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.