

Reference: FOI.ICB-2526/253

Subject: Complex Care Packages, Delayed Discharges and Tier 4 Inpatient Capacity

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
Under the Freedom of Information Act 2000 I request the most recent snapshot you hold (ide-date: 1 November 2025 or latest available day). Please give one number per question (or “not held” + sign-post). Excel / CSV ideal; plain text fine.	
1. Complex physical healthcare packages How many adult Continuing Healthcare (CHC) or jointly-funded packages are currently live where the primary need is recorded as complex physical (not mental health / LDA)?	As of 1 November 2025, the ICB have 353 individuals eligible for CHC who are coded as “physical disability.”
2. >4-week allocation delays Of the packages in Q3, how many have waited >28 calendar days from “fully funded” date to “provider accepted & started care”?	The ICB has no delayed packages due to provider delays. Often where a delay is identified it is due to other factors like family choice, management of expectations, or the patient not being fit for discharge.
3. Bed-blocking / delayed discharge Latest daily average (or total bed-days last month) where the primary reason is “awaiting community care package” (acute + community beds). Clarification received:	Information relating to delayed discharges in both acute and intermediate care settings can be found on the NHS Statistics website. This is broken down by delay reason, including Pathway 1. Statistics » Acute discharge situation report Statistics » Intermediate Care

<p>All of these reasons are relevant however if the ICB cannot answer then please defer me to the partner trust and answer the remaining relevant questions.</p> <p>Is “awaiting community care package” referring to patients waiting for a D2A pathway 1 discharge (defined below, taken from Hospital discharge and community support guidance - GOV.UK) or other delay reasons? If other delay reasons, please could those be defined.</p> <p><u>Pathway 1</u></p> <p>Discharge home (to usual place of residence or temporary accommodation) with health and/or social care and support co-ordinated by the care transfer hub, including:</p> <ul style="list-style-type: none"> • home-based intermediate care on a time-limited, short-term basis for rehabilitation, reablement and recovery at home • re-start of home care package at the same level as a pre-existing package that lapsed • returning to original care home placement with time-limited, short-term intermediate care • long-term care and support at home following a period of intermediate care in the community 	
<p>4. Patients stuck in hospital On the snapshot date, how many in-patients are medically fit (“No Criteria to Reside”) but delayed solely because no community package is available?</p>	<p>Information relating to delayed discharges in an acute setting can be found on the NHS Statistics website. This is broken down by delay reason, including Pathway 1: Statistics » Acute discharge situation report</p>

Clarification received: see above	
5. Tier 4 LDA waiting list (ICB only) Current total number of patients waiting for a Tier 4 LDA bed commissioned by your ICB (CAMHS + adult secure).	The ICB does not hold this information, please contact Devon Partnership Trust who lead on specialised commissioning for this cohort across the South West at dpt.pals@nhs.net
6. Tier 4 enhanced staffing On the snapshot date, how many Tier 4 in-patients (any unit) require 2:1, 3:1 or 4:1+ staffing (exclude standard 1:1)?	1 patient requiring an enhanced level of care.
7. Procurement pipeline – next 6 months Please attach (or paste) your anonymised re-procurement tracker : <ul style="list-style-type: none"> ○ Package ref ○ Postcode sector ○ Weekly hours ○ Current provider (or “spot”) ○ Expected tender month (Redact any personal data.) 	The ICB does not utilise a provider framework, it follows the national guidance on procurement as set out in the ICB Procurement policy available on the ICB website. Procurement Policy - BNSSG Healthier Together https://bnssghealthiertogether.org.uk/library/procurement-policy/
8. Best contact Name, job title, email & phone of the commissioner who awards complex care packages in your ICB/Trust.	Providers new to the area are encouraged to initially contact the ICB’s Brokerage Team at the following: bnssg.brokerage@nhs.net

The information provided in this response is accurate as of 2 December 2025 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.