

**Reference:** FOI.ICB-2526/258

**Subject:** Complex Care Commissioning and Accommodation Provision

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p>1. Commissioned and Planned Complex Care Accommodation</p> <p>a. Please provide details of any current or planned commissioning activity relating to:</p> <ul style="list-style-type: none"> <li>• Small-scale (typically 8-bed or fewer) <i>children's</i> complex care services</li> <li>• Supported living or learning disability provisions that incorporate complex health or behavioural needs</li> <li>• Specialist accommodation for individuals with dual diagnoses, acquired brain injury, spinal cord injury, or long-term ventilation needs</li> </ul> <p>b. For each service or initiative identified, please include (where available):</p> <ul style="list-style-type: none"> <li>• The name of the provider(s)</li> <li>• The service type (e.g., supported living, residential, transitional, step-down, or rehab)</li> </ul>	<p>The ICB (Integrated Care Board) is not leading the development of accommodation / services of this kind. The BNSSG (Bristol, North Somerset and South Gloucestershire) local authorities would be best placed to respond to this question.</p> <p>Bristol City Council - <a href="https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi">https://www.bristol.gov.uk/data-protection-foi/freedom-of-information-foi</a></p> <p>North Somerset Council - <a href="https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi">https://www.n-somerset.gov.uk/council-democracy/data-protection-freedom-information/freedom-information/about-freedom-information-foi</a></p> <p>South Gloucestershire Council - <a href="https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/">https://www.southglos.gov.uk/council-and-democracy/data-protection-and-freedom-of-information/making-a-freedom-of-information-request/</a></p>

<ul style="list-style-type: none"> <li>The contract start and end dates (if applicable)</li> </ul>	
<p>2. Existing Frameworks and Providers</p> <p>a. Are there any existing contracts, framework providers, or block-purchased services delivering purpose-built or small-scale complex care accommodation within your ICB area?</p> <p>b. If yes, please list:</p> <ul style="list-style-type: none"> <li>Provider name(s)</li> <li>Location(s) or catchment areas served</li> <li>Service model/type and target client group</li> </ul>	<p>The ICB is not leading the development of accommodation / services of this kind. The BNSSG local authorities would be best placed to respond to this question. Please find contact details via the links above.</p>
<p>3. Identified Gaps or Unmet Needs</p> <p>Please share any reports, assessments, or summaries (produced internally or externally) that identify gaps in provision or unmet needs relating to individuals requiring complex care within community-based or bespoke accommodation settings.</p>	<p>The ICB has not produced any reports of this type.</p>
<p>4. Delayed Discharges and System Flow</p> <p>a. Please provide any available data or summaries from the past 12 months showing delayed discharges (“bed blockages”) from acute, rehabilitation, or step-down settings attributable to:</p>	<p>Information relating to delayed discharges in both acute and intermediate care settings can be found on the NHS Statistics website. This is broken down by attributable delay reason on a monthly basis.</p> <p><a href="#">Statistics » Acute discharge situation report</a> <a href="#">Statistics » Intermediate Care</a></p>

<ul style="list-style-type: none"> <li>• Lack of suitable community-based complex care or bespoke accommodation</li> <li>• Awaiting commissioning, placement allocation, or funding approval</li> </ul> <p>b. Please include any existing analyses or reports describing patients who are clinically optimised but remain in hospital or rehab due to an absence of appropriate community placements.</p>	<p>Item 7 from ICB Board meeting contains information relating to NCTR (No Criteria to Reside) patients who have a delayed discharge: <a href="#">Integrated Care Board (ICB) Board meeting – 2 October 2025 - BNSSG Healthier Together</a></p> <p>Further community delays information is available through contacting our provider Sirona care &amp; health - <a href="mailto:Sirona.hello@nhs.net">Sirona.hello@nhs.net</a></p>
<p>5. Commissioning Strategies and Development Plans</p> <p>a. Does your organisation have an identified strategy, market position statement, or development plan for commissioning or co-developing small-scale, purpose-built complex care accommodation?</p> <p>b. If yes, please share or reference the relevant documents or summaries.</p>	<p>The ICB does not have an identified strategy, market position statement, or development plan for commissioning or co-developing small-scale, purpose-built complex care accommodation.</p>
<p>6. Commissioning Structure and Contact Points</p> <p>Please outline the commissioning structure responsible for:</p> <ul style="list-style-type: none"> <li>• Supported living and residential services</li> <li>• Step-down or transitional bed-based services</li> <li>• Children's complex care accommodation</li> </ul>	<p>Commissioning care and support for individuals found eligible for All Age Continuing Care is led by the ICB's Funded Care Team, which can be contacted at:</p> <ul style="list-style-type: none"> <li>• Email: <a href="mailto:Bnssg.chcteam@nhs.net">Bnssg.chcteam@nhs.net</a></li> <li>• Phone: CHC 0117 9002626 (option 2)</li> </ul>

Where possible, please include departmental contact details (job titles or team names only, if personal data protection applies).	
<p>7. Financial Information</p> <p>Please provide indicative or average commissioned rates or fees for the following service types within your ICB:</p> <ul style="list-style-type: none"> <li>Supported living (complex care)</li> <li>Residential (complex or high-dependency)</li> <li>Step-down or transitional placements</li> </ul>	<p><b>Supported living (complex care)</b> Providers are commissioned on a hourly rate basis, ranging between £22.27 and £37.50 per hour.</p> <p><b>Residential (complex or high-dependency)</b> The average weekly care home placement cost for adult CHC is £1,307.</p> <p><b>Step-down or transitional placements</b> The ICB does not use this categorisation of care provision.</p>
<p>8. Additional Context (Optional)</p> <p>If available, please include any local or regional market sustainability assessments or capacity modelling documents relating to complex care or specialist accommodation.</p>	<p>BNSSG local authorities have the statutory responsibility for local or market sustainability assessments relating to complex care or specialist accommodation.</p>

***The information provided in this response is accurate as of 3 December 2025 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***