

Reference: FOI.ICB-2526/266

Subject: AWP Bristol Crisis Service

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. Please provide any data/information held by the ICB/CCG in relation to monitoring of AWP Bristol Crisis Service adherence to its applicable Service Standards (BMH 03 s.3) - for the years 2021 -2025</p> <p>NICE QS14 for Patient and Carer Experience NICE Guideline 136, in particular s1.5 of this guideline</p>	<p>Patient and Carer experience is captured within the AWP annual quality account report which is accessible via the AWP Trust website - Quality Accounts :: Avon and Wiltshire Mental Health Partnership NHS Trust.</p> <p>Reports for the years 2021 to 2025 are published online here: Quality Accounts :: Avon and Wiltshire Mental Health Partnership NHS Trust</p> <p>The ICB do not hold separate reporting information for these years.</p>

The information provided in this response is accurate as of 2 December 2025 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.