Subject: Clinical IT Systems

I can confirm that the ICB does not hold the information requested; please see responses below:

QUESTION	RESPONSE
I am writing under the <u>Freedom of Information Act 2000</u> to request information on clinical IT systems used across hospitals within the ICB. Specifically, I am seeking details across three categories of systems (*systems definition provided below*) **Systems Definition** • **Electronic Patient Record (EPR)** provides comprehensive digital systems for hospitals and healthcare providers to manage patient data, streamline workflows, and improve care delivery through features like clinical documentation, patient portals, billing, and interoperability. • **Patient Administration Systems (PAS)** are core administrative systems used to manage demographic information, patient pathways, appointment booking, RTT, referrals, waiting lists, scheduling, admissions, and discharge etc. • **Other Clinical IT Systems** cover specialist clinical systems that support diagnostic, imaging, and laboratory workflows. These typically include:	BNSSG ICB does not hold this information. Please contact Bristol NHS Group directly. North Bristol NHS Trust (NBT): https://www.nbt.nhs.uk/about-us/information-governance/freedom-information/request-information / foi@nbt.nhs.uk University Hospitals Bristol and Weston NHS Foundation Trust (UHBW): https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests / FreedomOfInfo@uhbw.nhs.uk

- PACS (Picture Archiving and Communication System): medical imaging storage, viewing, and reporting
- RIS (Radiology Information System): radiology workflow management
- LIS (Laboratory Information System): pathology test ordering, processing, and result management
- Other specialist systems used within clinical departments (radiology, pathology, cardiology, etc.)

Type A: EPR (Electronic Patient Record) systems

1. Total spend on the **core EPR system in each Hospital** across the ICB **in 2024**? (*ongoing run costs only; please exclude implementation if still in progress in any of the hospitals*)

2. For *each* hospital, in a tabular format, please provide:
   a. Name of the **core EPR** system used (e.g., EPIC, Cerner, SystemC, Nervecentre, Dedalus, other)?
   b. Annual cost in 2024 for the EPR system, broken down into:
   Total cost
   Software license
   Maintenance
   Professional services
   Others
   c. Scope of the contract (i.e., which additional clinical modules are included)

d. If available, spend broken down by for the core EPR system and each additional module separately

3. For the **most recent EPR implementation** (in each respective hospital), please provide the following information in a tabular format:
 a. Tender date
 b. Contract start and end date
 c. Whether the contract is annually renewed
 d. Planned final implementation date
 e. Which provider the hospital used previously
 f. Total budget and its components:
 Total value of contract (£)
 Contract term
 Software license fees (upfront and ongoing)
 Annual contracted pricing growth
 Implementation fees
 Allowance for new features / development (if any) - e.g., committed budget for new software features / development which is not yet identified
 Internal training / resources / etc. as relevant
 g. Procurement framework used
 h. Other systems integrated with the EPR
 i. Department(s) that provided the funding:
 % of ERP budget comes from the ICB vs. Trust vs. others (please specify name)
 j. Planned date to kick off next tender process:
 Whether there are plans to replace the system

Type B: PAS (Patient Administration) systems

1. Total spend on **PAS systems in each Hospital** across the ICB **in 2024**? (*ongoing run costs only*)

2. For *each* hospital, in a tabular format:
   a. Name of the PAS system used / provider (e.g., EPIC, Cerner, SystemC, Nervecentre, Dedalus)?
   b. Annual cost for the PAS system, broken down into:
   Total cost
   Software license
   Maintenance
   Professional services
   Others
   c. Procurement framework used
   d. Contract start and end date
   e. Other systems integrated with the PAS

Type C: Other HC Clinical IT systems like Medical imaging (PACS), Radiology Information System (RIS), Laboratory Information Systems (LIS), etc.

1. Total spend for **each "Other Clinical IT system"** in each Hospital across the ICB **in 2024**? (*ongoing run costs only*)

2. For *each* hospital, in a tabular format:
   a. Which PACS/LIS/RIS/Other system provider does the hospital use respectively (e.g., Sectra, Cris, Clinisys)?
   b. Annual cost for the PACS/LIS/RIS/Other system, broken into:

Total cost Software license Maintenance Professional services Others c. Procurement framework used d. Contract start and end date for each supplier	

The information provided in this response is accurate as of 22 December 2025 and has been approved for release by Deborah El-Sayed, Chief Transformation and Digital Information Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.

Together we are BNSSG