

Reference: FOI. ICB-2526/303

Subject: Community Care Packages

I can confirm that the ICB does hold some of the information requested; please see responses below:

| QUESTION | RESPONSE |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>1. Within the period 1st September 2025 to 30th November 2025, please confirm how many Community Care packages have been commissioned within the following areas:</p> <ul style="list-style-type: none"> • Adult services • Children services • Learning Disabilities & Autism | <p>The number new of Domiciliary Care packages commissioned during this period are as follows:</p> <p>Adults – 285 Children and young people – 6* LD&A – 57</p> <p>The answers are for the Bristol and South Gloucestershire area only, as North Somerset Council commissions care packages on behalf of the ICB in North Somerset.</p> <p>*Note – most care packages for CYP are delivered by the Sirona Care & Health as part of the wider community health services contract and not reported individually. These cases included in this response represent instances where the ICB has directly commissioned a package.</p> |
| <p>2. Within the period 1st September 2025 to 30th November 2025, please confirm how many Community Care packages are currently commissioned in total and active</p> | <p>The number of packages currently commissioned is:</p> <p>Adults – 167 packages</p> |

| <p>with companies who are providing care within the following areas:</p> <ul style="list-style-type: none"> • Adult services • Children services • Learning Disabilities & Autism | <p>Children and young people – 25 packages LD&A – 99 packages</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|---------------------------|------------|------------------------------|-----------|-----------|------------|----------|-----------|-------------------|------------|---------------------|------------|----------------|-------------|-------------|------------|------------------|------------|----------------------|------------|---------------|-------------|------------|-----------|---------------------------|-------------|-------------------|------------|-----------------------|------------|----------|------------|---------------|------------|----------------------|------------|
| <p>3. Please confirm the companies names who have provided these packages, along with breakdown of costs involved within the following areas:</p> <ul style="list-style-type: none"> • Adult services • Children services • Learning Disabilities & Autism | <p>Figures reported below are Domiciliary Care providers and associated spend within the period 01/09/2025 to 30/11/2025</p> <p>Adults</p> <table border="1"> <thead> <tr> <th>Provider</th><th>Spend in period</th></tr> </thead> <tbody> <tr><td>3 Trees Community Support</td><td>£54,345.60</td></tr> <tr><td>Abundant Health Rehab & Care</td><td>£2,620.62</td></tr> <tr><td>Afyा Care</td><td>£29,013.12</td></tr> <tr><td>Agincare</td><td>£5,747.49</td></tr> <tr><td>Alef Care Limited</td><td>£24,610.23</td></tr> <tr><td>Alex C&C Healthcare</td><td>£14,424.07</td></tr> <tr><td>Alimo Care Ltd</td><td>£215,573.05</td></tr> <tr><td>Always Care</td><td>£22,691.34</td></tr> <tr><td>Avon Home Carers</td><td>£12,194.23</td></tr> <tr><td>Blakehill Healthcare</td><td>£18,083.52</td></tr> <tr><td>Bluebird Care</td><td>£276,924.47</td></tr> <tr><td>Brunelcare</td><td>£3,118.08</td></tr> <tr><td>Caafi Health Care Limited</td><td>£119,548.44</td></tr> <tr><td>Care 1st Homecare</td><td>£94,134.33</td></tr> <tr><td>Care Quality Services</td><td>£28,322.40</td></tr> <tr><td>Caremark</td><td>£38,192.53</td></tr> <tr><td>Carepride Ltd</td><td>£45,512.76</td></tr> <tr><td>Caring Comes 1st Ltd</td><td>£59,736.85</td></tr> </tbody> </table> | Provider | Spend in period | 3 Trees Community Support | £54,345.60 | Abundant Health Rehab & Care | £2,620.62 | Afyा Care | £29,013.12 | Agincare | £5,747.49 | Alef Care Limited | £24,610.23 | Alex C&C Healthcare | £14,424.07 | Alimo Care Ltd | £215,573.05 | Always Care | £22,691.34 | Avon Home Carers | £12,194.23 | Blakehill Healthcare | £18,083.52 | Bluebird Care | £276,924.47 | Brunelcare | £3,118.08 | Caafi Health Care Limited | £119,548.44 | Care 1st Homecare | £94,134.33 | Care Quality Services | £28,322.40 | Caremark | £38,192.53 | Carepride Ltd | £45,512.76 | Caring Comes 1st Ltd | £59,736.85 |
| Provider | Spend in period | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3 Trees Community Support | £54,345.60 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Abundant Health Rehab & Care | £2,620.62 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Afyा Care | £29,013.12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Agincare | £5,747.49 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Alef Care Limited | £24,610.23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Alex C&C Healthcare | £14,424.07 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Alimo Care Ltd | £215,573.05 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Always Care | £22,691.34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Avon Home Carers | £12,194.23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Blakehill Healthcare | £18,083.52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Bluebird Care | £276,924.47 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Brunelcare | £3,118.08 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Caafi Health Care Limited | £119,548.44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Care 1st Homecare | £94,134.33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Care Quality Services | £28,322.40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Caremark | £38,192.53 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Carepride Ltd | £45,512.76 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Caring Comes 1st Ltd | £59,736.85 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | | | |
|--|-------------------------------------------------|-------------|--|
| | Casterbridge Home Care | £787.80 | |
| | Cherish Able Care Ltd | £8,811.99 | |
| | Chrysalis Homecare | £5,651.10 | |
| | CLARITY HOMECARE | £2,503.20 | |
| | Clover Health and Homecare | £4,215.21 | |
| | Courtfield Healthcare | £200,909.40 | |
| | CVB Homecare Limited | £112,385.91 | |
| | Dat Healthcare Ltd | £13,966.29 | |
| | Delore Care | £6,737.85 | |
| | Dhek Bhal | £26,067.58 | |
| | Eleanor Nursing and Social Care Ltd | £9,828.42 | |
| | Faith House Care Home & Home Care (Dom Care) | £10,080.00 | |
| | Fresh Haven Healthcare Ltd | £201,961.08 | |
| | GA24Care | £29,888.73 | |
| | Happy Care | £28,292.76 | |
| | Harmony Home-Led Care | £1,540.08 | |
| | Helping Hands | £11,889.93 | |
| | Heritage Healthcare Bristol | £2,394.82 | |
| | Home Instead Senior Care | £28,176.30 | |
| | Kindly Care Ltd | £27,274.32 | |
| | Libertatem Healthcare Group | £21,685.95 | |
| | Living Waters Healthcare Services Ltd | £29,999.55 | |
| | Mears Care | £13,897.78 | |
| | Medicare Support & Housing Ltd | £5,919.29 | |
| | My Homecare Bristol | £2,826.17 | |
| | Network Healthcare Professionals Ltd | £261,573.60 | |
| | Newcross Healthcare Solutions Ltd | £88,937.16 | |
| | North Somerset County Council | £62,555.14 | |
| | Olive Leaf Health & Homecare Ltd | £214,970.70 | |

| | |
|-------------------------------------------------|-------------|
| Paul's Place Hub | £16,163.81 |
| Prestige Nursing Bristol | £262,516.67 |
| Pride in Care Ltd | £122.67 |
| Prime Way Care Ltd | £8,173.50 |
| Quality & Compassionate Care Ltd | £3,809.60 |
| Saliana Care | £52,390.00 |
| South Gloucestershire Council Home Care Service | £150,063.36 |
| Steps Ahead Care & Support Limited | £19,102.98 |
| Synergy Complex Care Ltd | £8,268.00 |
| The Wellspring Care Limited | £4,601.61 |
| Top Care (Network Ventures Ltd) | £26,936.01 |
| Trinity Homecare | £14,936.20 |
| Verve Homecare | £232,528.66 |
| Village Care Group | £9,502.16 |

Children and young people

| Provider | Spend in period |
|------------------------------------------------|-----------------|
| Fresh Haven Healthcare Ltd | £22,165.91 |
| SENSE - Community Services | £2,612.48 |
| South Gloucestershire Council Homecare Service | £8,168.81 |

LD&A

| Provider | Spend in period |
|-----------------------------|-----------------|
| 3 Trees Community Support | £208,889.04 |
| Angel Care Support Ltd | £79,730.69 |
| Aspirations Support Bristol | £110,446.05 |
| Aspire Care (SW) | £104,103.09 |

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------|----------|------------|----------------------------|------------|--------------------|-------------|----------------------------|-------------|-----------------|------------|--------------------------------------|-------------|-----------------------------------|------------|----------------------------------|-------------|------------------|-----------|--------------------------------|------------|-----------------|------------|----------------------------------|-------------|----------------------------|-----------|----------------|-------------|--------------------------|------------|----------------|------------|--------------------|------------|---------------------|------------|--|
| | <table> <tbody> <tr><td>Bluebird Care</td><td>£28,436.33</td></tr> <tr><td>Caremark</td><td>£10,598.64</td></tr> <tr><td>Flawless Care Services Ltd</td><td>£27,189.50</td></tr> <tr><td>Freeways Trust Ltd</td><td>£196,439.36</td></tr> <tr><td>Fresh Haven Healthcare Ltd</td><td>£179,250.37</td></tr> <tr><td>Kindly Care Ltd</td><td>£15,823.08</td></tr> <tr><td>Network Healthcare Professionals Ltd</td><td>£151,650.07</td></tr> <tr><td>Newcross Healthcare Solutions Ltd</td><td>£79,286.20</td></tr> <tr><td>Olive Leaf Health & Homecare Ltd</td><td>£140,515.16</td></tr> <tr><td>Paul's Place Hub</td><td>£2,894.97</td></tr> <tr><td>Pride Health & Social Care Ltd</td><td>£59,366.71</td></tr> <tr><td>Prosperity Care</td><td>£61,126.91</td></tr> <tr><td>Quality & Compassionate Care Ltd</td><td>£117,885.30</td></tr> <tr><td>SENSE - Community Services</td><td>£6,857.63</td></tr> <tr><td>Silva Care Ltd</td><td>£296,253.10</td></tr> <tr><td>Synergy Complex Care Ltd</td><td>£37,895.00</td></tr> <tr><td>Verve Homecare</td><td>£88,156.25</td></tr> <tr><td>Village Care Group</td><td>£24,856.26</td></tr> <tr><td>Willowbank Care Ltd</td><td>£73,960.64</td></tr> </tbody> </table> | Bluebird Care | £28,436.33 | Caremark | £10,598.64 | Flawless Care Services Ltd | £27,189.50 | Freeways Trust Ltd | £196,439.36 | Fresh Haven Healthcare Ltd | £179,250.37 | Kindly Care Ltd | £15,823.08 | Network Healthcare Professionals Ltd | £151,650.07 | Newcross Healthcare Solutions Ltd | £79,286.20 | Olive Leaf Health & Homecare Ltd | £140,515.16 | Paul's Place Hub | £2,894.97 | Pride Health & Social Care Ltd | £59,366.71 | Prosperity Care | £61,126.91 | Quality & Compassionate Care Ltd | £117,885.30 | SENSE - Community Services | £6,857.63 | Silva Care Ltd | £296,253.10 | Synergy Complex Care Ltd | £37,895.00 | Verve Homecare | £88,156.25 | Village Care Group | £24,856.26 | Willowbank Care Ltd | £73,960.64 | |
| Bluebird Care | £28,436.33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Caremark | £10,598.64 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Flawless Care Services Ltd | £27,189.50 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Freeways Trust Ltd | £196,439.36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fresh Haven Healthcare Ltd | £179,250.37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Kindly Care Ltd | £15,823.08 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Network Healthcare Professionals Ltd | £151,650.07 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Newcross Healthcare Solutions Ltd | £79,286.20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Olive Leaf Health & Homecare Ltd | £140,515.16 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Paul's Place Hub | £2,894.97 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pride Health & Social Care Ltd | £59,366.71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Prosperity Care | £61,126.91 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Quality & Compassionate Care Ltd | £117,885.30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SENSE - Community Services | £6,857.63 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Silva Care Ltd | £296,253.10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Synergy Complex Care Ltd | £37,895.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Verve Homecare | £88,156.25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Village Care Group | £24,856.26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Willowbank Care Ltd | £73,960.64 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 4. Please confirm how the commissioned Community Care packages were procured? i.e. via framework, tender, contract award, direct award etc. | When brokering a care package, the ICB's Brokerage Team will approach a number of care providers on the basis of location of care, type of care provided, complexity of care interventions required. Suitable providers are invited to express and interest in taking a package. The ICB does not operate a formal framework but hold an approved list of providers who have been accredited by the Brokerage Team. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 5. Please confirm of the total commissioned Community Care packages how many were delivered by Nursing staff? | The ICB does not routinely capture this information. Information held is on the total weekly cost of each individual package. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | |
|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| 6. Please confirm of the total commissioned Community Care packages how many were delivered by Band 2 Carers? | The ICB does not routinely capture this information. Information held is on the total weekly cost of each individual package. |
| 7. Please confirm of the total commissioned Community Care packages how many were delivered by Band 3 Complex Carers? | The ICB does not routinely capture this information. Information held is on the total weekly cost of each individual package. |

The information provided in this response is accurate as of 12 January 2026 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.