

**Reference:** FOI.ICB-2526/344

**Subject:** Risk Register/Datix Logs/Policies/Guidance Relating to Right to Choose Requests for ADHD/Autism Assessments/Medication Access

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p>1. Risk Logs: Copies of all Risk Register entries or Datix logs created between January 2021 and Present that classify "Right to Choose" requests, ADHD/Autism assessments/medication access, or Neurodiversity demand as a:</p> <ul style="list-style-type: none"> <li>○ Financial Risk</li> <li>○ Quality Risk</li> <li>○ Reputational Risk</li> <li>○ Operational Pressure <i>(Please provide these in a redacted format if necessary to protect other third-party identities, but ensure the Risk Title, Risk Description, and Risk Score are visible).</i></li> </ul>	<p>The ICB Customer Services Team has received 306 contacts between 01/01/2021 – 15/01/2026 regarding ADHD/Autism assessments/medication access, or Neurodiversity demand; these are logged on Datix. From the 306 contacts received none are classified as Financial Risk, Quality Risk, Reputational Risk, Operational Pressure.</p> <p>Please find enclosed relevant risk registers noting "Right to Choose" requests, ADHD/Autism assessments/medication access, or Neurodiversity demand.</p> <p>Please note that FOI requests and responses are publicly available and therefore personal information has been redacted. The ICB considers the names included in the enclosed document(s) to be personal information and therefore has applied a section 40 (Personal Information) exemption to this information.</p>

<p>2. Policy &amp; Guidance: Any internal policy, memo, Standard Operating Procedure (SOP), or guidance document that instructs staff to log Patient Right to Choose requests as "financial risks" or "adverse incidents" within the Datix or similar system.</p>	<p>There are no internal policies or Standard Operating Procedures in the ICB that instruct staff to log patient right to choose requests as financial risks or adverse incidents.</p>
<p>3. Criteria: The specific criteria or threshold used to determine when a patient's legal request for care is converted into a "risk" entry on the corporate register.</p>	<p>The ICB has a Risk Management Framework which is published in the Governance Handbook: <a href="https://bnssghealthiertogether.org.uk/library/risk-management-framework/">https://bnssghealthiertogether.org.uk/library/risk-management-framework/</a> This framework sets out arrangements for risk management across the organisation including the responsibilities of managers and staff. Risks of all types and descriptions captured on directorate risk registers are escalated to the Corporate Risk Register when they score 15 and above as stated in the risk management framework. There is no specific criteria in the framework determining when a patient's legal request for care is converted into a "risk" entry on the corporate register.</p>

***The information provided in this response is accurate as of 22 January 2026 and has been approved for release by Rob Hayday, Chief of Staff for NHS Bristol, North Somerset and South Gloucestershire ICB.***