

Reference: FOI.ICB-2526/382

Subject: Commissioning of NHS 111 Services

I can confirm that the ICB does hold the information requested; please see responses below:

QUESTION	RESPONSE
1. Does your ICB commission 111 services a) independently from other ICBs, or b) do you commission for a larger area jointly with other ICBs c) if b), please list other ICBs which you jointly commission with	a) Independently b) No c) N/A
2. When did your current contract to for these services commence (month/ year)?	April 2019
3. What is the duration of the current contract, or when does the contract end?	March 2029 (Initially March 2026 with a 3 year extension option which has been agreed)
4. Are there potential extension periods to this contract?	No further extensions past March 2029

5. Is this contract part of a larger contract, which for example includes operating urgent care centres? If Yes, please list the other service categories included in the contract?	No, although it is an Integrated Urgent Care Service contract as specified by NHS England, rather than a 111 Contract.
6. Who is the current provider	Severnside Integrated Urgent Care
7. What was the value of the contract (to the nearest 10% - we are not seeking commercially sensitive information) during the NHS financial year 2024/25?	£15,000,000

The information provided in this response is accurate as of 28 January 2026 and has been approved for release by David Jarrett, Chief Delivery Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.