

Reference: FOI.ICB-2526/357

Subject: Healthcare Management Systems/Products

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Please could you provide the following information for the products currently in use across the ICB:</p> <p>Products:</p> <ol style="list-style-type: none"> 1. Document Management 2. Triage 3. AI Scribe 4. Practice Management 5. Shared Care Plans <p>For each product, please include:</p> <ol style="list-style-type: none"> i. Current Provider(s) ii. Contract End Date iii. Contract Owner (ICB or Practice) iv. Framework Provider (if applicable) v. Contract Value 	<ol style="list-style-type: none"> 1. A) Document Management in GP Practices using Docman 10 <ol style="list-style-type: none"> i. Provided by OneAdvanced Healthcare ii. 31 December 2026 iii. BNSSG ICB iv. N/A v. £86,000 (annually) B) Document Management in GP Practices using EMIS MIG <ol style="list-style-type: none"> i. Provided by Prescribing Services Ltd ii. 31 December 2028 iii. BNSSG ICB iv. Clinical Digital Solutions (CDS) for the Integrated Health Economy Framework v. £76,000 (January 2026 to January 2027) 2. Not held by the ICB; individual practices hold this information 3. Not held by the ICB; individual practices hold this information 4. Not held by the ICB; individual practices hold this information 5. Shared Care Plans: <ol style="list-style-type: none"> i. Blackpear as Subcontractor to Orion and SCW CSU (South, Central and West Commissioning Support Unit) ii. 30/06/2027 iii. BNSSG ICB iv. Health Systems Support Framework

	v. £90,000
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The information provided in this response is accurate as of 11 February 2026 and has been approved for release by Seb Habibi, Interim Chief Transformation and Digital Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.