

**Reference: FOI.ICB-2526/367**

**Subject: WorkWell Programme: Budgets, Commissioning Model and Digital Approach**

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p>1. Please confirm whether the ICB is currently:</p> <ul style="list-style-type: none"> <li>- Participating in a WorkWell pilot and details of such</li> <li>- Planning to participate in a future WorkWell rollout and when</li> <li>- Not currently participating in WorkWell</li> </ul>	<p>The ICB (Integrated Care Board) is delivering in a WorkWell Pilot and plan to participate in the national rollout.</p>

### **BNSSG Work Well 2024/25 and 2025/26**

2. For the current and previous financial year, please provide:

- The total value of WorkWell funding received by the ICB
- Whether this funding is ringfenced or discretionary
- Where held, please provide a high-level breakdown of WorkWell expenditure, for example:

Digital tools or platforms

Coaching or delivery partners

Programme management

Evaluation or insight activities

	<b>Total Year Apr24-Mar25</b>	<b>6 Months Apr25-Sep25</b>
<b>Administration costs</b>	<b>35,318.89</b>	<b>2,369.68</b>
<b>Staffing costs</b>	<b>288,656.30</b>	<b>360,141.75</b>
<b>Advertising, marketing and communications</b>	<b>28,697.96</b>	<b>38,827.35</b>
<b>Training of staff</b>	<b>2,678.00</b>	<b>27,118.44</b>
<b>Transport costs</b>	<b>271.71</b>	<b>2,273.90</b>
<b>Participant interventions</b>	<b>368,340.12</b>	<b>101,538.06</b>
<b>DBS checks</b>	<b>324.00</b>	<b>260.00</b>
<b>Location costs</b>	<b>568.59</b>	<b>1,260.00</b>
<b>Auditor/accountant fees</b>	<b>0.00</b>	<b>0.00</b>
<b>Government meetings</b>	<b>1,185.65</b>	<b>320.40</b>
<b>Learning and Change Manager salary</b>	<b>21,976.54</b>	<b>9,464.68</b>
<b>Other</b>	<b>45,550.92</b>	<b>55,440.97</b>
<b>Grand Total</b>	<b>793,568.68</b>	<b>599,015.23</b>

Note: Funding is ringfenced as per the Work Well grant agreement. The project went live from Oct24. Latest expenditure figures submitted to DWP are to the end of September 2025.

3. Please confirm which organisation(s) hold commissioning authority for WorkWell-related services:

- Integrated Care Board

ICB in collaboration with Local Authority.

<ul style="list-style-type: none"> <li>- Local Authority</li> <li>- VCSE organisation and who that is</li> <li>- Prime contractor</li> <li>- Combination of the above</li> </ul>	
<p>4. Please confirm the commissioning routes used or expected to be used for WorkWell services:</p> <ul style="list-style-type: none"> <li>- Contract variation or extension</li> <li>- Framework call-off</li> <li>- Competitive procurement</li> <li>- Grant funding</li> </ul>	<p>A variety of procurement and commissioning methods will be utilised by WorkWell including those mentioned below:</p> <ul style="list-style-type: none"> <li>- Contract variation or extension</li> <li>- Competitive procurement</li> <li>- Grant funding</li> </ul>
<p>5. Please confirm whether digital tools are currently used or planned to be used in WorkWell delivery for any of the following and who the vendor is together with contract dates and values.</p> <ul style="list-style-type: none"> <li>- Self-referral</li> <li>- Case-finding</li> <li>- Eligibility assessment or triage</li> <li>- Signposting or referral management</li> <li>- Reporting, dashboards, or insight</li> </ul>	<p>Digital Tools are utilised for all of the activities mentioned. This includes Microsoft packages and CRM.</p>

<p>6. Please confirm whether WorkWell is expected to:</p> <ul style="list-style-type: none"> <li>- Remain a time-limited pilot</li> <li>- Be extended locally. Please provide details.</li> <li>- Be scaled across multiple places or PCNs. Please provide details.</li> <li>- Be aligned with neighbouring ICBs. Please provide details.</li> </ul>	<p>The length of time relating to the delivery of WorkWell is dictated by Department of Work and Pensions.</p>
<p>7. Please provide any indicative timelines (where held) for:</p> <ul style="list-style-type: none"> <li>- Decisions on extension or scale</li> <li>- Budget setting for future financial years</li> <li>- Procurement or commissioning activity</li> </ul>	<p>Timelines are being defined following the national announcement on 20<sup>th</sup> January 2026.</p>
<p>8. Please confirm whether PCNs or GP practices are involved in WorkWell delivery through:</p> <ul style="list-style-type: none"> <li>- Referrals or case-finding</li> <li>- Hosting coaches</li> <li>- Fit Note–related activity</li> </ul>	<p>GP Practices and PCNs are involved in all 3 activities mentioned.</p>

***The information provided in this response is accurate as of 23 January 2026 and has been approved for release by Jo Hicks, Chief People Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.***