

Reference: FOI.ICB-2526/380

Subject: Primary Care Management Systems/Products

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Products:</p> <ol style="list-style-type: none"> 1. Document Management 2. Triage 3. AI Scribe 4. Medicines Optimisation 5. PHM and reporting on GP data 6. Share Care Plans 7. Practice Management, i.e. Ardens, Apex, etc. 8. Other neighbourhood working software and solutions 9. Automated Arrivals – patient check in 10. Panic button 11. Other software and solutions in primary care <p>For each product, please include:</p> <ol style="list-style-type: none"> a. Provider b. Contract End Date c. Contract Owner (ICB or Practice) d. Framework Provider (if applicable) 	<ol style="list-style-type: none"> 1. Document Management: <ul style="list-style-type: none"> • Document Management in GP Practices using Docman 10 <ol style="list-style-type: none"> a. Provided by OneAdvanced Healthcare b. 31 December 2026 c. BNSSG – ICB d. N/A e. £86,000 (annually) • Document Management in GP Practices using EMIS MIG <ol style="list-style-type: none"> a. Provided by Prescribing Services Ltd b. 31 December 2028 c. BNSSG – ICB d. Clinical Digital Solutions (CDS) for the Integrated Health Economy Framework e. £76,000 (January 2026 to January 2027) 2-5 Information not held by the ICB; held by practices. 6. Shared Care Plans: <ol style="list-style-type: none"> a. Blackpear as Subcontractor to Orion and SCW CSU (South, Central and West Commissioning Support Unit)

e. Contract Value	b. 30/06/2027 c. BNSSG – ICB d. Health Systems Support Framework e. £90,000 7-11 Information not held by the ICB; held by practices.
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The information provided in this response is accurate as of 23 February 2026 and has been approved for release by Seb Habibi, Interim Chief Transformation and Digital Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.