

Reference: FOI.ICB-2526/405

Subject: Portishead Pharmaceutical Services

I can confirm that the ICB does hold the information requested; please see responses below:

QUESTION	RESPONSE
<p>At the time of my application, the two Jhoots Pharmacy branches located at:</p> <ol style="list-style-type: none"> 1. Waitrose, Portishead 2. Portishead Medical Centre <p>were both closed.</p> <p>I understand that these pharmacies may now be reopening, and I would therefore be grateful if you could confirm the following:</p>	
<ol style="list-style-type: none"> 1. Whether either of the above pharmacy contracts has been subject to cancellation, termination, suspension, or any regulatory action due to breach of NHS Pharmaceutical Regulations or contractual terms. 2. Whether any remedial notices, breach notices, sanctions, or financial penalties have been issued in respect of these contracts. 3. The current contractual status of both pharmacies. 4. Whether NHS England holds any confirmed reopening dates for either premises. 5. Whether NHS England has taken, or is considering, any enforcement action in relation to periods of closure. 	<p>Please note: To avoid any confusion, on the 6 November 2025 it was confirmed that an Administrator had been appointed for the Jhoots Pharmacy branches being referred to in this FOI request.</p> <ol style="list-style-type: none"> 1. The ICB continues to take contractual action in line with the Pharmacy Regulations in relation to any pharmacies where services have been suspended. This includes using all appropriate escalation measures, as set out in the NHS Pharmaceutical Regulations 2013 (e.g. contractual breach notices, withholdings and considering whether to remove a premises from the pharmaceutical list). 2. We can confirm that the commissioner has taken action as set out in the regulations.

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| | <ol style="list-style-type: none">3. Both pharmacies are still on the Pharmaceutical List, as the contractor has not given notice to exit.4. The ICB continue to work with the contractor and whilst we have proposed dates for both premises to re-open, a change of current circumstances could result in the opening dates changing.5. We can confirm that there have been a number of reported suspensions of service where the commissioner has taken action as set out in the regulations. |
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The information provided in this response is accurate as of 5 March 2026 and has been approved for release by Jenny Bowker, Deputy Director of Performance Delivery, Primary Care and Children's Services for NHS Bristol, North Somerset and South Gloucestershire ICB.