

Reference: FOI.ICB-2526/406

Subject: Complex Children's Care Packages

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
If possible, I would appreciate the data broken down by borough/locality.	
1. How many current care packages are commissioned for children and young people with complex needs (including but not limited to learning disabilities, physical disabilities, autism, and/or complex health needs)?	34
2. How many current care packages are commissioned for Adults with complex needs (including but not limited to learning disabilities, physical disabilities, autism, and/or complex health needs)?	551
3. How many complex children's care packages have been commissioned within the last 12 months?	7
4. Of the current care packages in place: <ul style="list-style-type: none"> i. How many are fully staffed and meeting the commissioned hours? ii. How many are partially staffed (i.e. not consistently meeting commissioned hours)? 	Between 3300 and 3600 individuals are eligible for CHC & Fast Track funding each year. To source this data would require a case by case review of each assessment, which would take approximately 300 hours to complete, which is more than the 18 hours appropriate under the FOI Act 2000, therefore the ICB has exempted the information under Section 12 (Cost compliance exceeds appropriate limit)

<p>iii. How many are currently failing, at risk of breakdown, or unable to be fully delivered due to workforce shortages?</p>	
<p>5. What is the average weekly commissioned hours per complex care package?</p>	<p>Between 3300 and 3600 individuals are eligible for CHC & Fast Track funding each year. To source this data would require a case by case review of each assessment, which would take approximately 300 hours to complete, which is more than the 18 hours appropriate under the FOI Act 2000, therefore the ICB has exempted the information under Section 12 (Cost compliance exceeds appropriate limit)</p>
<p>6. How many care packages in the last 12 months have required emergency provider changes or re-tendering due to provider failure?</p>	<p>Between 3300 and 3600 individuals are eligible for CHC & Fast Track funding each year. To source this data would require a case by case review of each assessment, which would take approximately 300 hours to complete, which is more than the 18 hours appropriate under the FOI Act 2000, therefore the ICB has exempted the information under Section 12 (Cost compliance exceeds appropriate limit)</p>
<p>7. Does the ICB/NHS Trust currently operate a preferred provider framework for complex children's care, and if so, how many providers are on this framework?</p>	<p>The ICB does not operate a preferred provider framework, and we would encourage any new providers to contact our brokerage team, as follows:</p> <ul style="list-style-type: none"> • Bristol and South Glos CHC packages are commissioned via the Funded Care Brokerage Team, based within the ICB. Communication with providers is via email Email: bnssg.brokerage@nhs.net Tel: 0117 900 2626 (Bristol & South Glos) • North Somerset CHC packages are commissioned via the Brokerage Team, based within North Somerset Council. Communication with providers is via email. North Somerset Council will hold the current supplier list for this region.

	Email: brokerage.team@n-somerset.gov.uk
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The information provided in this response is accurate as of 26 February 2026 and has been approved for release by Rosi Shepherd, Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.