

Reference: FOI.ICB-2526/443

Subject: CHC Provider-Level Expenditure (Domiciliary Care/Supported Living)

I can confirm that the ICB does hold the information requested; please see responses below:

QUESTION	RESPONSE											
<p>For clarity, I am requesting expenditure on domiciliary care / home care packages funded through NHS CHC only, not residential or nursing home placements. If the data cannot be separated by service type, please provide the combined dataset with a note indicating it includes both domiciliary and residential.</p> <p>Please provide the following information for the financial year 2024-25 (1 April 2024 to 31 March 2025):</p>												
<p>A list of all external care providers who received NHS Continuing Healthcare (CHC) funding for domiciliary care / home care packages, showing the provider name and total CHC expenditure paid to each provider during the period.</p> <p>If available, a breakdown by Sub-ICB Location (formerly CCG area) within your ICB.</p> <p>If available, the number of CHC-funded service users per provider during the period.</p>	<p>BNSSG ICB used 101 different providers for adult CHC domiciliary care / home care packages from 1 April 2024 to 31 March 2025, which have been listed below.</p> <table border="1" data-bbox="1048 978 2056 1412"> <thead> <tr> <th>Provider</th> </tr> </thead> <tbody> <tr><td>121 Turnaround Ltd</td></tr> <tr><td>Access Your Care Ltd</td></tr> <tr><td>Afya Care</td></tr> <tr><td>Agincare UK</td></tr> <tr><td>Alderwood L.L.A</td></tr> <tr><td>Alef Care Limited</td></tr> <tr><td>Alex C&C Healthcare</td></tr> <tr><td>Alimo Care Ltd</td></tr> <tr><td>Alina Homecare</td></tr> <tr><td>Always Care</td></tr> </tbody> </table>	Provider	121 Turnaround Ltd	Access Your Care Ltd	Afya Care	Agincare UK	Alderwood L.L.A	Alef Care Limited	Alex C&C Healthcare	Alimo Care Ltd	Alina Homecare	Always Care
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	AMG Care Services
	Angel Care Support Ltd
	Apex Prime Care West
	ARCH Care Services Ltd
	Aspirations Support Bristol
	Aspire Care (SW)
	Avon Home Carers
	B & S Healthcare Ltd
	Blakehill Healthcare
	Bluebird Care
	Brandon Trust
	Brunelcare
	Caafi Health Care Limited
	Candle Flame Care Ltd
	Care 1st Homecare
	Caremark
	Carepride Limited
	Caring Comes 1st Ltd
	Cera Care/Homecare4U
	Cherish Able Care Ltd
	Chrysalis Homecare
	Cintre, Cintre
	CLARITY HOMECARE
	Clover Health & Homecare
	Colliers Gardens Extra Care
	Courtfield Healthcare
	Cura Homecare
	CVB Homecare Ltd
	Dat Healthcare Ltd
	Delore Care

	Design4Life
	Eleanor Nursing & Social Care Ltd
	Fourways Care
	Freeways Supported Living
	Fresh Haven Healthcare Ltd
	GA24Care
	Global Access Limited, GA24 Care
	Greatful Care Limited
	Happy Care
	Harmony Home-Led Care
	Helping Hands
	Heritage Healthcare
	Holmleigh Care Homes Ltd
	Home Instead
	Hometree Care
	Independent Clinical Services Limited
	Inspire Together Limited
	J&M Healthcare
	JHN Healthcare Ltd
	Kindly Care Ltd
	Komplex Community Ltd
	Leaf Complex Care Limited
	Libertatem Healthcare Group
	Living Waters Healthcare Service
	Maria Care Services
	Mears Care
	Merit Care Ltd
	Midshires Care Limited
	MiHomecare Limited
	MJ Home Care Staffing Ltd

Neighbourhood Care Ltd
Network Healthcare Ltd
Newcross Healthcare Solutions Ltd
Nobilis Care
Nurseline Community Services
Olive Leaf Health & Homecare Ltd
Poppy's Homecare Ltd
Prestige Nursing Bristol
Pride Health & Social Care Ltd
Pride Healthcare, Pride - Complex
Prime Way Care Ltd
Prosperity Care
Quality & Compassionate Care Ltd
Right at Home
SENSE - Community Services
Seraphim Home Care
Seren Healthcare
Shining Care Ltd
Steps Ahead Care & Support Limited
Stoke Gifford Village (Dom)
Surround Support Ltd
Synergy Complex Care Ltd
Tetra Care Ltd
The Lifetime Service
The Wellspring Care Limited
Top Care (Network Ventures Ltd)
Trinity Homecare
Ultimate Complex Care
Verve Homecare
Village Care Group

You Are My Sunshine

The expenditure varies according to the provider and the type of service they provide. The total expenditure range is between £728 up to £4,424,426.

The ICB has applied Section 43(2) to the disclosure of the expenditure information requested. Section 43(2) exempts from disclosure information which would, or would be likely to, prejudice the commercial interests of an organisation. The ICB believes that disclosure of the information would prejudice the commercial interests of the providers in the attached list.

The ICB has previously contacted a subset of the providers who have confirmed that the information is considered commercially confidential to them. The ICB has considered the information provided by the providers when applying the public interest test to the exemption.

The public interest arguments in favour of disclosing the information include the ICB's responsibility to be transparent and accountable in its decision making and to promote public understanding of how the NHS works. These care packages are paid for through general taxation and therefore the public have an interest in whether services commissioned by the ICB represent value for money. Each month the ICB publishes all spend over **£25k and any spend over this amount** will be included in this published information. Therefore, the ICB does publish a high level of expenditure for the public to scrutinise.

The public interest argument in favour of maintaining the exemption includes the confirmation from providers that the information relating to

expenditure is considered commercially sensitive and would prejudice their commercial interests as the provider could be at a competitive disadvantage if this information was disclosed.

The ICB has determined that disclosing the information would prejudice the commercial interests of current providers and therefore disclosure may result in current providers and possibly future providers not offering packages of care to the ICB. Providers may consider that offering packages to the ICB would constitute a risk of competitive disadvantage for them. The ICB has a responsibility to secure the best use of public resources and provide value for money. To achieve this, the ICB needs to have a wide range of organisations willing to provide packages of care. Funding is based on the assessed level of needs of the patient, as well the availability of care at the time the request is made to find a suitable provider. It is also vitally important to patients that there is a wide range of providers who can provide care to ensure that patients receive packages of care most suitable for them.

The ICB has considered both arguments and believes that maintaining the exemption is in the public's interest as it supports the ICB to commission services which are value for money and supports the best offer of choice for patients.

The information provided in this response is accurate as of 8 April 2026 and has been approved for release by Denise Moorhouse, Director of Nursing/Deputy Chief Nurse for NHS Bristol, North Somerset and South Gloucestershire ICB.