

Reference: FOI.ICB-2526/456

Subject: NHS Wheelchair Services

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>Commissioning arrangements</p> <p>1. Are your wheelchair services commissioned on an ICB-wide basis, or are they commissioned separately at a sub-ICB (place or locality) level? If the latter, please answer all subsequent questions separately for each individually commissioned area, identifying the geographic footprint in each case.</p>	<p>ICB wide basis</p>
<p>Current wheelchair services contract</p> <p>2. Who is the current provider(s) of NHS wheelchair services commissioned by your ICB? Please provide the organisation name(s) and, where applicable, the sub-ICB area in which they are commissioned.</p> <p>3. What is the total annual contract value for wheelchair services?</p> <p>4. What are the contract start and expiry dates? If the contract is currently operating under an extension, please confirm the original expiry date and the current extended end date.</p>	<p>2. North Bristol NHS Trust (NBT)</p> <p>3. The ICB has a block contract with NBT. The contract value for 2025/26 was £3,914,158.</p> <p>4. This is part of the full contract with NBT which runs from 1 April 2025 to 31 March 2027</p>
<p>Procurement history</p>	<p>5. This was procured by NHS England when they were responsible for commissioning wheelchair services</p> <p>6. The ICB does not hold this data</p>

<p>5. When was the most recent competitive procurement exercise for wheelchair services conducted (i.e. when was the most recent contract award decision published)?</p> <p>6. How many organisations submitted a compliant bid in that most recent exercise?</p>	
<p>Future procurement</p> <p>7. Does your ICB have plans to reprocur its wheelchair services contract? If yes, what is the anticipated start date of the procurement process and the anticipated contract commencement date?</p>	<p>No</p>
<p>Service activity and performance</p> <p>8. How many referrals were received for wheelchair services commissioned by your ICB in the most recent complete financial year (please state the year)?</p> <p>9. What is the current average waiting time (in weeks) from referral to first wheelchair provision for (a) standard/powered wheelchairs and (b) complex/specialist wheelchairs, where these are recorded separately?</p> <p>10. Has your ICB issued any formal performance or improvement notice to the current wheelchair services provider in the last three years? If yes, please state the number of notices issued (no further detail is required).</p>	<p>8. This information is published online - https://www.england.nhs.uk/statistics/statistical-work-areas/national-wheelchair/</p> <p>9. This information is published online - https://www.england.nhs.uk/statistics/statistical-work-areas/national-wheelchair/</p> <p>10. No</p>
<p>Contact</p> <p>11. Who in your organisation is responsible for commissioning wheelchair services? Please provide their name, job title, and contact details where possible.</p>	<p>11. All enquiries should be submitted to the Acute Contracts Team on bnssg.acutecontracting@nhs.net</p>

The information provided in this response is accurate as of 9 April 2026 and has been approved for release by Helena Fuller, Deputy Director of Business, Strategy and Planning for NHS Bristol, North Somerset and South Gloucestershire ICB.