

Reference: FOI.ICB-2627/001

Subject: Use of AI-powered medical scribe or transcription software in patient consultations

I can confirm that the ICB does hold some of the information requested; please see responses below:

QUESTION	RESPONSE														
<p>1. Please provide a list of all GP practices currently trialing, piloting, or routinely using AI-powered medical scribe or transcription software to assist with patient consultations.</p> <p>2. For each practice listed, please indicate whether patients are routinely informed that an AI system may be used to record or transcribe their consultation, and the method of notification (e.g., verbal, written, consent forms).</p>	<p>Please note: this a list of practices taking part in a medical scribe project co-ordinated jointly by the ICB and One Care (GP Federation). Other Practices may also be using AI scribe tools outside of this project, but the ICB does not hold this information.</p> <table border="1" data-bbox="1084 802 1653 1399"> <tr><td>168 Medical Group</td></tr> <tr><td>Air Balloon Surgery</td></tr> <tr><td>Bedminster Family Practice</td></tr> <tr><td>Beechwood Medical Practice</td></tr> <tr><td>Birchwood Medical Practice</td></tr> <tr><td>Bridge View Medical</td></tr> <tr><td>Cadbury Heath</td></tr> <tr><td>Charlotte Keel Medical Practice</td></tr> <tr><td>Close Farm Surgery</td></tr> <tr><td>Courtside Surgery</td></tr> <tr><td>Downend Health Group</td></tr> <tr><td>Falldon Way Medical Centre</td></tr> <tr><td>Fireclay Health</td></tr> <tr><td>Fishponds Family Practice</td></tr> </table>	168 Medical Group	Air Balloon Surgery	Bedminster Family Practice	Beechwood Medical Practice	Birchwood Medical Practice	Bridge View Medical	Cadbury Heath	Charlotte Keel Medical Practice	Close Farm Surgery	Courtside Surgery	Downend Health Group	Falldon Way Medical Centre	Fireclay Health	Fishponds Family Practice
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	Frome Valley Medical Centre	
	Gloucester Road Medical Centre	
	Graham Road Surgery	
	Grange Road Surgery	
	Green Valleys - Emersons Green	
	Green Valleys - Leap Valley	
	Greenway Community Practice	
	Harbourside Family Practice	
	Hartwood Health Centre	
	Heywood Family Practice	
	Hillview Family Practice	
	Horfield Health Centre	
	Horizon Health Centre	
	Lawrence Hill health Centre	
	Montpelier Health Centre	
	Nightingale Valley Practice	
	Old School Surgery	
	Pembroke Road Surgery	
	Pioneer Medical Group	
	Portishead Medical Group	
	Priory Surgery	
	Severn View Family Practice	
	Shirehampton Group Practice	
	Student Health Service	
	The Armada Family Practice	
	The Family Practice	
	The Lennard Surgery	

The Milton Surgery
Tudor Lodge Surgery
Tyntesfield Medical Centre
Wellington Road Surgery
Wells Road Surgery
Wellspring Surgery
West Walk Surgery
Westbury-on-Trym Primary Care Centre
Whiteladies Medical Group
Winscombe & Banwell Family Practice

All the above practices have been provided materials by One Care to ensure patients are able to give informed consent. The materials are:

- Text for patient newsletter
- Information poster for waiting rooms which includes a QR code for patients to give feedback
- Information slide for TV screens in waiting rooms which includes a QR code for patients to give feedback
- Information slides for TV screens in waiting rooms which gives more detail about the AI tool being used and how it works

A script has been provided to ask for patient consent to use the AI tool. During each consultation, General Practice staff use this script

	to gain verbal consent from patients. If patients decline, then the tool is not used.
3. Any relevant documentation or policy guidance your ICB has issued to GP practices regarding the use of AI scribes in consultations.	<p>Policy guidance has been issued by NHS England. This is already in the public domain; NHS England » Guidance on the use of AI-enabled ambient scribing products in health and care settings</p> <p>A toolkit has been produced by One Care GP Federation and shared with Practices.</p>

The information provided in this response is accurate as of 27 April 2026 and has been approved for release by Jenny Bowker, Deputy Director of Performance Delivery, Primary Care and Children’s Services for NHS Bristol, North Somerset and South Gloucestershire ICB.