

**Reference:** FOI.ICB-2627/030

**Subject:** Adult pain management service specification, activity, and payment basis at North Bristol NHS Trust

*I can confirm that the ICB does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p>I am requesting recorded information held by NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board regarding the current commissioned adult pain management / chronic pain service provided by North Bristol NHS Trust.</p> <p>I am specifically seeking recorded information that identifies the scope, activity assumptions, and payment basis for the following components of the pain service, where applicable:</p> <ul style="list-style-type: none"> <li>- pain psychology</li> <li>- pain physiotherapy</li> <li>- pain occupational therapy</li> <li>- multidisciplinary pain management programmes, including group programmes where relevant</li> <li>- medical pain clinic first appointments</li> <li>- medical pain clinic follow-up appointments</li> <li>- pain interventions / procedures</li> </ul> <p>Please provide, for the current financial year and, if readily available, also for the immediately preceding financial year:</p>	
<p>1. The service specification, relevant contract schedule, local particulars, payment schedule, activity plan, or equivalent recorded document(s) that define or describe the commissioned adult pain service.</p>	<p>Details of our commissioned service can be found on our Remedy page: <a href="#">Persistent (Chronic) pain (Remedy BNSSG ICB)</a></p>

<p>2. Any recorded information showing whether the commissioned pain service explicitly includes any of the following components, and if so how they are described within the commissioned model:</p> <ul style="list-style-type: none"> <li>a) pain psychology</li> <li>b) pain physiotherapy</li> <li>c) pain occupational therapy</li> <li>d) multidisciplinary pain management programmes</li> <li>e) group-based pain management programmes</li> <li>f) medical pain clinic first appointments</li> <li>g) medical pain clinic follow-up appointments</li> <li>h) pain interventions / procedures</li> </ul>	<p>Please refer to our Remedy page: <a href="#">Persistent (Chronic) pain (Remedy BNSSG ICB)</a></p>																								
<p>3. Any recorded information showing the planned or baseline activity for any of the components listed above, including where held:</p> <ul style="list-style-type: none"> <li>a) number of patients</li> <li>b) number of referrals</li> <li>c) number of first appointments</li> <li>d) number of follow-up appointments</li> <li>e) number of procedures / interventions</li> <li>f) number of treatment episodes, programme places, or spells</li> </ul>	<table border="1" data-bbox="1099 791 2000 1075"> <thead> <tr> <th colspan="3"><i>Data is reflective of NBT Pain Management Service only</i></th> </tr> <tr> <th></th> <th><b>Volume</b></th> <th><b>Cost (where appropriate)</b></th> </tr> </thead> <tbody> <tr> <td>a) Number of patients</td> <td>6366</td> <td></td> </tr> <tr> <td>b) Number of referrals</td> <td>2911</td> <td></td> </tr> <tr> <td>c) Number of first appointments</td> <td>3922</td> <td>£1,011,789</td> </tr> <tr> <td>d) Number of follow-up appointments</td> <td>14184</td> <td>Block</td> </tr> <tr> <td>e) Number of procedures/interventions</td> <td>2691</td> <td>£1,091,976</td> </tr> <tr> <td>f) Number of treatment episodes, programme places, or spells</td> <td colspan="2">As per the above</td> </tr> </tbody> </table>	<i>Data is reflective of NBT Pain Management Service only</i>				<b>Volume</b>	<b>Cost (where appropriate)</b>	a) Number of patients	6366		b) Number of referrals	2911		c) Number of first appointments	3922	£1,011,789	d) Number of follow-up appointments	14184	Block	e) Number of procedures/interventions	2691	£1,091,976	f) Number of treatment episodes, programme places, or spells	As per the above	
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<p>4. Any recorded information showing the payment basis for any of the components listed above, including where held:</p> <ul style="list-style-type: none"> <li>a) whether the service or component is block-funded</li> <li>b) whether any component has a separate identified value</li> <li>c) local prices or unit prices</li> </ul>	<p>Unit prices where variable.</p> <p><a href="#">NHS England » 2025/26 NHS Payment Scheme</a></p>																								

<p>d) per-patient, per-attendance, per-procedure, per-spell, or programme-based payment arrangements e) any payment rules for activity above or below plan f) any marginal or non-block payment arrangements</p>	
<p>5. Any recorded information showing whether any of the components listed above are:</p> <p>a) excluded from the commissioned service b) limited by thresholds, caps, or activity ceilings c) subject to referral criteria, access criteria, or other restrictions d) subject to specific waiting time, performance, or reporting requirements</p>	<p>Please refer to our Remedy page: <a href="#">Persistent (Chronic) pain (Remedy BNSSG ICB)</a></p>
<p>6. If these components are not separately identified in finance or contract documents, please provide the recorded document(s) that best show the commissioned clinical model and the activity or payment assumptions for the pain service.</p>	<p>Please refer to our Remedy page: <a href="#">Persistent (Chronic) pain (Remedy BNSSG ICB)</a></p>
<p>For the avoidance of doubt, I am requesting recorded information already held. I am not asking the ICB to create new calculations, comparisons, or per-patient costings where these are not already recorded.</p> <p>If any part of this request would exceed the cost limit, please treat this as a request for advice and assistance and provide the most readily available recorded information, in particular:</p> <ul style="list-style-type: none"> <li>- the service specification or relevant contract schedule</li> <li>- any activity plan for the pain service</li> <li>- any payment schedule or finance document referring to the pain service</li> <li>- any document showing whether pain psychology, pain physiotherapy, pain occupational therapy, medical first appointments, follow-up appointments, and interventions are included within the commissioned model</li> </ul>	

***The information provided in this response is accurate as of 22 May 2026 and has been approved for release by Helena Fuller, Deputy Director of Business, Strategy and Planning for NHS Bristol, North Somerset and South Gloucestershire ICB.***